



WE ARE YOUR DOL



Department
of Labor

RAPID RESPONSE SERVICES

HELP FOR EMPLOYEES FACING LAYOFFS

WHAT IS RAPID RESPONSE?

Rapid Response is a service that we offer to businesses and employees affected by cutbacks and site closings. We provide early job placement assistance and other service resources. We know this is a stressful time, and we're here to help. We would like the opportunity to meet with you to discuss our services in more detail and get to know you and your career goals.

PERSONALIZED RAPID RESPONSE ASSISTANCE

We connect thousands of job seekers like yourself to employment with top companies in your area. Our services are unique and tailored to your needs. We'll work hand-in-hand with you throughout the entire job search process to connect you to top paying opportunities.

Your Rapid Response team will ensure you receive timely job placement assistance, including:

SKILLS-BASED RESUME DEVELOPMENT

- Use of Job Zone – Search here: jobzone.ny.gov for career exploration assessments to identify interests and work values; it also suggests jobs that match your interests, and provides a local job fair schedule
- We know what businesses are looking for in a resume, and will work with you to showcase your skills through a skills-based resume

JOB LEADS

- We'll provide you with leads that are handpicked based on your skills and experiences, eliminating hours of work on your part spent sifting through postings on the internet
- Job leads will include:
 - Key aspects of the position
 - Job requirements
 - A direct link to apply

ADVOCACY

- Our staff has strong relationships with top businesses, and we'll advocate for your hiring
- Once you apply for a position, our staff will reach out to the business to discuss your resume, qualifications and highlight your skills

INFORMATION IS ALSO PROVIDED REGARDING:

- Filing an Unemployment Insurance claim: dol.ny.gov/unemployment/file-your-first-claim-benefits
- Affordable healthcare options and using the New York State Marketplace (nystateofhealth.ny.gov)
- Supportive service referrals, such as childcare or other assistance

REGIONAL RAPID RESPONSE COORDINATORS

CAPITAL REGION

Regenna Darrah
518-457-1143 / Fax 518-485-2577
Regenna.Darrah@labor.ny.gov

CENTRAL REGION

Paula Yerdon
315-479-3435 / Fax 315-479-3216
Paula.Yerdon@labor.ny.gov

FINGER LAKES REGION

Erica Bruce
585-258-8861 | Fax: 585-339-9457
Erica.Bruce@labor.ny.gov

LONG ISLAND REGION

Frederick Danks
516-934-8560 / Fax 516-433-3799
Frederick.Danks@labor.ny.gov

HUDSON VALLEY REGION

Elias Flores
845-568-5392 / Fax 845-568-5321
Elias.Flores@labor.ny.gov

MOHAWK VALLEY REGION

Michael Clark
315-793-2491 / Fax 315-793-2216
Michael.Clark@labor.ny.gov

NEW YORK CITY

Stuart Goldberg
718-613-3587 / Fax 718-613-3983
Stuart.Goldberg@labor.ny.gov

NORTH COUNTRY REGION

John Hetfield
518-561-0430 ext. 3081 / Fax 518-561-9566
John.Hetfield@labor.ny.gov

SOUTHERN TIER REGION

Susan Gallagher
607-741-4518 / Fax: 607-741-4516
Susan.Gallagher@labor.ny.gov

WESTERN REGION

Amy Riter
716-851-2659 / Fax 716-851-2636
Amy.Riter@labor.ny.gov