WE ARE YOUR DOL

NEW YORK STATE | Department of Labor

WORKFORCE SCHEDULER

WHAT IS THE WORKFORCE SCHEDULER?

The Workforce Scheduler is a modern and innovative approach to your Career Center appointments. The site is designed to help you manage your appointments online. You can view upcoming workshops, view appointment notices, and so much more.

For more information visit:
dol.ny.gov/workforce-scheduler

BENEFITS

• View appointment letters and access appointment links
• Turn on text notifications so you don't miss appointments
• Manage upcoming appointments
• Connect with NYSDOL staff

TEXT MESSAGES AND EMAILS

The Workforce Scheduler improves communication between you and the Department of Labor. By using email or text messages, we can more efficiently and quickly notify you of appointments or changes to your status. You can opt-in or opt-out of text messages at any time.

• Email messages will be sent from:
  scheduler.noreply@labor.ny.gov
• If you select text message, you will see messages from:
  833-322-1260
• We recommend you add the email address and/or phone number to your contacts so you can quickly recognize messages from the New York State Department of Labor.

HOW IT WORKS

• Go to my.NY.gov to log in, or create an account
• Click on Workforce Scheduler
• View your appointment letter
• Schedule future appointments
• Attend your appointment!

ADDITIONAL CAREER SERVICES

The NYS Department of Labor provides career counseling services throughout the state to help you jump start your career search. Some of the many offerings available are:

• Resume writing and interview preparation
• Skill development with training classes from Coursera
• Apprenticeship opportunities
• Job Fairs
• Workshops on job search tips, using social media, building a professional network, time management, and many more
• Targeted job search through the Virtual Career Center

Visit NYS DOL online for more information on available career services:
dol.ny.gov/jobs-and-careers

For more information contact the Workforce Scheduler Customer Support Team at:
VirtualCareerCenter@labor.ny.gov