

OSOS WIOA Primary Indicators of Performance and Outcomes Guide



TABLE OF CONTENTS

TABLE OF CONTENTS.....	1
BACKGROUND.....	2
PURPOSE.....	2
PRIMARY INDICATORS OF PERFORMANCE.....	3
EMPLOYMENT RATE - 2ND/4TH QUARTER AFTER EXIT.....	3
Indicator Definition.....	3
MEDIAN EARNINGS.....	3
Indicator Definition.....	3
CREDENTIAL ATTAINMENT.....	4
Indicator Definition.....	4
MEASURABLE SKILL GAINS.....	4
Indicator Definition.....	4
BUSINESS INDICATORS - EFFECTIVENESS SERVING BUSINESSES.....	5
LEGACY OUTCOMES LINK.....	7
EMPLOYMENT OUTCOMES LINK.....	8
EMPLOYMENT SERVICES.....	18
ENTERING WAGE DATA.....	20
TRAINING OUTCOMES LINK.....	23
TRAINING SERVICES.....	30
TRAINING OUTCOME DETAILS.....	32
RESOURCES AND ASSISTANCE.....	38



BACKGROUND

The Workforce Innovation and Opportunity Act (WIOA) was signed into law on July 22, 2014, to amend the Workforce Innovation Act (WIA) of 1998. Under WIOA, the Primary Indicators of Performance were implemented and replaced the WIA Common Measures.

OSOS is the primary case management system used for tracking all services provided to customers throughout the Workforce Development System. OSOS has been updated with additional fields and tabs to collect the new information required by the WIOA Primary Indicators of Performance (also referred to as performance measures).

PURPOSE

First, this guide will provide definitions of the performance measures. Then it will explain how to record employment outcomes and training outcomes in OSOS. This will include the necessary OSOS data entry for each of these performance measures.



PRIMARY INDICATORS OF PERFORMANCE

EMPLOYMENT RATE – 2ND/4TH QUARTER AFTER EXIT

INDICATOR DEFINITION

The percentage of participants who are in unsubsidized employment during the second/fourth quarter after exit from all programs.

For Youth Participants, the indicator is the percentage of participants in education or training activities, or in unsubsidized employment during the second/fourth quarter after exit.

Please Note

Unlike the Entered Employment WIA Common Measure, all exiting participants are included in these indicators, not just those who were unemployed at time of enrollment.

Additionally, participants who do not have a Social Security Number (SSN) attached to their OSOS record are included in these measures. These participants can only have positive outcomes in these indicators if there is supplemental wage information entered on their record. This is also true for individuals who are in positions that are not covered by Unemployment Insurance wages such as self-employment.

MEDIAN EARNINGS

INDICATOR DEFINITION

The median earnings of participants who are in unsubsidized employment during the second quarter after exit from all programs. A median calculation involves sorting the values in increasing order and picking the middle value. This value is the median.

Please Note

Only participants who were a positive outcome in the 2nd quarter after exit will be considered in this measure.

Participants without an SSN must have supplemental wage data entered in their record to be included in this measure. This is also true for individuals who are in positions that are not covered by Unemployment Insurance wages such as self-employment.



CREDENTIAL ATTAINMENT

INDICATOR DEFINITION

The percentage of those participants enrolled in education or training (excluding those in On-the-Job Training [OJT] and customized training) who attain one of the following during participation or within one year after exit:

- a recognized postsecondary credential
- a secondary school diploma or its recognized equivalent or certificate approved by NYSED or another state agency

A participant who has attained a secondary school diploma or its recognized equivalent is counted as a positive outcome only if the participant also meets one of the following criteria during participation or within one year after exit:

- employed
- enrolled in an education or training program leading to a recognized postsecondary credential

MEASURABLE SKILL GAINS

INDICATOR DEFINITION

The percentage of program participants who, during a program year, are enrolled in education or training that leads to a recognized postsecondary credential or employment **AND** have also achieved one or more measurable skill gains. A measurable skill gain is defined as documented academic, technical, occupational, or other forms of progress that lead to a credential or employment. Depending on the type of education or training program, progress must be documented using one of the following:

- achievement of at least one educational functioning level of a participant who is receiving instruction below the postsecondary education level
- attainment of a secondary school diploma or its recognized equivalent
- secondary or postsecondary transcript or report card for a sufficient number of credit hours that shows a participant is meeting academic standards
- satisfactory or better progress report, towards established milestones, such as completion of OJT or completion of one year of an apprenticeship program or similar milestones, from an employer or training provider who is providing training
- successful passage of an exam that is required for an occupation or progress in attaining technical or occupational skills as evidenced by trade-related benchmarks such as knowledge-based exams

Please Note

Measurable skill gains must be recorded once per program year per enrollment with an education or training program. If the training/education spans multiple program years, there must be at least one measurable skill gain entered in each program year.

Each program year runs from July 1st to June 30th. Therefore, a training which begins in May and ends in August of the same calendar year would span two program years and require two recorded skill gains.

Measurable skill gains can be recorded as either an Employment Outcome or a Training Outcome.



*If the skill gain relates to an on-the-job training (OJT), it must be recorded in the **Training Outcomes** tab. At the completion of an OJT, the participant is in unsubsidized employment and must be entered in the **Employment Outcomes** tab. If the skill gain relates to an apprenticeship, it must be entered in the **Employment Outcomes** tab.*

BUSINESS INDICATORS - EFFECTIVENESS SERVING BUSINESSES

WIOA requires the establishment of a primary indicator of performance for effectiveness in serving businesses. There are currently three pilot approaches designed to gauge three critical workforce needs of the business community. This indicator is a new approach for measuring performance under WIOA's six core programs. Therefore, USDOL has implemented a pilot program during which States must select two of the three approaches to report data that the Departments will use to assess a permanent indicator.

These are as follows:

Approach 1 - Retention with the Same Business - addresses the programs' efforts to provide businesses with skilled workers.

Approach 2 - Repeat Business Customers - addresses the programs' efforts to provide quality engagement and services to businesses and sectors and establish productive relationships with businesses and sectors over extended periods of time; and

Approach 3 - Business Penetration Rate - addresses the programs' efforts to provide quality engagement and services to all businesses and sectors within a State and local economy.

New York is using the following two methods to report this performance measure:

- Repeat Business Customers. This will be measured as the percentage of repeat businesses using services within the previous three years.



- Business Penetration Rate. This will be measured as the percentage of businesses using services out of all businesses in the State.

Data entry relating to this performance measure will be addressed separately from this guide.



LEGACY OUTCOMES LINK

Data should not be recorded in the Legacy Outcomes Link. Information recorded in this Link is not being used for performance reporting anymore.

CUSTOMER PROVIDER EMPLOYER STAFF HELP ADMIN

Customer Search Customer Detail Logout

Outcomes, Stew SSN: ***-**-2121 OSOS ID: NY016768377 1 of 1

General Info Eligibility Add'l Info Resume Data Planning Comp Assess Programs Outcomes Saved Searches Services Tests Comments Attach

Employment Outcomes Training Outcomes **Legacy Outcomes**

Employment O'Net

Recalled by Layoff Employer Training Related

Employment Non-Traditional Employed in Federal Contractor Job

Employed in Quarter After Exit

Qtr	Employed	Determination Method	NAICS	NAICS Title
1st				
2nd				
3rd				
4th				

Education Education

Attained C

Attained Credential (2) Type of Credential (2) Date Attained (2)

First Youth Service Date 11/02/2021 Last Youth Service Date 01/01/2022

Program Type	Enr. Date	Enrollment Office	Exit Date	Exit Office	SA
<input checked="" type="checkbox"/> WIA	11/02/2021	OSOS/REOS Central Support Unit			Yes
<input type="checkbox"/> Common Measures	11/02/2021	OSOS/REOS Central Support Unit			Yes
<input type="checkbox"/> Labor Exchange	02/18/2022	OSOS/REOS Central Support Unit			Yes

Print List Lit/Num Testing Custom

Save Start Match |M| Activity |A| I.A. Referrals |R| Correspond IVR Links |L| Get To Srch Comments Tag

Schedule WIOA Eligibility |W| Summary |U| Jobzone Reload Custom

Do not enter data in the Legacy Outcomes Link. Enter all outcome information in the Employment Outcomes and/or the Training Outcomes links.



EMPLOYMENT OUTCOMES LINK

After locating the correct customer record, navigate to the **Outcomes** tab and click on the **Employment Outcomes** link.

To begin entering the employment outcome, click **Add Outcome** at the bottom of the screen.

The screenshot displays the OSOS web application interface. At the top, there is a navigation bar with tabs for CUSTOMER, PROVIDER, EMPLOYER, STAFF, HELP, and ADMIN. Below this, a sub-navigation bar shows 'Customer Search' and 'Customer Detail' (selected). The main content area is titled 'Outcomes, Stew' and includes a search bar with 'SSN: ***--2121' and 'OSOS ID: NY016768377'. A horizontal menu contains various tabs, with 'Outcomes' highlighted. Below the menu, the 'Employment Outcomes' form is visible, featuring fields for Employment Type, Start Date, End Date, Employer EIN/ID, Employer Name, NAICS, Title, City, State, ZIP Code, OSOS Job ID, External Job ID, Supervisor, Seeker Service ID, and Seeker Service Name. To the right of the form are several dropdown menus under the heading 'Characteristics', including Training-Related, Non-Traditional, Hired By Layoff, FCJL Job, Work-Based Training, Disaster Relief, UI Covered, and Fringe Benefits. At the bottom of the form, there is a 'Manual Wages' button. Below the form, a blue bar contains the 'Add Outcome' button, which is highlighted with a yellow arrow and the text 'Add Outcomes'. Other buttons in this bar include 'List', 'Show Audit', 'Save', 'Start Match |M|', 'Activity |A|', 'I.A. Referr...', 'Correspond...', 'LVR', 'Links |L|', 'Ret To Srch', 'Comments', 'Tag', 'Schedule', 'WIOA Eligibility |W|', 'Summary |U|', 'JobZone', 'Reload', and 'Custom'.



Select the appropriate employment **Type** that applies to the customer from the drop-down menu. The options in this menu are "Military," "Registered Apprenticeship," or "Unsubsidized Employment." The most common selection in this field will be "Unsubsidized Employment."

Enter the employment **Start Date**.

When "Unsubsidized Employment" is selected, the **Self-Employed** status will display and although it is not indicated by a green dot, this field must be completed.

The screenshot displays the OSOS Customer Detail page for 'OUTCOMES, STEW'. The page is divided into several sections:

- Navigation:** Includes tabs for General Info, Eligibility, Add'l Info, Resume Data, Planning, Comp Assess, Programs, Outcomes (selected), Saved Searches, Services, Tests, Comments, and Attachments.
- Customer Information:** Shows SSN: ***-**-2121 and OSOS ID: NY016768377.
- Employment Outcomes:** The main section contains:
 - Employment Type:** A dropdown menu with 'Unsubsidized Employment' selected. A list of options is shown: Unsubsidized Employment, Registered Apprenticeship, and Military.
 - Self Employed:** A dropdown menu with 'No' selected.
 - Characteristics:** A series of dropdown menus for Training-Related, Non-Traditional, Hired By Layoff, FCJL Job, Work-Based Training, Disaster Relief, UI Covered, and Fringe Benefits.
 - Test Information:** Fields for NAICS, Title, City (Buffalo), State (New York), ZIP Code (12345), OSOS Job ID, External Job ID, Supervisor, Seeker Service ID, and Seeker Service Name.
 - Start Date:** A dropdown menu with '01/09/2024' selected.
 - Employer Name:** A dropdown menu with 'Test' selected.
 - Employer EIN/ID:** A dropdown menu.
 - NAICS:** A dropdown menu.
- Footer:** A row of action buttons including Add Outcome, Delete Outcome, Outcome Details, Print List, Show Audit, Save, Start Match, Activity, I.A. Referrals, Correspond, IVR, Links, Ret To Srch, Comments, Tag, Schedule, WIOA Eligibility, Summary, JobZone, Reload, and Custom.



Next enter the Employer's Name. Staff can enter either the full name of the employer or part of the employer's name. Then click the **Employer Lookup** button.

The screenshot displays the OSOS web application interface. At the top, there are navigation tabs for CUSTOMER, PROVIDER, EMPLOYER, STAFF, HELP, and ADMIN. Below these, there are sub-tabs for Customer Search and Customer Detail. The main content area is titled 'OUTCOMES, STEW' and includes a search bar with 'SSN: ***-**-2121' and 'OSOS ID: NY016768377'. A series of navigation buttons (General Info, Eligibility, Add'l Info, Resume Data, Planning, Comp Assess, Programs, Outcomes, Saved Searches, Services, Tests, Comments, Attachments) are visible. The 'Employment Outcomes' section is active, showing a form with various fields. A red arrow points to the 'Employer Lookup' button, which is highlighted in red. Below the form, there is a table with columns for Start Date, Employer Name, Employer EIN/ID, and NAICS. The table contains one row with the values '01/09/2024' and 'Test'. At the bottom, there are several action buttons including 'Add Outcome', 'Delete Outcome', 'Outcome Details', 'Print List', 'Show Audit', 'Save', 'Start Match |M|', 'Activity |A|', 'I.A. Referrals |R|', 'Correspond', 'IVR', 'Links |L|', 'Ret To Srch', 'Comments', 'Tag', 'Schedule', 'WIOA Eligibility |W|', 'Summary |U|', 'Jobzone', 'Reload', and 'Custom'.



If the business has an OSOS record, this will pull up their information in the **Employer Data --- Webpage Dialog**.

Select the correct business and then click **OK**.

Employer Data ✕

Employer ID	FEIN
NY010326713	000000000
SEIN	
Employer Name	
ABC Corp	
Legal Name	
Test Entry	
City	State
Anytown	New York
ZIP Code	NAICS
12345	23611
Title	
Residential Building Construction	
Create Date	
03/24/2022	
Sort Employer ID Ascending ▼	
<input checked="" type="checkbox"/>	



This will auto-populate the Employer EIN or ID number, the industry NAICS code, and business address into the **Employment Outcomes** link

OSOS
One-Stop Operating System

CUSTOMER PROVIDER EMPLOYER STAFF HELP ADMIN

Customer Search Customer Detail Logout

OUTCOMES, STEW SSN: ***-**-2121 OSOS ID: NY016768377

General Info Eligibility Add'l Info Resume Data Planning Comp Assess Programs Outcomes Saved Searches Services Tests Comments Attachments

Employment Outcomes Training Outcomes Legacy Outcomes

Employment Type: Unsubsidized Employment Self Employed: No

Start Date: 01/09/2024 End Date: Participations

Employer EIN/ID: NY010326713 Employer Lookup

Employer Name: ABC Corp

NAICS: 23611 Title: 23611 NAICS Lookup

City: Anytown State: New York ZIP Code: 12345

OSOS Job ID: External Job ID: Supervisor:

Seeker Service ID: Seeker Service Name: Employment Services

Manual Wages

Characteristics Training-Related: Non-Traditional, Hired By Layoff, FCJL Job, Work-Based Training, Disaster Relief, UI Covered, Fringe Benefits

Start Date	Employer Name	Employer EIN/ID	NAICS
01/09/2024	Test		

Add Outcome Delete Outcome Outcome Details Print List Show Audit

Save Start Match |M| Activity |A| I.A. Referrals |R| Correspond IVR Links |L| Ret To Srch Comments Tag Schedule

WIOA Eligibility |W| Summary |U| JobZone Reload Custom

If there is no OSOS record for the employer, no information will generate, and staff will need to manually enter the necessary data.



While many of the fields are not required, staff should include as much information as known in this tab, including the **Employer Name** and **Address**.

CUSTOMER PROVIDER EMPLOYER STAFF HELP ADMIN

Customer Search Customer Detail Logout

Outcomes, Stew SSN: ****-**-2121 OSOS ID: NY016768377 1 of 1

General Info Eligibility Add'l Info Resume Data Planning Comp Assess Programs Outcomes Saved Searches Services Tests Comments Attachments

Employment Outcomes Training Outcomes Legacy Outcomes

Employment		Characteristics	
*Type Unsubsidized Employment	Self Employed No	Training-Related	
*Start Date 01/01/2022	End Date	Non-Traditional	
Employer EIN/ID	Employer Lookup	Hired By Layoff	
Employer Name ABC Nursing		FCJL Job	
NAICS 623110	Title Nursing Care Facilities (Skilled Nursing Facilities)	Work-Based Training	
City Anytown	State New York	Disaster Relief	
	ZIP Code 12345	UI Covered	
OSOS Job ID	External Job ID	Fringe Benefits	
Supervisor			
Seeker Service ID	Seeker Service Name		
Employment Services			
Manual Wages			

Start Date	Employer Name	Employer EIN/ID	NAICS
01/01/2022	ABC Nursing		Nursing Care Facilities (Skilled Nursing Facilities)

Add Outcome Delete Outcome Outcome Details Print List Show Audit

Save Start Match |M| Activity |A| I.A. Referrals |R| Correspond IVR Links |L| Ret To Srch Comments Tag

Schedule WIOA Eligibility |W| Summary |U| Jobzone Reload Custom



When there is no OSOS record for the business, staff should also enter the **NAICS** (North American Industry Classification System) code for the industry in which the customer has obtained employment. This is the standard used by Federal statistical agencies in classifying business establishments for data purposes.

To determine an industry NAICS code, click the **NAICS Lookup** button. This will take staff to the NAICS Search on the US Census Bureau's website. Using a keyword search, look up the industry that most closely matches the employer and enter its 6-digit NAICS code into the **NAICS** data field. The name of the industry will then auto-populate into the tab.

The screenshot shows the OSOS system interface for a customer named Stew. The page is titled "Outcomes, Stew" and displays various tabs for navigation, including "General Info", "Eligibility", "Add'l Info", "Resume Data", "Planning", "Comp Assess", "Programs", "Outcomes", "Saved Searches", "Services", "Tests", "Comments", and "Attachments". The "Outcomes" tab is active, showing "Employment Outcomes" with fields for "Type", "Start Date", "Employer EIN/ID", "Employer Name", "NAICS", "Title", "Location", and "Supervisor". The "NAICS" field is highlighted in orange, and the "NAICS Lookup" button is also highlighted in orange. The interface includes a sidebar with "Characteristics" and a bottom navigation bar with buttons like "Add Outcome", "Delete Outcome", "Outcome Details", "Print List", "Show Audit", "Save", "Start Match", "Activity", "I.A. Referrals", "Correspond", "IVR", "Links", "Ret To Srch", "Comments", "Tag", "Schedule", "WIOA Eligibility", "Summary", "JobZone", "Reload", and "Custom".



The **Characteristics** box displays eight Yes or No drop-down menus, allowing staff to indicate which of the eight characteristics apply to the employment. Select all that apply. These dropdowns ask the following questions:

- **Training Related:** Is the employment related to training?
- **Non-Traditional:** Is the employment considered non-traditional? A nontraditional occupation is one for which individuals from one gender comprise less than 25% of the individuals employed in that occupation.
- **Hired by Layoff:** Is the customer returning to the employer from which they were most recently laid off?
- **FCJL Job:** Was the employment obtained through the Federal Contract Job Listing Program?
- **Work Based Training:** Is the employment considered Work Based Training?
- **Disaster Relief:** Is the employment a result of a Disaster Relief initiative?
- **UI Covered:** Is this employment considered to be covered by Unemployment Insurance?
- **Fringe Benefits:** Does the employment offer fringe benefits?

The screenshot shows the OSOS system interface for a customer named Stew. The page is titled "Outcomes, Stew" and displays various tabs for navigation, including "General Info", "Eligibility", "Add'l Info", "Resume Data", "Planning", "Comp Assess", "Programs", "Outcomes", "Saved Searches", "Services", "Tests", "Comments", and "Attachments". The "Outcomes" tab is active, showing a table of employment outcomes. The "Characteristics" section is highlighted with an orange box, containing eight Yes/No dropdown menus: Training-Related (Yes), Non-Traditional (No), Hired By Layoff (No), FCJL Job (No), Work-Based Training (No), Disaster Relief (No), UI Covered (Yes), and Fringe Benefits (Yes). The interface also includes a table of employment outcomes with columns for Start Date, Employer Name, Employer EIN/ID, and NAICS. The table shows one outcome for "ABC Nursing" with a start date of 01/01/2022 and NAICS code 623110. The bottom of the page features a navigation bar with buttons for "Add Outcome", "Delete Outcome", "Outcome Details", "Print List", "Show Audit", "Save", "Start Match", "Activity", "I.A. Referrals", "Correspond", "IVR", "Links", "Ret To Srch", "Comments", "Tag", "Schedule", "WIOA Eligibility", "Summary", "Jobzone", "Reload", and "Custom".



There are minor differences in the tab if "Military" or "Apprenticeship" is selected instead of "Unsubsidized Employment."

When selecting "Military" as the employment **Type**, the Military Branch must be indicated.

The screenshot shows the OSOS web application interface. At the top, there are navigation tabs: CUSTOMER, PROVIDER, EMPLOYER, STAFF, HELP, and ADMIN. Below these are sub-tabs: Customer Search and Customer Detail. The main header displays "Outcomes, Stew" and "SSN: ***-**-2121 OSOS ID: NY016768377". A navigation bar contains tabs for General Info, Eligibility, Add'l Info, Resume Data, Planning, Comp Assess, Programs, Outcomes (highlighted), Saved Searches, Services, Tests, Comments, and Attachments. The "Employment Outcomes" section is active, showing a form with the following fields:

- *Type: Military (highlighted in orange)
- Military Branch: Air Force (highlighted in orange)
- *Start Date: 01/01/2022
- End Date: (empty)
- Employer EIN/ID: (empty)
- Employer Name: US Air Force
- NAICS: 928110, Title: National Security
- City: Anytown, State: New York, ZIP Code: 12345
- OSOS Job ID, External Job ID, Supervisor: (empty)
- Seeker Service ID, Seeker Service Name: (empty)
- Characteristics: Training-Related (Yes), Non-Traditional (No), Hired By Layoff (No), FCJL Job (No), Work-Based Training (No), Disaster Relief (No), UI Covered (Yes), Fringe Benefits (Yes)

At the bottom, there is a table with columns: Start Date, Employer Name, Employer EIN/ID, and NAICS. The first row contains: 01/01/2022, US Air Force, and National Security. Below the table are buttons for "Add Outcome", "Delete Outcome", "Outcome Details", "Print List", and "Show Audit". At the very bottom, there is a navigation bar with buttons for "Save", "Start Match", "Activity", "I.A. Referrals", "Correspond", "IVR", "Links", "Ret To Srch", "Comments", "Tag", "Schedule", "WIOA Eligibility", "Summary", "Jobzone", "Reload", and "Custom".

When "Registered Apprenticeship" is selected, the **RAPIDS** field will appear.



RAPIDS (Registered Apprenticeship Partners Information Data System) numbers are not currently used for data entry in New York and entering data in this field is not required.

CUSTOMER PROVIDER EMPLOYER STAFF HELP ADMIN

Customer Search Customer Detail Logout

Outcomes, Stew SSN: ***-**-2121 OSOS ID: NY016768377 1 of 1

General Info Eligibility Add'l Info Resume Data Planning Comp Assess Programs Outcomes Saved Searches Services Tests Comments Attachments Correspondence

Employment Outcomes Training Outcomes Legacy Outcomes

Employment Type: Registered Apprenticeship

RAPIDS RAPIDS Title RAPIDS Lookup

Start Date: 01/01/2022 End Date: Participations

Employer EIN/ID Employer Lookup

Employer Name: Carpenters Local 291

NAICS: 611513 Title: Apprenticeship Training NAICS Lookup

City: Anytown State: New York ZIP Code: 12345

OSOS Job ID External Job ID Supervisor

Seeker Service ID Seeker Service Name Employment Services

Manual Wages

Characteristics:

- Training-Related: Yes
- Non-Traditional: No
- Hired By Layoff: No
- FCJL Job: No
- Work-Based Training: No
- Disaster Relief: No
- UI Covered: Yes
- Fringe Benefits: Yes

Start Date	Employer Name	Employer EIN/ID	NAICS
01/01/2022	Carpenters Local 291		Apprenticeship Training

Add Outcome Delete Outcome Outcome Details Print List Show Audit

Save Start Match |M| Activity |A| I.A. Referrals |R| Correspond IVR Links |L| Ret To Srch Comments Tag Schedule

WIOA Eligibility |W| Summary |U| JobZone Reload Custom



EMPLOYMENT SERVICES

If the recorded employment was related to a previously scheduled service, this can be associated with the outcome by clicking the **Employment Services** button.

For a list of Service Types that can be attached to Employment Outcomes, please refer to the attached list on page 36 of this guide.

CUSTOMER **PROVIDER** **EMPLOYER** **STAFF** **HELP** **ADMIN**

Customer Search **Customer Detail** Logout

Outcomes, Stew SSN: ***-**-2121 OSOS ID: NY016768377 1 of 1

General Info Eligibility Add'l Info Resume Data Planning Comp Assess Programs **Outcomes** Saved Searches Services Tests Comments Attachments Correspondence

Employment Outcomes | Training Outcomes | Legacy Outcomes

Employment

Type: Unsubsidized Employment Self Employed: No

Start Date: 01/01/2022 End Date: Participations: Participations:

Employer EIN/ID: Employer Lookup:

Employer Name: ABC Nursing

NAICS: 623110 Title: Nursing Care Facilities (Skilled Nursing Facilities) NAICS Lookup:

City: Anytown State: New York ZIP Code: 12345

OSOS Job ID: External Job ID: Supervisor:

Seeker Service ID: Seeker Service Name: **Employment Services**

Manual Wages:

Characteristics

Training-Related: Yes

Non-Traditional: No

Hired By Layoff: No

FCJL Job: No

Work-Based Training: No

Disaster Relief: No

UI Covered: Yes

Fringe Benefits: Yes

Start Date	Employer Name	Employer EIN/ID	NAICS
01/01/2022	ABC Nursing		Nursing Care Facilities (Skilled Nursing Facilities)

Add Outcome Delete Outcome Outcome Details Print List Show Audit

Save Start Match |M| Activity |A| I.A. Referrals |R| Correspond IVR Links |L| Ret To Srch Comments Tag Schedule

WIOA Eligibility |W| Summary |U| JobZone Reload Custom



If there have been employment services recorded for the customer, they will display in the **Employment Services** webpage dialog box.

Select the correct service and click **OK**.

Employment Services ✕

	Service ID	Provider Name	Service Name	Actual Start Date	Actual End Date	Prog. Svc. Type
<input checked="" type="checkbox"/>	12639718	1199 Grant Corporation	On the Job Training (OJT)	05/02/2023		ITA-Training

OK

The service will then populate the **Seeker Service ID** and **Seeker Service Name** fields.

CUSTOMER PROVIDER EMPLOYER STAFF HELP ADMIN

Customer Search Customer Detail Logout

OUTCOMES, STEW SSN: ***-**-2121 OSOS ID: NY016768377 1 of 1

General Info Eligibility Add'l Info Resume Data Planning Comp Assess Programs Outcomes Saved Searches Services Tests Comments Attachments Correspondence Audit

Employment Outcomes Training Outcomes Legacy Outcomes

Employment

Type: Unsubsidized Employment Self Employed

Start Date: 01/09/2024 End Date: Participations

Employer EIN/ID: NY00000000 Employer Lookup

Employer Name: ABC Nursing

NAICS: 541900 Title: All Other Professional, Scientific, and Technical Services NAICS Lookup

City: Anytown State: New York ZIP Code: 14204

OSOS Job ID: External Job ID: Supervisor:

Seeker Service ID: 12639718 **Seeker Service Name: On the Job Training (OJT)** Employment Services

Manual Wages

Start Date: 01/09/2024 Employer Name: ABC Nursing Employer EIN/ID: NY00000000 NAICS: All Other Professional, Scientific, and Technical Services

Add Outcome Delete Outcome Outcome Details Print List Show Audit

Save Start Match [M] Activity [A] I.A. Referrals [R] Correspond [C] IVR [V] Links [L] Ret To Srch [Q] Comments [C] Tag [T] Schedule [S] WIOA Eligibility [W]

Summary [U] JobZone [Z] Reload [R] Custom [D]



ENTERING WAGE DATA

Customers with an SSN in OSOS will be administratively matched to wage record data to determine outcomes for the wage-based measures. Data manually entered on this screen will be used to supplement the wage data collected through wage matching. Because wage record data is not immediately available, it is important to enter employment outcomes as they occur, to ensure positive wage-based outcomes. Entering this information is also pertinent if a customer indicates that they are self-employed. Income of individuals who are self-employed will not result in a match to wage record data. Therefore, entering the wages for these individuals manually is the only way to ensure a positive outcome in the wage-based measures.

Data entered here will count toward the 2nd and 4th Quarter Employment After Exit and Median Earnings performance measures. These performance measures are also referred to as wage-based outcomes.



For customers without an SSN recorded in OSOS, staff must enter manual wages for the participant to be included in the wage-based outcomes.



Wage data related to the employment outcome must be entered by using the **Manual Wages** button in the **Employment Outcomes** link.

OSOS
One-Stop Operating System

CUSTOMER PROVIDER EMPLOYER STAFF HELP ADMIN

Customer Search Customer Detail Logout

Outcomes, Stew SSN: ***-**-2121 OSOS ID: NY016768377

General Info Eligibility Add'l Info Resume Data Planning Comp Assess Programs Outcomes Saved Searches Services Tests Comments Attach

Employment Outcomes Training Outcomes Legacy Outcomes

Employment
*Type: Unsubsidized Employment Self Employed
*Start Date: 01/01/2022 End Date: Participations
Employer EIN/ID: NY010222043 Employer Lookup
Employer Name: ABC Nursing
NAICS: 623110 Title: Nursing Care Facilities (Skilled Nursing Facilities) NAICS Lookup
City: Anytown State: New York ZIP Code: 12345
OSOS Job ID: External Job ID: Supervisor:
Seeker Service ID: 12622863 Seeker Service Name: Associated Claims (AIC) Employment Services
Manual Wages

Characteristics
Training-Related: Yes
Non-Traditional: No
Hired By Layoff: No
FCJL Job: No
Work-Based Training: No
Disaster Relief: No
UI Covered: Yes
Fringe Benefits: Yes

Start Date	Employer Name	Employer EIN/ID	NAICS
01/01/2022	ABC Nursing	NY010222043	Nursing Care Facilities (Skilled Nursing Facilities)

Add Outcome Delete Outcome Outcome Details Print List Show Audit

Save Start Match |M| Activity |A| I.A. Referrals |R| correspond IVR Links |L| Ret To Srch Comments Tag

Schedule WIOA Eligibility |W| Summary |U| JobZone Reload Custom

Please refer to https://wdr.doleta.gov/directives/corr_doc.cfm?DOCN=5002 for additional documentation requirements for supplemental wage data.



There are three required fields on this screen. The first field is the **Wage Earned Date**. For instance, this may be the start date of a paystub. The other required fields on this screen are **Salary Unit** and **Manual Wage Amount**.

The wage entered in this section cannot exceed 87500, so if your customers wages are over 87500, please enter 87500 in the **Manual Wage Amount** and then include a comment with their actual wage amount in the Notes section. Once again, please record as much information as you can on this screen to ensure the most accurate reflection of the customer's wages.

Manual Wages
✕

Employer EIN/ID NY010222043	Employer Name ABC Nursing
NAICS 623110	Title Nursing Care Facilities (Skilled Nursing Facilities)
*Wage Earned Date	Participations <input type="text"/> Program Year <input type="text"/> Quarter <input type="text"/>
*Salary Unit	Salary Per Unit <input type="text"/> Number of Units <input type="text"/>
*Manual Wage Amount	<input type="text"/> <input type="button" value="Calculate"/>
Notes <input style="width: 100%; height: 20px;" type="text"/>	

Created— Staff <input style="width: 100%;" type="text"/>	Office <input style="width: 100%;" type="text"/>
Date <input style="width: 100%;" type="text"/>	
Modified— Staff <input style="width: 100%;" type="text"/>	
Office <input style="width: 100%;" type="text"/>	
Date <input style="width: 100%;" type="text"/>	

Attachment—	<input style="width: 100%;" type="text"/>	<input type="button" value="Delete"/>
<input type="button" value="Upload"/>	<input type="button" value="Download"/>	

Wage Earned Date ↕	Wage Amount ↕	Notes ↕	Date Modified ↕
No records found.			
<input type="button" value="Add"/>		<input type="button" value="Delete"/>	



TRAINING OUTCOMES LINK

Training Outcomes are entered in the **Training Outcomes** link in the customer record.

Data for the Credential Attainment performance measure is recorded in this tab. Measurable skill gains which relate to training will also be recorded in **Training Outcomes**.

The screenshot displays the OSOS system interface for a customer record. The top navigation bar includes tabs for CUSTOMER, PROVIDER, EMPLOYER, STAFF, HELP, and ADMIN. The main content area is titled "Outcomes, Stew" and shows the SSN: ***-**-2121 and OSOS ID: NY016768377. The "Outcomes" tab is selected, and a yellow arrow points to the "Training Outcomes" link in the navigation bar. The form for entering training outcomes includes fields for Category, Type, Enroll Date, Completion Date, Attainment Status, Certification Date, Leads to Cred./Empl., Major/Program, Degree/Cert./Cred., School/Institute, Seeker Service ID, and Seeker Service Name. Below the form is a table with columns for Type, School/Institute, Enroll Date, and Attainment Status, and a message "No records found." The bottom of the screen features a navigation bar with buttons for "Add Outcome", "Delete Outcome", "Outcome Details", "Print List", "Show Audit", "Save", "Start Match", "Activity", "I.A. Referrals", "Correspond", "IVR", "Links", "Get To Srch", "Comments", "Tag", "Schedule", "WIOA Eligibility", "Summary", "JobZone", "Reload", and "Custom".



Training outcomes are sorted by **Category** and **Type**. In the Category dropdown menu, select the category of training program the participant is enrolled in.

In the **Type** dropdown menu, select the type of credential the training program will lead to. The options available in the **Type** dropdown menu will be based on what has been selected in the **Category** dropdown menu. This is represented in the following table and screenshots:

Category	Type
Secondary Education	High School Diploma
	GED or HS Equivalency
	Continuation or Alternative School
Post Secondary Education	AA or AS Diploma/Degree
	BA or BS Diploma/Degree
	Graduate/Post Graduate
Occ Skills/Advanced Training	Occupational Skills Licensure
	Occupational Skills Certificate
	Other Recognized Diploma, Degree, or Certificate
On-the-Job Training	On-the-Job Training

Customer Search | Customer Detail | Logout

Outcomes, Stew SSN: ***-**-2121 OSOS ID: NY016768377

General Info | Eligibility | Add'l Info | Resume Data | Planning | Comp Assess | Programs | Outcomes | Saved Searches | Services | Tests | Comments | Attach

Employment Outcomes | **Training Outcomes** | Legacy Outcomes

Training/Education

*Category
Occ Skills/Advanced Training

*Type
Occupational Certification
Occupational Skills Licensure
Occupational Skills Certificate
Other Recognized Diploma, Degree, or Certificate

Customer Search | Customer Detail | Logout

Outcomes, Stew SSN: ***-**-2121 OSOS ID: NY016768377

General Info | Eligibility | Add'l Info | Resume Data | Planning | Comp Assess | Programs | Outcomes | Saved Searches | Services | Tests | Comments | Attach

Employment Outcomes | **Training Outcomes** | Legacy Outcomes

Training/Education

*Category
Secondary Education

*Type
High School Diploma
GED or HS Equivalency
Continuation or Alternative School

CUSTOMER PROVIDER EMPLOYER STAFF HELP ADMIN

Customer Search Customer Detail Logout

Outcomes, Stew SSN: ***-**-2121 OSOS ID: NY016768377

General Info Eligibility Add'l Info Resume Data Planning Comp Assess Programs Outcomes Saved Searches Services Tests Comments Attach

Employment Outcomes Training Outcomes Legacy Outcomes

Training/Education

*Category
Post Secondary Education

*Type
AA or AS Diploma/Degree
BA or BS Diploma/Degree
Graduate/Post Graduate

Category

Type

CUSTOMER PROVIDER EMPLOYER STAFF HELP ADMIN

Customer Search Customer Detail Logout

Outcomes, John SSN: OSOS ID: NY016844464

General Info Eligibility Add'l Info Resume Data Planning Comp Assess Programs Outcomes Saved Searches Services Tests

Employment Outcomes Training Outcomes Legacy Outcomes

Training/Education

*Category
On the Job Training

*Type
On the Job Training

*Start Date Completion Date

Category

Type

Enter the **Enroll date** for the training program. Once the customer indicates they have completed the training, staff must record the **Completion Date**.



CUSTOMER PROVIDER EMPLOYER STAFF HELP ADMIN

Customer Search Customer Detail Logout

Outcomes, Stew SSN: ***-**-2121 OSOS ID: NY016768377 1 of 1

General Info Eligibility Add'l Info Resume Data Planning Comp Assess Programs Outcomes Saved Searches Services Tests Comments Attach

Employment Outcomes Training Outcomes Legacy Outcomes

Training/Education

*Category
Occ Skills/Advanced Training

*Type
Occupational Skills Certificate

*Enroll Date
02/01/2021

Completion Date

In Process - intended credential pending

Certification Date Leads to Cred./Empl.

Major/Program
CDLA

Degree/Cert./Cred.
Certificate

School/Institute
ABC Training

Seeker Service ID Seeker Service Name

Training Services

Type	School/Institute	Enroll Date	Attainment Status
<input checked="" type="checkbox"/> Occupational Skills Certificate	ABC Training	02/01/2021	In Process - intended credential pending

[Add Outcome](#)
[Delete Outcome](#)
[Outcome Details](#)
[Print List](#)
[Show Audit](#)

[Save](#)
[Start Match |M|](#)
[Activity |A|](#)
[I.A. Referrals |R|](#)
[correspond](#)
[IVR](#)
[Links |L|](#)
[Ret To Srch](#)
[Comments](#)
[Tag](#)

[Schedule](#)
[WIOA Eligibility |W|](#)
[Summary |U|](#)
[JobZone](#)
[Reload](#)
[Custom](#)



For any outcome **Category**, the **Attainment Status** field must be completed. The options in the **Attainment Status** drop-down menu will remain the same regardless of the category selected, except for On-the-Job Training. There are five attainment statuses:

- In Process - no intended credential
- In Process - intended credential pending
- Completed - attained intended credential
- Completed - did not attain or intend credential
- Incomplete - did not attain or intend credential

For On-the-Job Training you will only see three attainment statuses:

- In Process - no intended credential
- Completed - did not attain or intend credential
- Incomplete - did not attain or intend credential

If the training is ongoing, an "In Process" status must be selected, and then updated when the training program is complete. If the **Attainment Status** begins with "Completed" or "Incomplete", then a completion date must be entered as the date the program was completed, or the participant left the program. If the training has been Completed, you must enter the **Certification Date** which will be the same as the completion date.



*Only the attainment status of "**Completed – attained intended credential**" counts positively for the Credential Attainment performance indicator.*

CUSTOMER PROVIDER EMPLOYER STAFF HELP ADMIN

Customer Search Customer Detail Logout

Outcomes, Stew SSN: ***-**-2121 OSOS ID: NY016768377 1 of 1

General Info Eligibility Add'l Info Resume Data Planning Comp Assess Programs Outcomes Saved Searches Services Tests Comments Attach

Employment Outcomes **Training Outcomes** Legacy Outcomes

Training/Education

*Category: Occ Skills/Advanced Training

*Type: Occupational Skills Certificate

*Enroll Date: 02/01/2021 Participations **Completion Date: 11/01/2021** Participations

*Attainment Status: **Completed - attained intended credential**

Certification Date: 11/01/2021 Leads to Cred./Empl.: Yes

Major/Program: CDLA

Degree/Cert./Cred.: Certificate

School/Institute: ABC Training

Seeker Service ID: Seeker Service Name: Training Services

Type	School/Institute	Enroll Date	Attainment Status
<input checked="" type="checkbox"/> Occupational Skills Certificate	ABC Training	02/01/2021	Completed - attained intended credential

Add Outcome Delete Outcome Outcome Details Print List Show Audit

Save Start Match |M| Activity |A| I.A. Referrals |R| correspond IVR Links |L| Ret To Srch Q Comments Tag

Schedule WIOA Eligibility |W| Summary |U| JobZone Reload Custom

The **Major/Program**, **Degree/Cert/Cred**, and **School Institute** fields are required.



As a best practice, staff should enter all known information about the degree or credential, including any non-required fields.

Once all information is entered, click **Save**.



CUSTOMER PROVIDER EMPLOYER STAFF HELP ADMIN

Customer Search Customer Detail Logout

Outcomes, Stew SSN: ***-**-2121 OSOS ID: NY016768377 1 of 1

General Info Eligibility Add'l Info Resume Data Planning Comp Assess Programs Outcomes Saved Searches Services Tests Comments Attach

Employment Outcomes Training Outcomes Legacy Outcomes

Training/Education

*Category
Occ Skills/Advanced Training

*Type
Occupational Skills Certificate

*Enroll Date
02/01/2021 Participations

Completion Date
11/01/2021 Participations

*Attainment Status
Completed - attained intended credential

Certification Date
11/01/2021

Leads to Cred./Empl.
Yes

Major/Program
CDLA

Degree/Cert./Cred.
Certificate

School/Institute
ABC Training

Seeker Service ID
Seeker Service Name
Training Services

Type	School/Institute	Enroll Date	Attainment Status
<input checked="" type="checkbox"/> Occupational Skills Certificate		02/01/2021	Completed - attained intended credential

Add Outcome Delete Outcome Outcome Details Print List Show Audit

Save Start Match |M| Activity |A| I.A. Referrals |R| Correspond IVR Links |L| Ret To Srch Comments Tag

Schedule WIOA Eligibility |W| Summary |U| JobZone Reload Custom



TRAINING SERVICES

The **Training Services** button in the **Training Outcomes** link functions in the same way as the **Employment Service** button in the **Employment Services** link.

Using the **Training Services** button will allow the system to associate a previously scheduled service with an outcome.

For a list of Service Types that can be attached to Training Outcomes please refer to [the attached list on page 36 of this guide.](#)

The screenshot shows the OSOS web application interface. At the top, there are navigation tabs for CUSTOMER, PROVIDER, EMPLOYER, STAFF, HELP, and ADMIN. Below these are sub-tabs for Customer Search and Customer Detail. The main content area is titled 'Outcomes, Stew' and displays the SSN: ***-**-2121 and OSOS ID: NY016768377. There are navigation buttons for General Info, Eligibility, Add'l Info, Resume Data, Planning, Comp Assess, Programs, Outcomes (highlighted), Saved Searches, Services, Tests, Comments, and Attach. The 'Outcomes' section is divided into Employment Outcomes, Training Outcomes (selected), and Legacy Outcomes. A form for 'Training/Education' is visible, with fields for Category (Occupational Skills/Advanced Training), Type (Occupational Skills Certificate), Enroll Date (02/01/2021), Completion Date (11/01/2021), Attainment Status (Completed - attained intended credential), Certification Date (11/01/2021), Leads to Cred./Empl. (Yes), Major/Program (CDLA), Degree/Cert./Cred. (Certificate), and School/Institute (ABC Training). There are also fields for Seeker Service ID and Seeker Service Name, and a 'Training Services' button. Below the form is a table with columns for Type, School/Institute, Enroll Date, and Attainment Status. The table contains one row: Occupational Skills Certificate, ABC Training, 02/01/2021, Completed - attained intended credential. At the bottom, there are buttons for Add Outcome, Delete Outcome, Outcome Details, Print List, and Show Audit. A footer bar contains various utility buttons like Save, Start Match, Activity, I.A. Referrals, correspond, IVR, Links, Ret To Srch, Comments, Tag, Schedule, WIOA Eligibility, Summary, JobZone, Reload, and Custom.



If there have been training services recorded for the customer, they will display in the **Training Services** popup box.

Select the correct service and click **OK**.

Training Services ✕

	Service ID	Provider Name	Service Name	Actual Start Date	Actual End Date	Prog. Svc. Type
<input type="checkbox"/>	12639718	1198 Grant Corporation	On the Job Training (OJT)	05/02/2023		ITA-Training
<input checked="" type="checkbox"/>	12643117	ABC Training Center	LPN	05/02/2023		

←

The service will then populate the **Seeker Service ID** and **Seeker Service Name** fields.

CUSTOMER PROVIDER EMPLOYER STAFF HELP ADMIN

Customer Search Customer Detail Logout

OUTCOMES, STEW SSN: ***-**-2121 OSOS ID: NY016768377 1 of 1

General Info Eligibility Add'l Info Resume Data Planning Comp Assess Programs Outcomes Saved Searches Services Tests Comments Attachments Correspondence Audit

Employment Outcomes Training Outcomes Legacy Outcomes

Training/Education

Category: Occ Skills/Advanced Training

Type: Occupational Skills Certificate

Enroll Date: 02/01/2021 Participations: Completion Date: 11/01/2021 Participations:

Attainment Status: Completed - attained intended credential

Certification Date: 11/01/2021 Leads to Cred./Empl.: Yes

Major/Program: CDLA

Degree/Cert./Cred. Certificate

School/Institute: ABC Training

Seeker Service ID: 12643117 Seeker Service Name: LPN Training Services

Type: Occupational Skills Certificate School/Institute: ABC Training Enroll Date: 02/01/2021 Attainment Status: Completed - attained intended credential

Add Outcome Delete Outcome Outcome Details Print List Show Audit

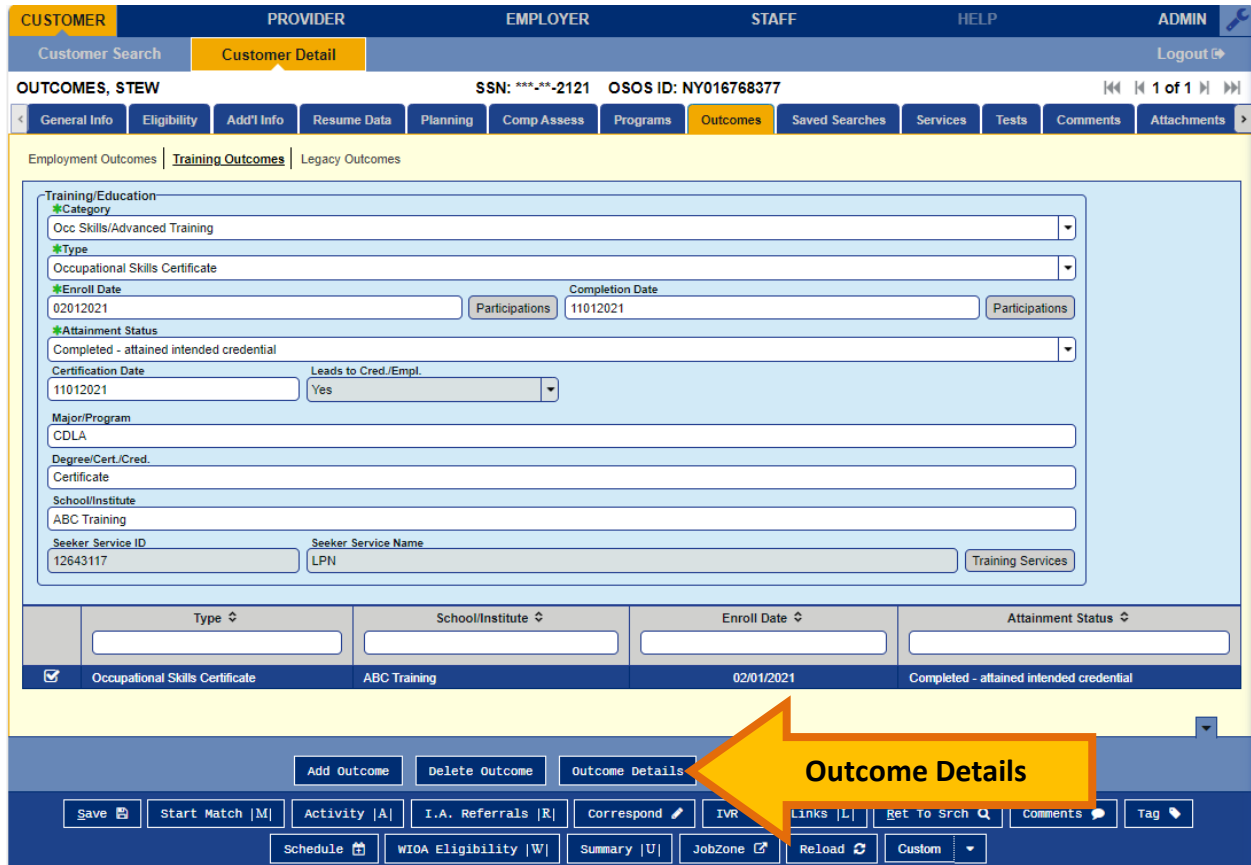
Save Start Match |M| Activity |A| I.A. Referrals |R| Correspond IVR Links |L| Ret To Srch Comments Tag Schedule WIOA Eligibility |W|

Summary |U| JobZone Reload Custom

TRAINING OUTCOME DETAILS

The **Outcome Details** button in the **Training Outcomes** link functions in the same way as it does in the **Employment Outcomes** link.

Click the **Outcome Details** button to open the **Training Outcomes Detail** box.



The screenshot displays the OSOS web interface for viewing Training Outcome Details. The top navigation bar includes tabs for CUSTOMER, PROVIDER, EMPLOYER, STAFF, HELP, and ADMIN. The main content area shows the 'Customer Detail' for 'OUTCOMES, STEW' with SSN: ***-**-2121 and OSOS ID: NY016768377. The 'Outcomes' tab is selected, showing a list of training outcomes. The 'Outcome Details' button is highlighted with an orange arrow.

Type	School/Institute	Enroll Date	Attainment Status
Occupational Skills Certificate	ABC Training	02/01/2021	Completed - attained intended credential

Training Outcomes Detail is where the measurable skill gains which relate to training can be tracked for this performance measure.

Click **Add** to enter a new skill gain.

✕
Training Outcome Details

Type

Enroll Date

Completion Date

★Effective Date

Participations

Still Enrolled?

Hours Per Week

Part Time

Salary

Salary Unit

Skill Gain Type

Contact Info

Date

Name

Role

Method

Attachment

Notes

0-0 of 0

Effective Date ↕	Still Enrolled? ↕	Skill Gain Type ↕
No records found.		

0-0 of 0

←

Enter the **Effective Date** of the skill gain.

Select the type of skill gain from the **Type** drop-down menu.

Training Outcome Details

Type: Occupational Skills Certificate

Enroll Date: 02/01/2021 Completion Date: 11/01/2021

Effective Date: 06/01/2023 Participations: Still Enrolled?:

Hours Per Week: Part Time: Salary: Salary Unit:

Skill Gain Type: Skills Progression

EFL Gain via Credits or Carnegie Units towards HS Diploma or Secondary/PSE Transcript/Report Card
Training Milestone
Skills Progression

Date: Name: Role: Method:

Attachment: Upload Download Delete

Notes:

Effective Date	Still Enrolled?	Skill Gain Type
06/01/2023		Skills Progression

OK Cancel



Secondary/PSE Transcript/Report Card skill gains will only count positively for Secondary and Post-Secondary Training Types. An EFL Gain skill gain will only count positively for Secondary Training Types.



Enter as much additional information as is known into the other fields.

Use the **Still Enrolled** field to indicate if the customer is still enrolled in training. Whenever know, record **Hours Per Week** and whether the training is **Full or Part Time**.

Salary and **Salary Unit** should be added if the training is an On-the-Job Training because it is then subsidized, and additional funding is provided to the business to assist with paying wages.

Training Outcome Details

Type
Occupational Certification

Enroll Date: 02/01/2023 Completion Date: 01/01/2024

Effective Date: 12/05/2023 **Still Enrolled?:** Yes

Hours Per Week: Part Time: Salary: Salary Unit:

Skill Gain

Type: Skills Progression

Benchmark Exam: Other Skills Progression Benchmark or Exam

Other Text: Passed final written exam

Date: 12/05/2023 Name: Stew Outcomes

Role: Client Method: Email:

Attachment: Upload, Download, Delete

Notes:

	Effective Date	Still Enrolled?	Skill Gain Type
<input checked="" type="checkbox"/>	12/05/2023	Yes	Skills Progression
<input type="checkbox"/>	05/01/2023		Skills Progression

Add, Delete, Print List

OK, Cancel

The **Contact Info** section is used to document the source of the skills gain information.



*Please Note: Do not use the **Attachment** section in **Training Outcomes Detail**. The **Attachments** tab in OSOS should be used to upload attachments as appropriate.*

When finished, click **Ok** and then save the customer's record.

Training Outcome Details

Type
Occupational Certification

Enroll Date: 02/01/2023 Completion Date: 01/01/2024

Effective Date: 12/05/2023 Still Enrolled?: Yes

Participations: Salary: Salary Unit:

Hours Per Week: Part Time: Salary: Salary Unit:

Skill Gain Type: Skills Progression

Benchmark Exam: Other Skills Progression Benchmark or Exam

Other Text: Passed final written exam

Contact Info

Date: 12/05/2023 Name: Stew Outcomes

Role: Client Method: Email:

Attachment: Upload, Download, Delete

Notes:

	Effective Date	Still Enrolled?	Skill Gain Type
<input checked="" type="checkbox"/>	12/05/2023	Yes	Skills Progression
<input type="checkbox"/>	05/01/2023		Skills Progression

Add, Delete, Print, List

OK



More than one Training Outcome Details can be attached to a Training Outcome. Multiple outcome details can be documented to illustrate more than one measurable skill gain customer may receive. For each new instance, click **Add** at the bottom of the screen.

	Effective Date	Still Enrolled?	Skill Gain Type
<input type="checkbox"/>	08/01/2023	Yes	Secondary/PSE Transcript/Report Card
<input checked="" type="checkbox"/>	05/01/2023		Training Milestone

1-2 of 2 1 » »

Add



Each training must reflect one measurable skill gain per program year to count positively. Each training must be updated with an Attainment Status which accurately reflects whether or not the customer completed the training successfully.



RESOURCES AND ASSISTANCE

Technical Advisory 18-06.3 - Primary Indicators for Performance

<https://dol.ny.gov/system/files/documents/2024/04/ta-18-06.3-primary-indicators-of-performance-04-22-2024.pdf>

TEGL 10-16 Change 3 - Performance Accountability Guidance for Workforce Innovation and Opportunity Act (WIOA) Title I, Title II, Title III, and Title IV Core Programs

<https://www.dol.gov/agencies/eta/advisories/tegl-10-16-change-3>

Additional program information, OSOS guides and other resources can be found at:

[Programs & Tools for Workforce Professionals](#)

For further assistance, please contact the OSOS Help Desk:

By phone: (518) 457-6586

By email: help.osos@labor.ny.gov



TRAINING AND EMPLOYMENT SERVICES BUTTONS IN THE OSOS OUTCOMES TABS AND THE SERVICE TYPES ASSOCIATED

Employment Services

Employment/Internships Not Limited to Summer (Youth)
Work Experience Opportunity (Youth Only)
Job Shadowing (Youth)
Disaster Relief Temporary Job
Pre-Apprenticeship Programs (Youth)
Alternative Work Experience (Youth Only)
Summer Employment/Internships Summer Only (Youth)
Workplace Training
Combined Workplace Learning with Related Instruction (Co-Op Education)
Apprenticeship Training
Transitional Job
Pre-Apprenticeship Program - Individualized/ITA Training (non-Youth)
On-the-Job Training
Other Work Experience Type (Youth)

Training Services

On-the-Job Training
Customized Training
Skills Upgrading and Retraining
Training Programs Operated by the Private Sector
Occupational Skills Training
Combined Workplace Learning with Related Instruction (Co-Op Education)
Academic Learning
English as a Second Language (ESL)
Literacy Training
ABE or ESL in Combination with Training
Prerequisite Training
Apprenticeship Training
Training Programs Operated by the Private Sector
Workplace Training
Entrepreneurial Training
Pre-Apprenticeship Program - ITA Training (Youth Only)Pre-Apprenticeship Program -
Individualized/ITA Training (non-Youth)
Mobility Training
Basic Skills/Life Skills
Work-Related/Job Readiness Training