

Job Title: On-Site Consumption Assistant

Job Summary: Assist with providing service and assistance to customers through sharing of product knowledge, answering questions, and completing retail sales transactions.

Salary:

Duties and Responsibilities:

- Assist with driving repeat business through creating customer confidence, capturing customer data, and building brand loyalty.
- Maintain up to date knowledge on products and industry knowledge, including cannabis laws and regulation.
- Assist with taking and fulfilling customer orders, informing customers of promotions, and accepting payments.
- Check customer IDs to ensure they meet the minimum age requirements to purchase and consume cannabis.
- Assist with providing high level of customer experience by answering customer questions and making recommendations based on customer needs and demonstrating knowledge of products and uses.
- Assist with accurately utilizing Company's Point of Sale system and state-required seed to sale system, including opening, and closing registers.
- Meet any required personal sales goals.
- Perform cleaning duties, such as sanitizing all equipment and surfaces, sweeping and mopping floors, vacuuming carpet, taking out trash, or checking and cleaning bathroom.
- Assist with executing transactions with high attention to detail and ensure accuracy in register transactions.
- Follow standard operating procedures, and state and federal laws, including protocols for consumption, safety, sanitation, customer service, and security including cash handling, locked storage of product, and recognizing risk.
- Add value by being an authentic and confident self-leader who strives to execute our world-class hospitality program.
- Actively participate in required training and education.
- This role routinely uses standard office equipment, technology, and software.

Working Environment:

- This job operates in a consumption environment.
- May be required to work outdoors and/or during inclement weather.

Minimum Qualifications:

Age: 21 years of age

Education: High school diploma or equivalent

Experience:

- Previous experience with retail, hospitality, or customer service preferred.

EEO Statement: [Company Name] is an equal opportunity employer that is committed to diversity and inclusion in the workplace. We prohibit discrimination and harassment of any kind based on race, color, sex, religion, sexual orientation, national origin, disability, genetic information, pregnancy, or any other protected characteristic as outlined by federal, state, or local laws. This policy applies to all employment practices within our organization, including hiring, recruiting, promotion, termination, layoff, recall, leave of absence, compensation, benefits, training, and apprenticeship. [Company Name] makes hiring decisions based solely on qualifications, merit, and business needs at the time.

EXAMPLE