

New York Systems Change and Inclusive Opportunities Network (NY SCION) OSOS Guide



Table of Contents

Background..... 2

Purpose 3

Basic Customer Record 4

 Eligibility tab 5

 Work History Tab..... 6

NY SCION Tab 8

 Enrollment in Career Pathways Training..... 9

 Service Delivery Strategies.....11

 Disability Categories.....13

 Referrals14

 Public Benefits.....15

 Asset Development Strategies17

DRC Role19

Resources and Assistance20



BACKGROUND

On October 21, 2021, New York State (NYS) Governor Kathy Hochul announced that the New York State Department of Labor (NYSDOL) will begin a pilot program known as the New York Systems Change and Inclusive Opportunities Network (NY SCION).

The specific goals of NY SCION are to:

- Improve employment outcomes for individuals with disabilities, ages 18 and older, using existing training, career pathways, Integrated Resource Teams ([IRTs](#)), Ticket to Work ([TTW](#)), asset development, and other promising and proven interventions;
- Expand available career services provided in the NYS Career Center network to job seekers with disabilities;
- Support and expand partnerships, collaboration, service coordination, and service delivery across multiple education, workforce, disability, Career Pathways programs;
- Support evaluation, sustainability planning, and implementation strategies including partnership development, business and funder outreach, and revenue identification; and
- Increase the number of Tickets assigned and Ticket revenue generated under the Social Security Administration's Ticket to Work Program.

NY SCION funding may only be used for Disability Resource Coordinators salary, fringe, admin, support, and training.

In addition to using WIOA Titles I and III funding, local areas are encouraged to leverage other program and partner resources to the greatest extent possible to fund all supportive services and needs related payments services, education and training services, on-the-job (OJT) training services, and job search activities for participants. Any adult, 18 years or older, with a disability served in a NYS Career Center will be considered a “participant,” and should be supported by WIOA Titles I (Adult, DW, Youth) and III (Wagner-Peyser) and/or other leveraged funds.

The Department believes that the successful outcomes of adults and youth with disabilities accessing the American Job Center system depends upon the leveraging of funds and resources beyond WIOA funds for education, training, and other activities.

The Workforce Innovation and Opportunity Act (WIOA) emphasizes “training that leads to industry-recognized post-secondary credentials.” Under multiple rounds of Disability Employment Initiative funding, we have found the following training services to be most helpful for individuals with disabilities:

- On-the-job training
- Internships



- Other work experiences, such as job shadowing
- Workplace training and cooperative education programs
- Entrepreneurial training
- Adult education and literacy activities in combination with training
- Customized training

PURPOSE

The mission of NY SCION is to improve the participation of individuals with disabilities in workforce systems and Career Pathways programs, and improve their employment outcomes via a sustainable, job-driven, inclusive model that involves businesses and workforce demand. NY SCION will fund the placement of Disability Resource Coordinators (DRCs) in every Local Workforce Development Area (LWDA) in NYS. Their role will be to improve and support employment outcomes for youth and adults with disabilities and to establish and expand partnerships leveraging resources across multiple service systems. They will train both state and partner staff in best practices to ensure consistent levels of service across the workforce system and in every career center.

The One-Stop Operating System (OSOS) is the primary case management system used for tracking all services provided to customers throughout the Workforce Development System. OSOS collects substantial information from customers, businesses, and training providers. This information is also used to prepare required State and Federal reports.

Required project reporting information for NY SCION will be captured in OSOS. This guide provides instructions on how to conduct the OSOS data entry for NY SCION.



BASIC CUSTOMER RECORD

NY SCION data must be collected for any customer who discloses having a disability. Customer disclosure may come from an intake form such as the ES-100, from previously recorded information found in the customer's OSOS record or from a verbal attestation by the customer.

Most of the data elements needed for NY SCION are currently being recorded in the OSOS Customer module. A NY SCION tab has been added to collect additional information.

Creating or updating a basic customer record requires data entry in seven tabs. These tabs are located in the Customer module, Customer Detail window.

They are:

- Gen. Info tab (General Information)
- Eligibility tab
- Add'l Info tab (Additional Information)
- Objective tab
- Work Hist. tab (Work History)
- Ed/Lic tab (Education/Licenses)
- Skills tab



If you are creating a new customer record, you must complete all the required fields in these tabs before you will be able to save the record. All required fields in OSOS are indicated by a green dot ● in front of the field name.

For detailed instructions on creating a basic customer record, please see the [Creating a Basic Customer Record OSOS Guide](#).

Below are noteworthy points for filling out the fields located within the Customer Detail window for NY SCION.



ELIGIBILITY TAB

Staff must ensure Disability Status is accurately entered on the Eligibility Tab.

Upon selecting Disabled from the drop-down menu, a list of Disability Categories will be displayed. Staff should select the category that is most accurate for the customer.

The screenshot shows the OSOS web interface for the 'Eligibility' tab of a customer named Cecelia. The interface includes a navigation bar with tabs for CUSTOMER, PROVIDER, EMPLOYER, STAFF, and HELP. Below this is a sub-navigation bar with options like Customer Search, Customer Detail (selected), Comp Assess, Services, Links, JobZone, and NextGen. The customer's name 'Cecelia, Customer' and SSN 'OSOS ID: NY015304710' are displayed. A secondary navigation bar contains tabs for Gen. Info, Eligibility (selected), Add'l Info, Pgms/PA, Objective, Work Hist., Ed/Lic, Skills, Saved Searches, Activities, Comments, and Te. The main content area is divided into three sections: 'Income Info', 'Disability Info', and 'Migrant Info'. 'Income Info' includes fields for Lower Living Standard, Income 70% LLSIL, 5% Rule/Local Priority, and High Poverty Area. 'Disability Info' features a 'Disability Status' dropdown set to 'Disabled', a 'Disability Category' dropdown, and several checkboxes for categories like Hearing, Vision, Mental, Mobility, Cognitive/IDD, Learning, Chronic Health, and Not Disclosed. 'Migrant Info' has a 'Migrant/ Seasonal Worker' section with 'Yes' and 'No' radio buttons. To the right of these sections is a 'Programs' section with dropdowns for HVRP Grantee Svc Provider #1, #2, and #3, each with a 'Reason' dropdown. Below this is the 'INAP - Indian and Native American Programs' section, including a 'BearTracks Software Version' field, a 'Tribal Code' field with a 'Lookup' button, and a 'Tribal Affiliation' field. At the bottom, a toolbar contains buttons for Save, Start Match, Services, Comp Assess, Activity, I.A. Referrals, Correspond, IVR, Ret to Srch, Comments, Tag, Resume, Sched, and Message.



WORK HISTORY TAB

NY SCION will track certain information regarding a customer's most recent employment. This information is recorded in the customer's **Work History** tab.

All required fields must be completed on this tab for each job listed. Of particular note for NY SCION are **Job Title**, **Start Date**, **Hourly Wage**, and **Hours/Week** for the most recent job the customer has held.

CUSTOMER PROVIDER EMPLOYER STAFF HELP

Customer Search Customer Detail Comp Assess Services Links JobZone NextGen

Cecelia, Customer SSN: OSOS ID: NY015304710 1 of 1

Gen. Info Eligibility Add'l Info Pgms/PA Objective Work Hist. Ed/Lic Skills Saved Searches Activities Comments Te >>

Detail

Job Title: Cashiers O*Net Titles: O*Net Code: 41201100

Employer: ABC Grocery Include online: Start Date: 01/01/2019 End Date: 01/01/2021

Address: 123 Broad Street Supervisor: Phone: Ext:

City: Buffalo Wage: \$ 14.00 Hourly: Hours/week: 40

State: New York Reason for Leaving: Lack of work

Country: United States Job Duties: Rang up customer purchases, processing card, cash and c Job Duties

Job Type: Full Time RR Even#: Event

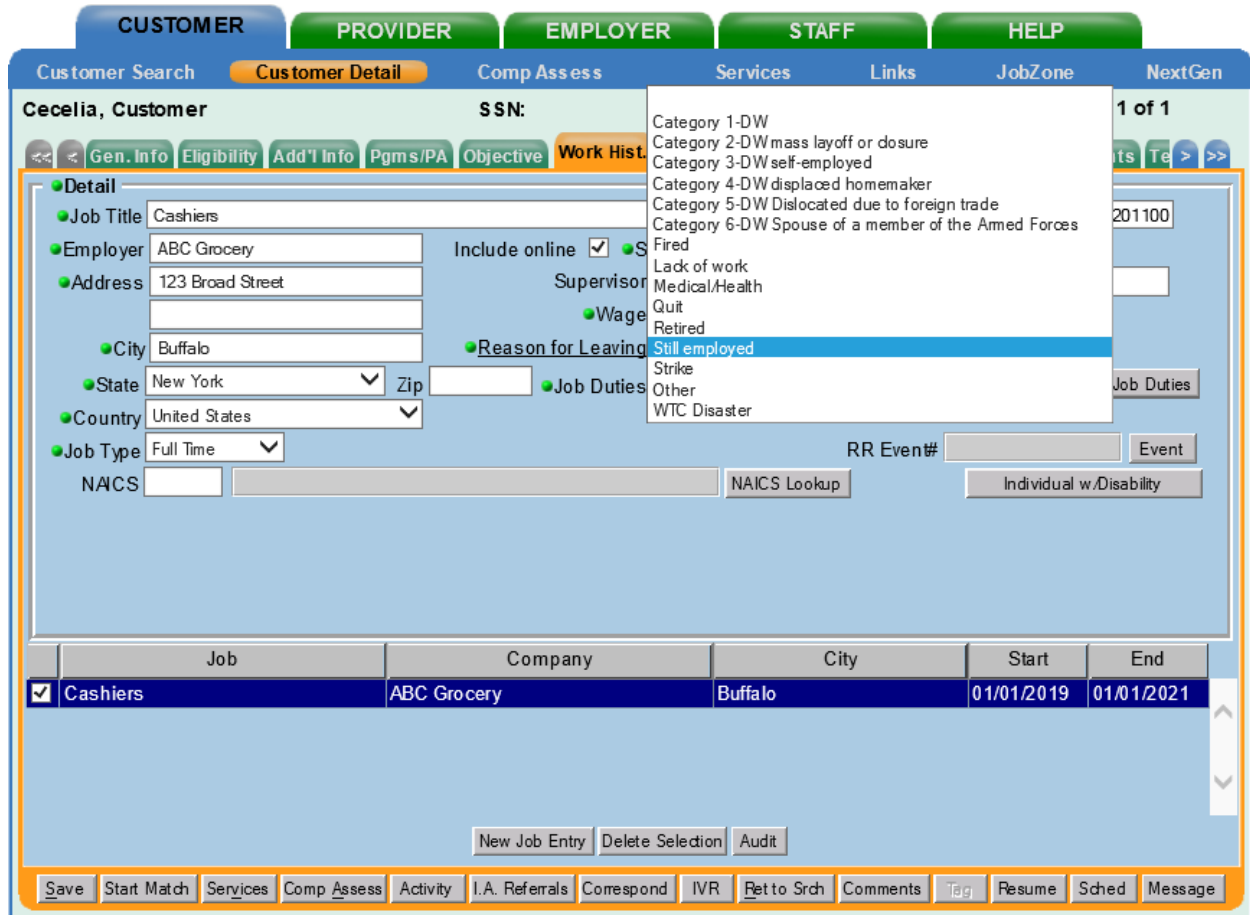
NAICS: NAICS Lookup Individual w./Disability

Job	Company	City	Start	End
<input checked="" type="checkbox"/> Cashiers	ABC Grocery	Buffalo	01/01/2019	01/01/2021

New Job Entry Delete Selection Audit

Save Start Match Services Comp Assess Activity I.A. Referrals Correspond IVR Ret to Srch Comments Tg Resume Sched Message

It is possible that the customer may still be working at the most current job. In this instance, nothing should be entered in the **End Date** field and the **Still employed** option should be selected in the **Reason for Leaving** field.



Cecelia, Customer SSN: [Redacted]

Gen. Info Eligibility Add'l Info Pgms/PA Objective **Work Hist**

Detail

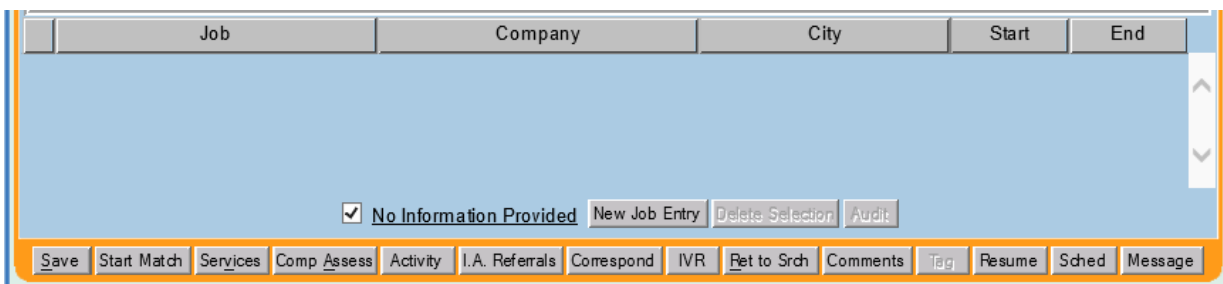
- Job Title: Cashiers
- Employer: ABC Grocery
- Address: 123 Broad Street
- City: Buffalo
- State: New York
- Country: United States
- Job Type: Full Time

Reason for Leaving: **Still employed**

Job	Company	City	Start	End	
<input checked="" type="checkbox"/>	Cashiers	ABC Grocery	Buffalo	01/01/2019	01/01/2021

Buttons: Save, Start Match, Services, Comp Assess, Activity, I.A. Referrals, Correspond, IVR, Ret to Srch, Comments, Tag, Resume, Sched, Message

If the customer does not have any work history, no information will need to be added on the **Work History** tab. In this case, staff must check the No Information Provided checkbox at the bottom of the screen.



Job	Company	City	Start	End
<input checked="" type="checkbox"/> No Information Provided				

Buttons: Save, Start Match, Services, Comp Assess, Activity, I.A. Referrals, Correspond, IVR, Ret to Srch, Comments, Tag, Resume, Sched, Message



NY SCION TAB

The NY SCION tab is located in the **Customer** module, **Customer Detail** window. This tab must be used to track the additional information collected for NY SCION.

Use the arrow at the top right of the screen to scroll across to the tab.

To activate the fields on the right-hand side of the window, click the **Add** button in the lower left-hand side of the tab.

This will add a new NY SCION record and open the fields on the right-hand side of the tab for data entry.

The screenshot shows the OSOS Customer Detail window for Cecelia, Customer. The NY SCION tab is active, displaying a table with one record and a form for adding new records. The form includes fields for Date Enrolled in Career Pathways, Career Pathways Industry, Service Delivery Strategies (Integrated, Leveraged Funding, Work-Based Experience, Customized Employment, Benefits Advisement/Work Incentive, Individualized Learning Plan), and Disability Categories (Attention Deficit/Hyperactivity Disorders, Blindness/Low). The bottom of the window features a navigation bar with buttons for Save, Start Match, Services, Comp Assess, Activity, I.A. Referrals, Correspond, IVR, Ret to Srch, Comments, Tag, Resume, Sched, and Message.



ENROLLMENT IN CAREER PATHWAYS TRAINING

The screenshot shows the OSOS system interface for a customer named Cecelia. The page is titled "Customer Detail" and displays the following information:

- Customer:** Cecelia, Customer
- SSN:** [Redacted]
- OSOS ID:** NY015304710
- Page:** 1 of 1
- NY SCION Enrollment:**
 - Date Enrolled in Career Pathways:** 01/04/2022
 - Career Pathways Industry:** Information Technology
 - Service Delivery Strategies:**
 - Integrated Resource Teams
 - Leveraged Funding
 - Work-Based Experience
 - Customized Employment
 - Benefits Advisement/Work Incentive
 - Individualized Learning Plan
 - Disability Categories:**
 - Attention Deficit/Hyperactivity Disorders
 - Blindness/Low

Buttons at the bottom of the form include: Add, Delete, Print List, Help, Print Record, Audit, Save, Start Match, Services, Comp Assess, Activity, I.A. Referrals, Correspond, IVR, Ret to Srch, Comments, Tag, Resume, Sched, Message.

Career Pathways is a combination of rigorous and high-quality secondary and postsecondary education, training, and other services offered to job seekers that align with the skills required by industries in the state or regional economy. These services are organized to meet the jobseeker's need and accelerate their educational and career advancement. It includes counseling to support education and career goals, and as appropriate, as well as education offered concurrently with workforce preparation activities for a specific occupation or occupational cluster. Career Pathways enables a customer to attain a secondary school diploma or its recognized equivalent, and at least one recognized postsecondary credential, and helps them to enter or advance within a specific occupation or occupational cluster.

WIOA Legislation defines how the workforce and education systems partner with businesses to create a training pipeline for job seekers within in-demand industries. Career Pathways prepares a job seeker to be successful in any of a full range of secondary or postsecondary education options, including apprenticeships registered under the Act of August 16, 1937.



If the customer has been enrolled in Career Pathways Training, staff must enter the date of enrollment in the Date Enrolled in Career Pathways Training field. They must also enter the correlating industry in the Career Pathway Industry field.

This field should be left blank if the customer is not presently enrolled.



SERVICE DELIVERY STRATEGIES

In the Service Delivery Strategies section, staff must click the checkboxes to indicate which strategies have been employed on behalf of the customer.

Definitions of these strategies are below.

The screenshot displays the OSOS system interface for customer Cecelia. The top navigation bar includes tabs for CUSTOMER, PROVIDER, EMPLOYER, STAFF, and HELP. Below this, a secondary menu contains Customer Search, Customer Detail (selected), Comp Assess, Services, Links, JobZone, and NextGen. The main header shows the customer's name, SSN, OSOS ID (NY015304710), and page number (1 of 1). A secondary menu includes WMOA Referrals, Primary Language, DOB, DEI, DEI Round 6, DEI Round 8, THRVE, Energy Initiative, NY SCION (selected), and NYESS Info. The main content area is divided into two sections: a table on the left and a form on the right. The table, titled 'NY SCION', has a header with 'Date' and a single row with a checked checkbox and the date '01/04/2022'. The form on the right contains several sections: 'Date Enrolled in Career Pathways' (01/04/2022), 'Career Pathways Industry' (Information Technology), 'Service Delivery Strategies' (checkboxes for Integrated Resource Teams, Leveraged Funding, Customized Employment, Individualized Learning Plan, and others), and 'Disability Categories' (checkboxes for Attention Deficit/Hyperactivity Disorders and Blindness/Low). At the bottom, there are buttons for Add, Delete, Print List, Help, Print Record, and Audit. A footer bar contains various system functions like Save, Start Match, Services, Comp Assess, Activity, I.A. Referrals, Correspond, IVR, Ret to Srch, Comments, Tag, Resume, Sched, and Message.

Integrated Resource Teams (IRT) composition vary depending on the employment needs of the jobseeker and could include representatives from the One-Stop Career Center, other government agencies, community colleges or other post-secondary institutions, nonprofit partners, and other organizations (NDI Consulting, 2011a). “An IRT brings together private and public sector representatives at the local, One-Stop community level. It improves communication and collaboration which results in enhanced coordination of services and supports for an individual jobseeker with a disability” (NDI Consulting, 2011b). The focus on the individual is paramount, and differentiates IRTs from Interagency Committees, which meet regularly to collaborate on systems-level improvements. (From Social Dynamics’ Synthesis Report).



Leveraged Funding refers to the contribution of funds from two or more State and Federal agencies toward the jobseeker’s goals in education, training, and job placement. Blended funding refers to arrangements that pool funds from multiple sources and make the fund streams indistinguishable. Braided funding pulls together resources from different sources, as well, but keeps the funding streams clearly separated. The use of funds from multiple sources is believed to provide more effective services to the jobseeker, as different funding streams can address the differing needs of jobseekers with disabilities. (SC Interim Synth Report 12-28-12)

Work-Based Experience is a planned, structured learning experience that takes place in a workplace and provides opportunities for career exploration and skill development. A work experience may take place in the private for-profit sector, the non-profit sector, or the public sector. WIOA identifies types of work experience for employment opportunities available, pre-apprenticeship and apprenticeship programs, internships, and job shadowing. Work-based experiences, apprenticeships, and internships should ideally take place in demand industries such as health care, advanced manufacturing, information technology, hospitality, finance, and agriculture.

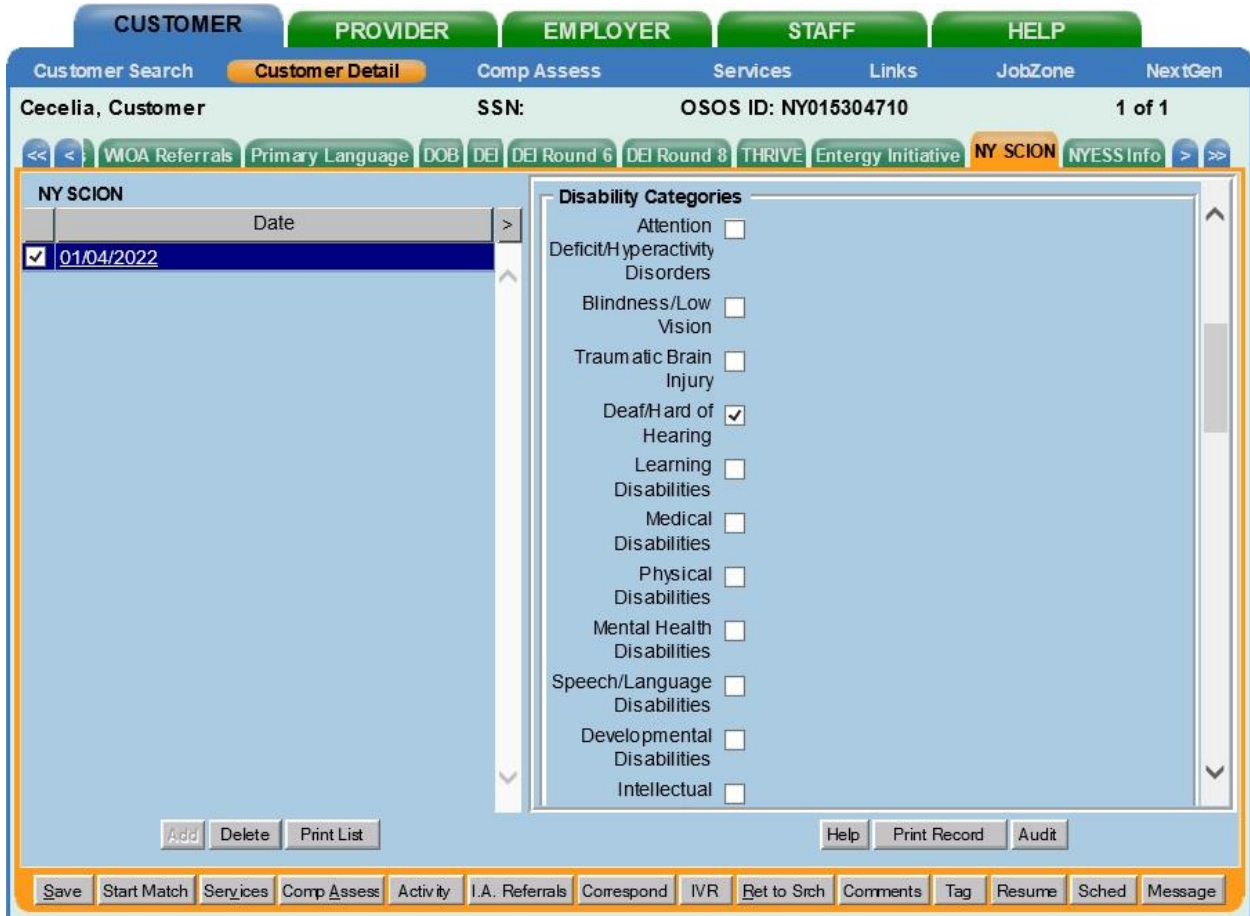
Customized Employment uses a flexible and individualized process for matching employer job descriptions to jobseekers, one jobseeker and one employer at a time. In the first type of job customization, some job tasks of incumbent workers are reassigned to create a new job description. A job is carved when there is a modification in the job description, reducing the number of responsibilities from an existing job description. And in job sharing, two or more workers share the responsibilities of one job based on each worker’s strengths (ODEP, n.d.a).

Benefits Advisement/Work Incentive Counseling refers to the person-centered analysis of the effect that work and other life situation changes have on public and private programs, including income support programs. Benefits planning helps people with disabilities steer through the complicated maze of public and private benefits programs while minimizing disincentives and barriers that exist for them to prepare for, obtain, advance in, retain, leave, and regain employment.

Individualized Learning Plan (ILP) is both a document and a process that students use – with support from school counselors, teachers, and parents – to define their career goals and postsecondary plans in order to inform the student’s decisions about their courses and activities throughout high school. Many states have adopted policies that require all middle and/or high school students to develop and maintain an individualized learning plan in order to make schools more personalized and improve student outcomes. For more information on ILPs, visit: <http://www.ncwd-youth.info>.

DISABILITY CATEGORIES

In the Disability section, staff must click the checkboxes to indicate which disability or disabilities the customer has disclosed.



The screenshot shows the OSOS interface for a customer named Cecelia. The top navigation bar includes tabs for CUSTOMER, PROVIDER, EMPLOYER, STAFF, and HELP. Below this, there are sub-tabs for Customer Search, Customer Detail (selected), Comp Assess, Services, Links, JobZone, and NextGen. The customer's name, SSN, and OSOS ID are displayed. A secondary navigation bar includes WOA Referrals, Primary Language, DOB, DEI, DEI Round 6, DEI Round 8, THRIVE, Entergy Initiative, NY SCION (selected), and NYESS Info. The main content area is titled 'NY SCION' and contains a table with a 'Date' column. A row with the date '01/04/2022' is selected and has a checked checkbox. To the right of the table is a 'Disability Categories' section with a list of checkboxes: Attention Deficit/Hyperactivity Disorders, Blindness/Low Vision, Traumatic Brain Injury, Deaf/Hard of Hearing (checked), Learning Disabilities, Medical Disabilities, Physical Disabilities, Mental Health Disabilities, Speech/Language Disabilities, Developmental Disabilities, and Intellectual. At the bottom of the main content area are buttons for Add, Delete, Print List, Help, Print Record, and Audit. A bottom navigation bar contains buttons for Save, Start Match, Services, Comp Assess, Activity, I.A. Referrals, Correspond, IVR, Ret to Srch, Comments, Tag, Resume, Sched, and Message.

If the customer has a disclosed a disability not covered by the available selection, staff should use the Other Disabilities field to indicate the disability.



This screenshot shows a close-up of the 'Disability Categories' section. It lists several categories with checkboxes: Developmental Disabilities, Intellectual Disabilities, Autism Spectrum Disorders, and Other Disabilities. The 'Other Disabilities' category has a text input field next to it. Below the list are buttons for Add, Delete, Print List, Help, Print Record, and Audit.

REFERRALS

The Referrals section of the tab is used to track customers referred to our services by our partners, as well as customers that our staff refer to partner services.

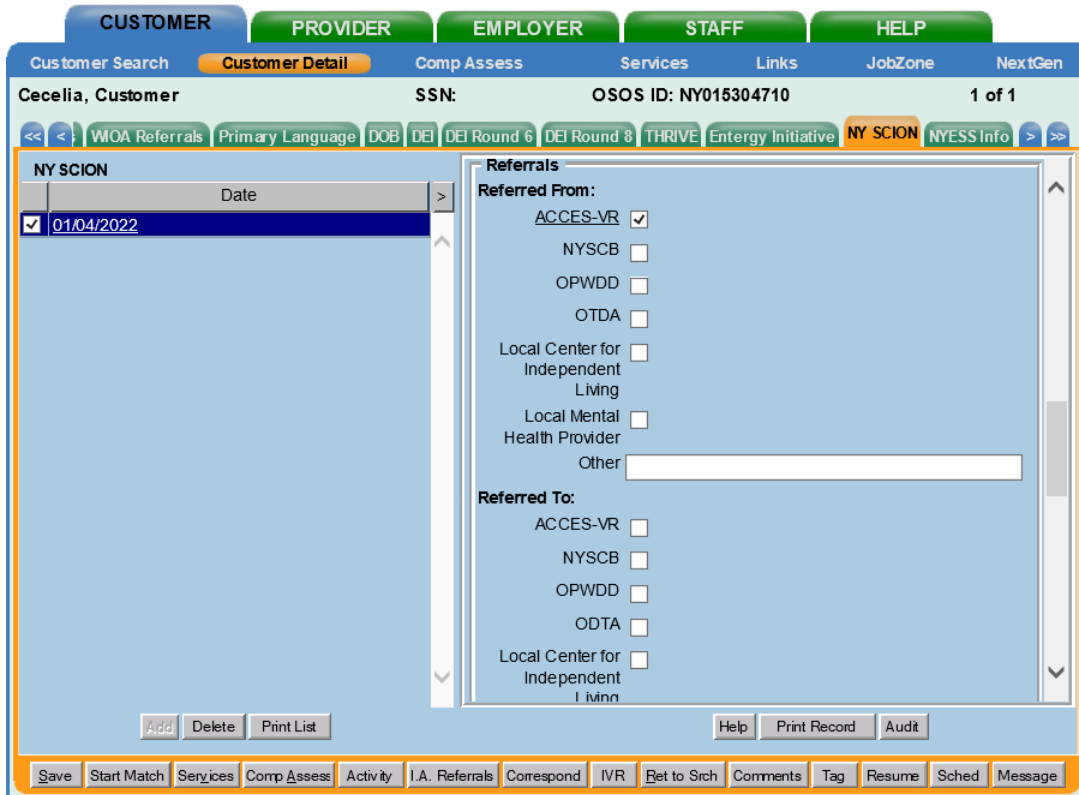
If a customer has been referred from another agency, staff must select the corresponding checkbox in the **Referred From** section.

If a customer is being referred to another agency, staff must select the corresponding checkbox in the **Referred To** section.

The options provided are:

- New York State (NYS) Adult Career and Continuing Education Services-Vocational Rehabilitation (ACCES-VR),
- NYS Commission for the Blind (NYS CB),
- NYS Office for People with Developmental Disabilities (OPWDD),
- NYS Office of Temporary and Disability Assistance (OTDA)
- Local centers for independent living, and
- Local mental health providers.

There is also a text field under both referral sections in which staff may enter any agency not already accounted for on the above list (e.g., TBI provider, local reentry taskforce, addiction treatment center).



The screenshot displays the OSOS web application interface. At the top, there are navigation tabs: CUSTOMER, PROVIDER, EMPLOYER, STAFF, and HELP. Below these, there are sub-tabs: Customer Search, Customer Detail (selected), Comp Assess, Services, Links, JobZone, and NextGen. The main content area shows customer information for Cecelia, including SSN and OSOS ID. A table lists NY SCION referrals with a date of 01/04/2022. To the right, the 'Referrals' section is expanded, showing 'Referred From' and 'Referred To' options with checkboxes for various agencies and a text field for 'Other'.



PUBLIC BENEFITS

In the **Public Benefits** section, information is recorded related to Social Security Disability Insurance (SSDI), Supplemental Disability Income (SSI), Medicare, and Medicaid, and participation in the Ticket to Work (TTW) program.

For each of the fields in this section, staff must select Yes or No from the drop-down. Definitions for these fields are below.

The screenshot shows the OSOS system interface for a customer named Cecelia. The interface includes navigation tabs (CUSTOMER, PROVIDER, EMPLOYER, STAFF, HELP), a search bar, and a list of public benefits with dropdown menus for 'Yes' or 'No'.

NY SCION	Date
<input checked="" type="checkbox"/>	01/04/2022

Public Benefits

- Current SSDI recipient? No
- If no, past SSDI recipient? No
- Current SSI recipient? No
- If no, past SSI recipient? No
- Current Medicare/Medicaid recipient? Yes
- Has the local area completed the Ticket to Work tab and has the participant assigned their Ticket? Yes

Asset Development Strategies

- Free Tax Preparation/Tax Provisions
- ABLE Accounts

Social Security Disability Insurance (SSDI) pays monthly benefits to workers who are no longer able to work due to a significant illness or impairment that is expected to last at least a year or to result in death within a year. It is part of the Social Security program that also pays retirement benefits to the vast majority of older Americans. Benefits are based on the disabled worker's past earnings and are paid to the disabled worker and to his or her dependent family members. To be eligible, a disabled worker must have worked in jobs covered by Social Security. Individuals who are eligible for SSDI cash benefits are typically also eligible for Medicare.



Supplemental Security Income (SSI) provides a cash payment to serve as a minimum level of income for people who have limited to no earned income and limited assets and are elderly or meet the Social Security Administration's (SSA) strict rules that define disability. Individuals who are eligible for SSI cash benefits are typically also eligible for Medicaid.

Ticket to Work is a program that connects qualified individuals with free employment services designed to help them decide if work is the right answer; find a job and maintain a job. Everyone between the ages of 18 and 64 who receives Supplemental Security Income (SSI) benefits and/or Social Security Disability Insurance (SSDI) qualifies for participation in the Ticket to Work program. Ticket to Work is free and voluntary and gives participants access to career counseling, job placement, and vocational rehabilitation. For more information on Ticket to Work, see the [New York Employment Services System Brochure](#).



ASSET DEVELOPMENT STRATEGIES

In the Asset Development Strategies section, staff must click the checkboxes to indicate which strategies have been employed on behalf of the customer. Definitions of these strategies are below.

NY SCION	Date
<input checked="" type="checkbox"/>	01/04/2022

Asset Development Strategies

- Free Tax Preparation/Tax Provisions
- ABLE Accounts
- Financial Literacy/Capability Training
- Self Employment
- Home-Ownership
- Auto Purchase
- Other

Free Tax Preparation/Tax Provisions: These programs, such as the Volunteer Income Tax Assistance (VITA) Program, Tax Counseling for the Elderly (TCE) Program, and other local programs assist people not only with filing their taxes, but taking advantage of important tax provisions, such as the Earned Income Tax Credit (EITC).

ABLE Accounts: The Achieving a Better Life Experience (ABLE) Act of 2014 allows states to create tax-advantaged savings programs for eligible people with disabilities (designated beneficiaries). Funds from these ABLE accounts can help designated beneficiaries pay for qualified disability expenses. Distributions are tax-free if used for qualified disability expenses. For more information, visit www.ablenrc.org.



Financial Literacy/Capability Training: This could include, but should not be limited to, money management/budgeting, credit, debt management, risk management, investing, and retirement planning.

Self-Employment: This includes participation in entrepreneur training programs like the NYSDOL [Self Employment Assistance Program](#) (SEAP).

Home-Ownership: This includes first-time home buyer State of New York Mortgage Agency (SONYMA) programs through local banks/credit unions, saving through a Plan to Achieve Self-Support (PASS) or ABLE account, and/or education or counseling programs related to the process of buying a home and paying for a mortgage.

Auto Purchase: This could include participation in a PASS plan, saving through an ABLE Account, securing an auto loan or lease.



DRC ROLE

Disability Resource Coordinator activities include:

- Increasing the enrollment of youth and adults with disabilities - including Social Security Beneficiaries and Individuals with Intellectual and/or Developmental Disabilities - in the Career Center system via outreach and recruitment activities
- Providing benefits advisement and work incentive counseling to Social Security Beneficiaries in their transition to work
- Promoting the Ticket to Work Program
- Formalizing the Integrated Resource Team serving their area
- Conducting outreach to businesses
- Placing youth and adults with disabilities in work experiences (i.e., internships, on the job training, summer work experiences, etc.)
- Placement and retention of youth and adults with disabilities in occupational skills training
- Placement and retention of youth and adults with disabilities in competitive, integrated employment

Additionally, activities that have occurred under previous Disability Employment Initiative projects will be scaled and expanded under NY SCION. These activities include:

- Career Expos that include "Meet the Employer" sessions where youth and adults explore career pathways in advanced manufacturing, healthcare, information technology and other in-demand industries
- Hiring events where youth and adult participants engage in interviews with business representatives, such as the "Reverse Career Fair" model
- Entrepreneurship, career readiness, and financial literacy training and workshops

Key partners supporting NY SCION include the NYS Education Department, NYS ACCES-VR, NYS Office of Children and Family Services, NYS Commission for the Blind, NYS Office of Temporary and Disability Assistance, NYS OPWDD, and community and non-profit partners across the state.



RESOURCES AND ASSISTANCE

Additional OSOS guides and other resources can be found [here](#).

For further assistance, please contact the OSOS Help Desk:

By phone: (518) 457-6586

By email: help.osos@labor.ny.gov

For additional program information regarding NY SCION:

By email: SpecialPopulations@labor.ny.gov

New York State Technical Advisories:

<https://dol.ny.gov/policy-directives>