

# CAREER COUNSELING & RESUME ASSISTANCE

Our counselors will help you assess your needs, skills, and interests. They will guide you through a step-by-step process to help you in your job search. Expert staff will help you write and design a resume that gets results. We will show you how to tailor your resume and how to market your skills on the Internet.

### **VIRTUAL WORKSHOPS**

You can participate in virtual workshops with daily live presenters on:

- Job search strategies
- Managing job loss
- Networking
- Resume preparation
- Salary negotiations
  Interviewing skills

## **RESOURCE ROOMS**

Our Career Centers provide access to computers, telephones, printers, copiers, and faxes at no charge.

## JOB SEARCH RESOURCES, EVENTS AND RECRUITMENTS

Businesses throughout New York State list job openings with the Labor Department. You can review job boards and online job openings by visiting: **myjobsny.usnlx.com**/

Placement Specialists can also help you make a targeted job search. Many businesses use our centers to conduct job recruitments and on-site interviews.

statistics.labor.ny.gov/career-zone/career-calendar.shtml

## VIRTUAL CAREER CENTER

The Virtual Career Center (VCC), New York State's premier online job search site, is designed to help people find their next career. Through advanced artificial intelligence, job seekers can match their skills and experience to opportunities available with New York businesses. dol.ny.gov/virtual-career-center-ind

## ADULT BASIC EDUCATION / ENGLISH AS A SECOND LANGUAGE

We can refer you to no-cost courses to help you earn a high school equivalency diploma or to improve your English-language skills.

## COURSERA

The New York State Department of Labor is partnering with Coursera, the leading online training provider. Through Coursera, unemployed New Yorkers will have access to nearly 4,000 programs across high-growth industries and can hone skills in data science, business, and technology. Many of these programs are pathways to certifications and can help elevate your career.

### VOCATIONAL CLASSROOM AND ON-THE-JOB TRAINING (FOR THOSE WHO QUALIFY)

We can refer you to short-term training for long-term careers. Subject to funding availability and program regulations

# ACCOMMODATIONS AND ADAPTIVE TECHNOLOGY

If you have a disability and need an accommodation or assistance in order to fully benefit from services offered at the Career Center, please let our staff know. We have adaptive technology to help you access resources, including: screen readers, magnifiers, text-to-speech software, TTY text telephone, trackball, and large-print keyboards.

## **DIGITAL LITERACY**

Digital literacy skills are needed to seek, obtain, and retain employment.

Our Career Centers offer NorthStar digital literacy assessments and training on:

**Essential Computer Skills** - Basic Computer Skills; Internet Basics; Using Email; Windows; Mac OS

**Essential Software Skills** - Microsoft Word; Microsoft Excel; Microsoft PowerPoint; Google Docs

Using Technology in Daily Life - Social Media; Information Literacy; Career Search Skills; Digital Footprint

## FIND YOUR CAREER CENTER

www.labor.ny.gov/career-center-locator

## **CAPITAL REGION CAREER CENTERS**

#### ALBANY CAREER CENTER

155 Washington Ave, Third Floor Albany, NY 12210 518-462-7600 www.capreg.org

#### SARATOGA COUNTY CAREER CENTER

152 West High Street Ballston Spa, New York 12020 518-884-4170 www.thejoblink.org

#### WASHINGTON COUNTY CAREER CENTER

383 Broadway, Suite B003A Fort Edward, New York 12828 518-746-2390 www.thejoblink.org

#### COLUMBIA/GREENE WORKFORCE NEW YORK, COLUMBIA/GREENE COMMUNITY COLLEGE

4400 Route 23 Hudson, New York 12534 518-697-6510 www.columbiagreeneworks.org

#### NEW YORK STATE CAREER CENTER OF WARREN COUNTY

333 Glen Street, Suite 300 Glens Falls, NY 12801 518-743-0925 www.thejoblink.org

#### SCHENECTADY CAREER CENTER

797 Broadway Schenectady, New York 12305 518-344-2737 www.capreg.org

#### RENSSELAER COUNTY WORKFORCE CAREER CENTER

1600 7th Avenue, 5th Floor Troy, New York 12180 518-270-2860 www.rensco.com/175/Employment-Training-Assistance