



WE ARE YOUR DOL



Department  
of Labor

## OVERVIEW OF SERVICES

The mission of the New York State Department of Labor is to provide outstanding services to our customers – the workers and businesses that call New York home – as they seek to grow and thrive in our modern economy.

### BUSINESS SUPPORT

We offer no-cost programs and services that can help your company compete in today's tough business environment and keep your overhead low. Contact our Business Services Office at **800-HIRE-992**.

These free services can save you thousands of dollars each year and include:

- Job postings on the New York State Job Bank
- Customized Recruitments and Career Fairs
- Hiring Incentives, Tax Credits and On-the-Job Training (OJT)
- Human Resource Consulting
- Training
- Apprenticeship Programs
- Layoff Aversion

### JOBS & CAREERS

If you are looking for a new job, take advantage of our free services at Career Centers across New York State:

- Career counseling & workshops
- Resume development
- Skills assessment
- Computer, office equipment, and internet access
- Computer workshops
- Adult Basic Education/English as a Second Language
- Job search resources and job placement assistance
- Vocational classroom training
- Financial aid for training
- Referrals to other educational, training, and social services

### APPRENTICESHIP

In apprenticeship programs, beginners learn a trade or skill from master level workers. They learn on the job and in the classroom. Available apprenticeship programs in New York State currently include more than 300 occupations in the building trades, manufacturing, and service occupations. We are responsible for approving all apprenticeship programs in New York State.

### LABOR DATA

Labor market analysts in our Division of Research and Statistics provide data about wages, important economic trends, and labor availability in their region to employers, developers and others. They also provide occupational and career information to job seekers.

### WORKFORCE PROTECTIONS

#### COMPLIANCE AND EDUCATION

The Division of Compliance and Education helps workers use the many programs and services offered by the Department of Labor.

Our staff can help workers including migrant and seasonal farm workers

- Get the wages you are owed
- Find a job
- Get job-training aid

The Division of Compliance and Education assists employers with understanding their obligations under the labor law and achieve compliance. We can also help employers access other services of the Department of Labor including helping to find workers.

For help, call **877-466-9757**.

#### WAGE PROTECTION

The Division of Labor Standards protects all workers, even if they are paid off the books or are not documented. We work to fight against worker exploitation, sexual harassment and human trafficking.

We enforce the State Labor Law for:

- Minimum wage
- Hours of work
- Child labor
- Payment of wages and wage supplements
- Migrant farm labor
- Conditions in the garment industry

### **FARM WORKERS**

New York State has programs to protect migrant farm workers. Labor Standards Investigators check the working conditions of migrant farm workers and report problems to the proper agency.

### **CHILD LABOR**

New York State strictly enforces child labor laws. The law applies to all workers under age 18. It limits the hours youth may work during the school year. It also says they cannot operate unsafe machinery or work in dangerous jobs.

### **SAFETY AND HEALTH**

The Department of Labor protects employers, workers, and the public from dangers at work and other health hazards. Some of these include:

- Asbestos control
- Occupational safety and health problems in the workplace
- Boiler safety
- Licenses for crane operators, blasters, asbestos workers
- Inspection of ski areas, amusement rides, and places of public assembly

### **PUBLIC WORK**

The Bureau of Public Work administers the prevailing wage law. We:

- Set the rates each year
- Enforce the law

This law says workers must earn the prevailing wage rate if they are employed:

- On public construction projects
- At service jobs in public buildings

### **UNEMPLOYMENT INSURANCE**

If you are unemployed through no fault of your own, you may qualify for weekly benefit payments while you look for work. We will do everything we can to help you return to the workforce.

You can apply for unemployment insurance online at [labor.ny.gov](http://labor.ny.gov) or by calling the Telephone Claims Center at **888-209-8124**.

### **CONTACT US**

Website: [labor.ny.gov](http://labor.ny.gov)

Telephone:  
**888-4-NYSDOL (888-469-7365)**  
**800-662-1220 TTY/TTD**