

NEW YORK STATE DEPARTMENT OF LABOR  
OFFICE OF DISLOCATED WORKERS PROGRAM

Date of Notice: 9/29/2022

Amended: 10/7/2022

Event Number: 2022-0026 and 2022-0027

Rapid Response Specialist: Jason Kirchoff and Susan Gallagher

Reason Stated for Filing: Plant Layoff

Company:

Pioneer Credit Recovery, Inc., Gila LLC, Navient B.P.O., LLC,  
Navient Solutions, LLC, or Asset Performance Group, LLC

County: Wyoming | WDB Name: GLOW | Region: Finger Lakes Region

County: Chemung | WDB Name: CSS | Region: Southern Region

Contact: Julia Pfirmman, Senior Director, and Human Resources Business Partner

Phone: (513) 605-7400

Business Type: Provides services to government clients and consumers with expertise in debt recovery

Number Affected: 332 (total employees affected at all sites)

Total Employees: Arcade = 287 employees; Horseheads = 247 employees; Perry = 389 employees

Layoff Date: Separations for an additional two (2) employees will occur on the 14-day period starting on January 9, 2023.

Closing Date: ----

Reason for Dislocation: Economic

FEIN NUM: Navient B.P.O., LLC 85-1187899; Pioneer Credit Recovery, Inc 30-0002602; APG 26-1814840; Navient Solutions, LLC 54-1843973; Gila LLC 74-2605908

Union: The employees are not represented by a union.

Classification: Plant Layoff

**Pioneer Credit Recovery, Inc., Gila LLC, Navient B.P.O., LLC, Navient Solutions, LLC, or Asset Performance Group, LLC sites:**

2022-0026: Finger Lakes Region

26 Edward Street, Arcade , NY 14009 (105 employees affected)

20 Parker Lane, Perry, NY 14530 (123 employees affected)

2022-0027: Southern Region

325 Daniel Zenker Drive, Horseheads, NY 14845 (102 employees affected)