

Troubleshooting Incomplete JobZone/Manager Mode login

The screenshot shows the JobZone homepage for a user named Chris Malinak. The user is logged in as "JobZone Adult" and is in "Manager Mode". The "Update My Account" link is highlighted with a red arrow. The "Online Work Search Record" link is circled in red. The page includes a search bar, a "Job Search" section with a search form, and various resource links like "Resume and Letter Preparation".

- When noticing the grayed out link, click on the "Update My Account" link.
- From this page, click on the Home button at the bottom of the screen

The screenshot shows the "Update Account" page. The user is logged in as Chris Malinak. The page has a navigation bar with tabs for "Account Info", "Contact", "Misc", "Job Preferences", "Personal", and "Authorities Special Roles". The "Account Info" tab is selected. The page contains several required fields for updating the account, including Username, New Password, Verify Password, and three challenge questions. The "Home" button at the bottom is highlighted with a red arrow.

This will re-set the page and you are now logged into the account

Home

Did You Know?
The five highest paying occupations in Western New York are in the health field.

Welcome Chris JobZone Adult
[Update My Account](#) (0) [Logout](#)

Manager Mode: System is executing in management mode on behalf of Chris Malinak [Exit Management Mode](#)

Your Local One-Stop
Where is your local One-Stop? Provide your ZIP code in the 'What's Your ZIP' section and we'll give you all the details you'll need. Or click on the link below for the full list of offices in NY state.
[more>>](#)

Job Search
Keyword: ZIP Code: Radius:

My Account
Welcome back, Chris.
Your last login was .

Job Seeker Resources
Additional tools to aid you in your job and career exploration. Learn about apprenticeships, job search strategies, veterans' services and much more.
[more>>](#)

Online Work Search Record
Work Search Record - Whether for unemployment insurance purposes or your own personal records; keep track of all your work search activities.

Jobs in Demand
Jobs with the most expected openings this month. Find out what's in your area by providing your ZIP code above.

Upcoming Job Fairs
Click on the link below for more job fairs in different regions.

Resume and Letter Preparation
How to Create a Resume - Learn the basics of creating a resume, receive resume tips and view sample resumes. This online guide will help you build a resume businesses will want to see! Go step by step or skip to the section that interests you.
Resume Builder - Create a new resume or upload a current one.
Letter Writer - Create cover letters, thank you letters, and follow-up letters.
Reference List - Generate a list of references to distribute to potential employers.
Work Samples - Upload samples of your past work experience and save them to your portfolio.



- Recently Viewed**
- Occupations
 - Jobs
 - Colleges
 - Training Provider
 - Course Offerings
 - Apprenticeship

Apprenticeship Opportunities
Find out about apprenticeship opportunities in your area by providing your ZIP code above.

Job Search Question?

[Chat with an Advisor](#)

