



SIDES and SIDES E-Response Comparison Table

SIDES and SIDES E-Response have the potential to significantly improve the Unemployment Insurance information exchange process. While the best option depends on the specific needs of an employer, both options offer an impressive array of benefits.

Benefits of SIDES and SIDES E-Response

- ✓ Saves time and money
- ✓ Available for FREE
- ✓ Reduces staff time
- ✓ Reduces paperwork
- ✓ Helps keep Unemployment Insurance contribution rates as low as possible by reducing overpayments
- ✓ Provides an electronic, nationally standardized data format
- ✓ Includes data checks to ensure the exchange of complete and valid information
- ✓ Provides tools for a healthier bottom line
- ✓ Reduces follow-up requests and phone calls

	SIDES E-Response	SIDES
How it Works	<p>SIDES E-Response allows employers to submit electronic responses to Unemployment Insurance information requests via the Internet.</p> <p>Employers participating in SIDES E-Response will receive a request for Unemployment Insurance information via secure e-mail. The request will include an authorization code that permits the employer to log on to SIDES E-Response and enter the requested information in a standard format.</p>	<p>SIDES is an automated computer-to-computer interface for employers and TPAs to receive and respond electronically to Unemployment Insurance information requests.</p> <p>Unemployment Insurance information requests from participating states are in the same standard format, and responses from employers and TPAs are in a standard format.</p> <p>SIDES produces performance metrics and provides audit controls.</p>
What it Requires	<p>SIDES E-Response only requires a working Internet connection and an employee who will enter the requested Unemployment Insurance information.</p> <p>No programming is required to implement SIDES E-Response, and there is no charge for its use.</p>	<p>Employers and TPAs need to integrate SIDES with their internal IT systems themselves, but technical support is available.</p> <p>There are no other costs for using SIDES.</p>
Best Suited For	<p>SIDES E-Response is ideal for employers with a limited number of annual Unemployment Insurance claims.</p>	<p>SIDES is best suited for employers and TPAs that typically handle a large volume of Unemployment Insurance information requests. While SIDES requires more up-front integration resources, it has the potential to streamline the Unemployment Insurance response process, reducing paperwork while saving time and money.</p>