

## 多因素身份验证(MFA)设置说明

纽约州已经开始在一些面向公众的应用程序上使用多因素认证(MFA)。MFA是一种有助于确保您的帐户安全的方法。它需要第二个因素来证明您是您所说的那个人，而不仅仅是一个密码。如果您使用的是MFA保护的应用程序，即使有人猜测或窃取了您的密码，他们仍然无法在没有您的第二个因素的情况下登录。密码是您知道的东西，而第二个因素是您自己（通常由生物识别设备读取）或您拥有的东西。

**提示：**建议您设置一种以上的多因素身份验证方法。

**提示：**如果您要设置使用手机应用程序（Okta Verify或Google Authenticator）的多因素身份验证方法，请在单击“Set up multifactor authentication（设置多因素身份验证）”浏览器页面上的“Setup（设置）”按钮之前下载该应用程序。使用应用程序的两种多因素验证方法是Okta Verify和Google Authenticator。

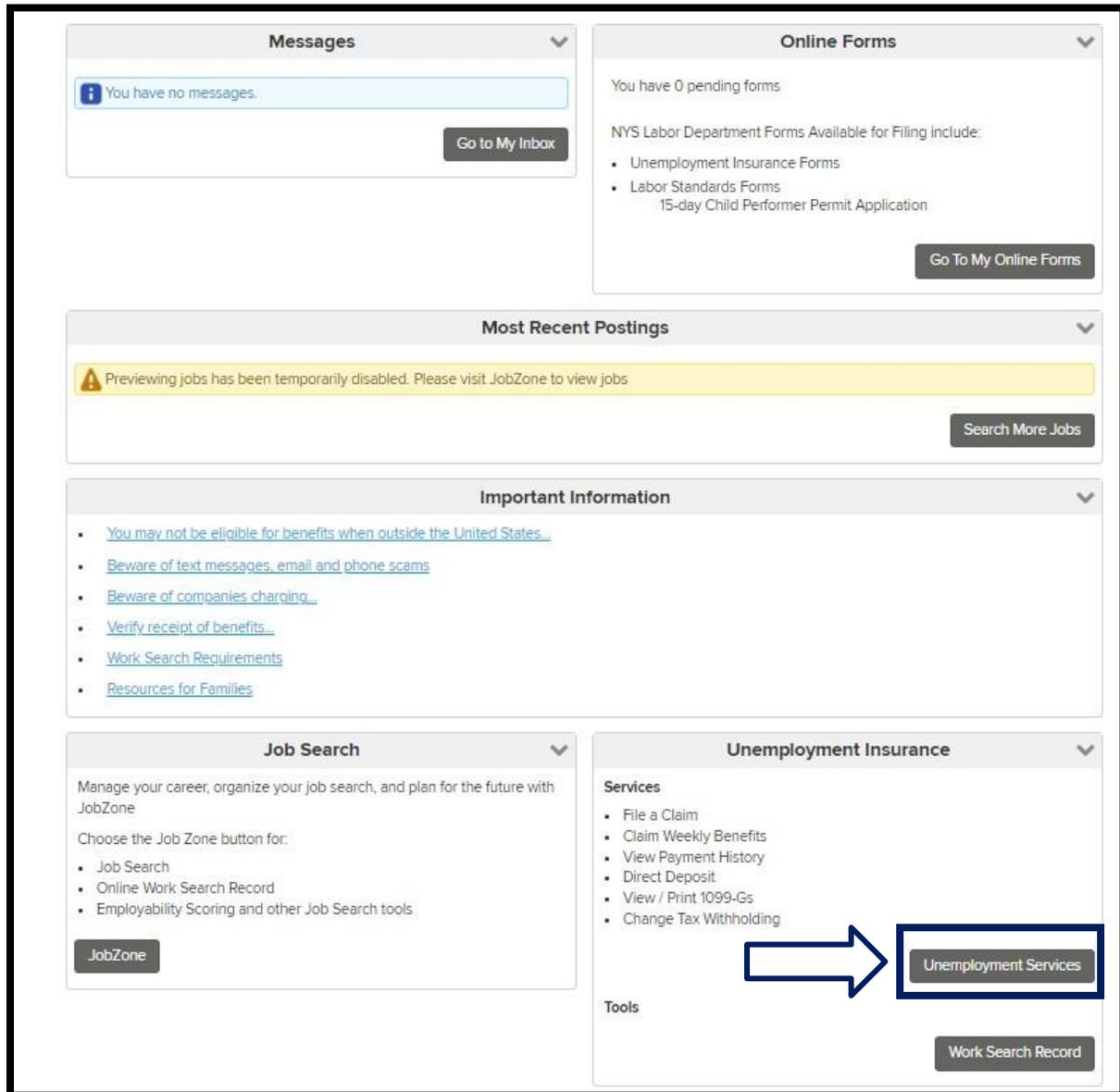
**注意：**所有屏幕截图都来自电脑显示器，除非有手机显示。

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## 设置语音通话多因素身份验证

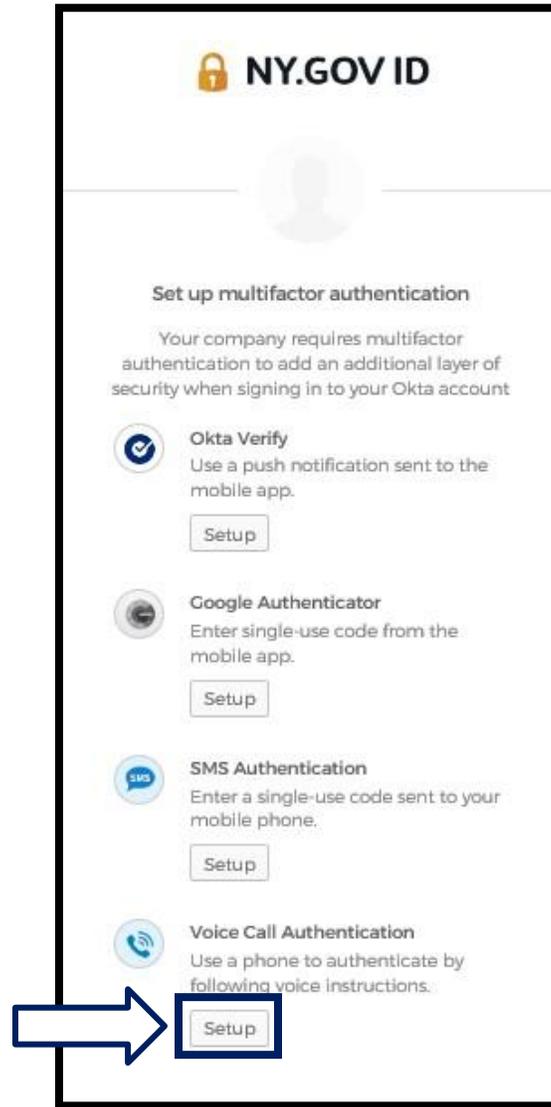
如果您尚未注册MFA，登录Labor Online Services并单击“Unemployment Services（失业服务）”申请按钮后，将提示您注册。



The screenshot shows the Labor Online Services dashboard with several sections:

- Messages:** "You have no messages." with a "Go to My Inbox" button.
- Online Forms:** "You have 0 pending forms." and a list of forms available for filing: Unemployment Insurance Forms, Labor Standards Forms, and 15-day Child Performer Permit Application. Includes a "Go To My Online Forms" button.
- Most Recent Postings:** A yellow warning banner: "Previewing jobs has been temporarily disabled. Please visit JobZone to view jobs." with a "Search More Jobs" button.
- Important Information:** A list of links: "You may not be eligible for benefits when outside the United States...", "Beware of text messages, email and phone scams", "Beware of companies charging...", "Verify receipt of benefits...", "Work Search Requirements", and "Resources for Families".
- Job Search:** "Manage your career, organize your job search, and plan for the future with JobZone." Includes a "Job Zone" button and a list of options: Job Search, Online Work Search Record, and Employability Scoring and other Job Search tools.
- Unemployment Insurance:** "Services" section includes: File a Claim, Claim Weekly Benefits, View Payment History, Direct Deposit, View / Print 1099-Gs, and Change Tax Withholding. "Tools" section includes a "Work Search Record" button. The "Unemployment Services" button is highlighted with a blue box and an arrow pointing to it.

1. 单击“Unemployment Services（失业服务）”后，您会看到设置MFA页面。单击语音通话身份验证下的“Setup（设置）”。



2. 系统将要求您输入电话号码。

NY.GOV ID

Follow phone call instructions to authenticate

United States

Phone number      Extension

+1

Call

Back to factor list

3. 输入电话号码后，单击“**Call（通话）**”。此电话号码必须能够接听来电。

4. 屏幕将变成如下所示:

NY.GOV ID

Follow phone call instructions to authenticate

United States

Phone number Extension

+1

Calling

Enter Code

Verify

Back to factor list

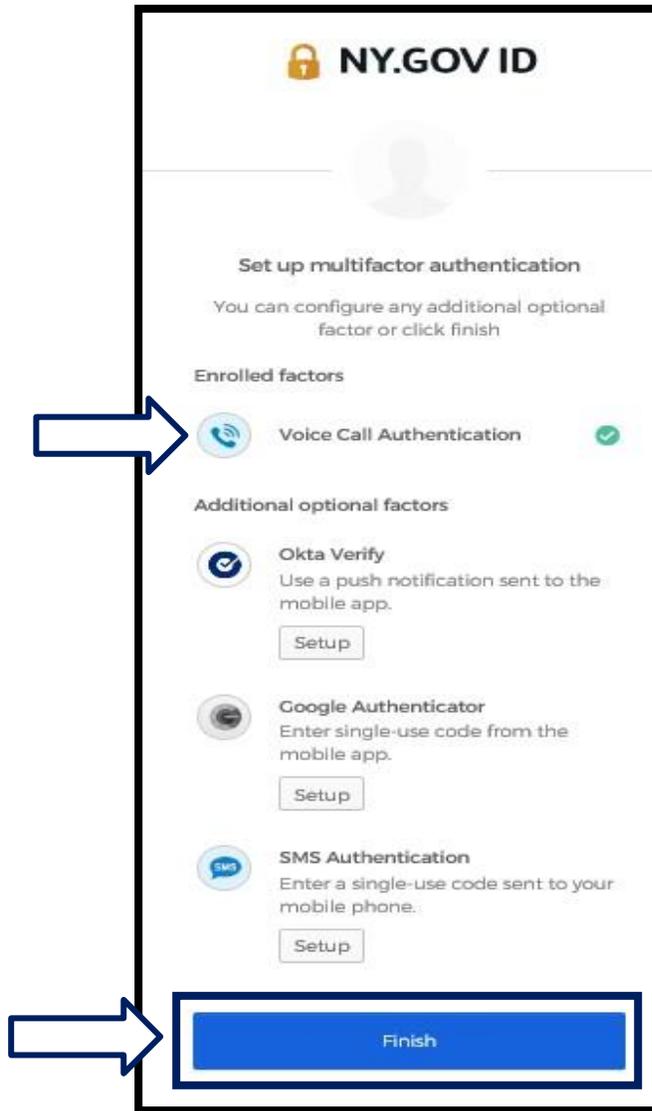
5. 您会接到一个电话。当您接听电话时，录制的声音会为您读出一个五位数的号码。

**注意：该号码不会重复。一定要准备好笔和纸来记录号码。**

6. 在输入代码框中输入此代码。

7. 按下验证。

8. 您将被重定向回多因素身份验证注册屏幕。请注意，语音通话身份验证现在在注册因素标题下。



9. 建议您设置一种以上的多因素身份验证方法。设置了所需的所有多因素身份验证方法后，单击“**Finish**（完成）”按钮。

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