

# PANDEMIC EMERGENCY UNEMPLOYMENT COMPENSATION (PEUC) AND EXTENDED BENEFITS (EB) FAQs

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## Q: WHAT EXTENSIONS OF UNEMPLOYMENT INSURANCE BENEFITS ARE CURRENTLY AVAILABLE?

**A:** There are currently two extension programs: the Pandemic Emergency Unemployment Compensation Program (PEUC), which was created by the Federal CARES Act, and the Extended Benefits Program (EB), which goes into effect under state law once the state reaches a certain level of high unemployment.

Under federal law, these programs are only available for individuals receiving traditional Unemployment Insurance (UI). Individuals receiving Pandemic Unemployment Assistance (PUA) benefits are not eligible for PEUC or EB benefits, but **can** receive up to 57 weeks of PUA benefits at this time.

<b>PANDEMIC EMERGENCY UNEMPLOYMENT COMPENSATION (PEUC)</b>	<b>EXTENDED BENEFITS PROGRAM</b>
Provides 24 weeks of additional benefits	Provides 20 weeks of additional benefits (as of January 2021 — this may change if New York's unemployment rate declines)
Available as of April 5, 2020	Available as of the benefit week ending July 5, 2020
Expires benefit week ending March 14, 2021. Claimants who have an established PEUC claim on or before March 14, 2021 and are still eligible for additional weeks may continue to claim for benefits until they have collected the maximum number of weeks or the week ending April 11, 2021, whichever comes first.	Currently, New Yorkers qualify for extended benefits under federal rules, due to the state's high rate of unemployment. As the unemployment rate changes, that may also change.

## Q. WHO IS ELIGIBLE FOR THE PEUC PROGRAM?

**A:** To be eligible for PEUC, you must first exhaust 26 weeks of regular UI benefits and continue to be unemployed.

## Q: WHO IS ELIGIBLE FOR THE EB PROGRAM?

**A:** To be eligible for EB, you must first exhaust all 26 weeks of traditional unemployment insurance benefits and all 24 weeks of Pandemic Emergency Unemployment Compensation (PEUC) benefits (a total of 50 weeks of benefits) and continue to be unemployed.

There are two alternative scenarios that may qualify you for EB before receiving 20 weeks of benefits:

1. If your benefit year for regular unemployment insurance expired after July 1, 2019 and you received the 13 weeks of PEUC benefits, or
2. You transitioned to EB after receiving the initial 13 weeks of PEUC before the program was extended in December 2020.

If you are currently employed, you cannot quit your job to claim Extended Benefits — doing so will result in disqualification.

## **Q: HOW MANY ADDITIONAL WEEKS OF BENEFITS DO PEUC AND EB OFFER?**

**A:** Traditional Unemployment Insurance lasts for 26 weeks. As of January 2021, PEUC offers 24 weeks of additional benefits and EB offers either 13 or 20 weeks of additional benefits on top of the weeks of PEUC benefits, depending on New York State's unemployment rate. That means New Yorkers may be eligible for a total of 63 or 70 weeks of Unemployment Insurance benefits, depending on when they filed their claim and if the federal government considers New York to have "high unemployment" or "extremely high unemployment." As of January 2021, New Yorkers qualify for 20 additional weeks of Extended Benefits.

## **Q: WHAT IS MY BENEFIT RATE FOR THE ADDITIONAL BENEFITS?**

**A:** Your weekly rate will be the same amount you received for your traditional unemployment insurance benefits, which was based on your recent earnings. You can estimate your weekly benefits with this calculator:

[labor.ny.gov/benefit-rate-calculator/](https://labor.ny.gov/benefit-rate-calculator/)

## **Q: WILL I RECEIVE SUPPLEMENTAL BENEFITS IN ADDITION TO EACH PAYMENT OF PEUC AND EB?**

**A:** While unemployed, Individuals eligible for PEUC and EB are also eligible to receive Federal Pandemic Unemployment Compensation (FPUC) payments of \$600 per week for the benefit weeks ending 4/5/2020 to 7/26/2020 and \$300 per week for the benefit week ending 1/3/2021 to 3/14/2021.

## **Q: I EXHAUSTED MY PANDEMIC UNEMPLOYMENT ASSISTANCE (PUA) BENEFITS. AM I ELIGIBLE FOR EITHER PEUC OR EB?**

**A:** PEUC and EB are only for individuals receiving traditional Unemployment Insurance, not PUA. However, under federal law, those receiving Pandemic Unemployment Assistance (PUA) are now eligible for up to 57 weeks of benefits.

## **Q: WHEN DO EXTENDED BENEFITS BEGIN, AND HOW LONG WILL THEY BE AVAILABLE?**

**A:** Extended Benefits are available starting the week ending July 5, 2020 — however you must first exhaust all 26 weeks of traditional UI and 24 weeks of PEUC before you can access EB. Note: If you began receiving EB before PEUC was extended from 13 weeks to 24 weeks in December 2020, you will receive 20 weeks of EB payments before you can receive additional PEUC payments.

## **Q: HOW CAN I FIND OUT IF I AM ELIGIBLE FOR EB?**

**A:** The Department of Labor will send out letters with instructions to claimants who may be eligible for EB. If you believe you are eligible for EB, but have not received a letter yet, you should take the following actions:

If your Benefit Year has **not** expired, continue to certify for benefits as you previously did using one of the following methods. You will automatically begin to claim Extended Benefits:

- Online at [www.labor.ny.gov/signin](https://www.labor.ny.gov/signin): Log in to the "My Online Services" page, select "Unemployment Services," and choose "Claim Weekly Benefits."
- By telephone: Call the Tel-Service toll-free number: **888-581-5812**. Tel-Service is available 24 hours a day, 7 days a week.
- Instructions for TTY/TDD users (hearing impaired): Call a relay operator at **800-662-1220** and ask the operator to call **888-783-1370**.
- Instructions for Video Relay users: Contact your relay operator and ask the operator to call **888-783-1370**.

If your Benefit Year has expired, you must file a new claim. Use one of these methods to file your new claim:

- Online at [unemployment.labor.ny.gov](https://unemployment.labor.ny.gov): Select "Login," and then choose "File A Claim." It will be necessary to call the Telephone Claims Center to complete your claim.
- By telephone: Call the Telephone Claim Center at **1-888-209-8124**, Monday through Friday, 8:00 am to 7:30 pm, Choose your language option and then press "2" to file a claim. After providing the necessary information, you will need to speak to an agent to complete your claim.
- Instructions for TTY/TDD users (hearing impaired): Call a relay operator at **800-662-1220** and ask the operator to call **888-783-1370**.
- Instructions for Video Relay users: Contact your relay operator and ask the operator to call **888-783-1370**.

**Q: HOW DO I CERTIFY FOR WEEKLY BENEFITS UNDER THE EXTENSIONS?**

**A:** You certify for the additional weeks of PEUC or EB the same way you certified for weekly benefits in the past. Go to [www.labor.ny.gov/signin](http://www.labor.ny.gov/signin) to certify for benefits on the web or call Tel-Service **888-581-5812** to certify by telephone. You do not need to speak to a Telephone Claims Center agent.

**Q: WHAT ARE THE WORK SEARCH REQUIREMENTS FOR EB?**

**A:** The work search requirements are the same as for traditional Unemployment Insurance (see: <https://labor.ny.gov/ui/claimantinfo/work-search.shtm>).

**Q: WHAT IF I AM ATTENDING TRAINING APPROVED BY THE NEW YORK STATE DEPARTMENT OF LABOR?**

**A:** If you are attending training approved by the New York State Department of Labor, you may be eligible to receive EB and would not be required to look for work. However, if you are on a break from the training for more than five weeks, you will be required to be available for work and to actively search for work.

**Q: HOW ARE UNEMPLOYMENT BENEFITS PAID UNDER THE EXTENSIONS?**

**A:** Your extended unemployment benefits — either PEUC or EB — are typically paid the same as your regular Unemployment Insurance. You will receive your benefits by direct deposit or debit card. The benefits are paid using the same method as the claim that is being extended.

If your Benefit Year has expired and you file a new claim online, you will be asked if you want to receive your benefits by direct deposit or debit card. If you file a new claim over the phone, you will automatically receive your benefits via debit card unless you received them by direct deposit on your previous claim.

**Q: WHAT IF MY ONLINE BENEFIT PAYMENT HISTORY SHOWS “0” UNDER REMAINING BALANCE?**

**A:** If you are eligible for EB, the remaining balance amount will be adjusted the next time you certify for benefits. You do not have to file a new unemployment insurance claim unless your benefit year has expired. The system will advise you if your benefit year has expired and you need to file a new claim.

**Q: WHAT ARE THE DEADLINES FOR BENEFIT EXTENSIONS?**

**A:** As of December 2020, PEUC is now available through March 14, 2021 for eligible New Yorkers or for 24 total weeks of eligibility, whichever comes first. Additionally, in order to phase out the program, claimants who have an established PEUC claim on or before March 14, 2021 and are still eligible for additional weeks may continue to claim for benefits until they have collected the maximum number of weeks or the week ending April 11, 2021, whichever comes first. Eligibility for EB is based on the state unemployment rate, as defined by the federal government. Currently, New York State qualifies for EB.

**Q: IS THERE GOING TO BE ANOTHER EXTENSION OF PEUC AND/OR EB?**

**A:** The federal government extended PEUC on December 27, 2020. EB has not been extended at this time. Continue to check for updates at [www.labor.ny.gov](http://www.labor.ny.gov).