

Guide to NYSDOL Resources for Small Businesses

NYSDOL offers a range of no-cost or low-cost resources and assistance to businesses.

Recruitment and Training

- **New York State Job Bank:** Post job openings, search resumes
- **Career Fairs or Custom Recruitments:** Free career fairs or custom recruitments, screening & referral services: (<https://dol.ny.gov/recruit-your-workforce>)
- **Workforce Development Programs:** help to train employees; apprenticeships, on-the-job training, customized training:
- **Contact Regional Business Services Rep:** (<https://dol.ny.gov/contact-business-services>)

Hiring Incentives and Tax Credits for hiring certain groups of workers:

- **Work Opportunity Tax Credit (WOTC):** \$9,600 per eligible employee for hiring veterans, ex-felons, long-term unemployed, etc. <https://dol.ny.gov/wotc-program>
- **Federal Bonding Program:** Fidelity bonds for hiring those with barriers like criminal records, substance abuse, poor credit, etc. cover any losses due to dishonesty or theft up to \$25,000: <https://dol.ny.gov/federal-bonding-program-0>
- **Youth Jobs Program:** Tax credits for hiring certain youth (16-24yo) \$500 to \$6,000 per employee <https://dol.ny.gov/youthjobs>
- **Additional Funding Opportunities:** <https://dol.ny.gov/funding-opportunities-0>

Human Resources & Labor Standards Consultation

- **HR Consult:** <https://dol.ny.gov/consultation-services>
- **Labor Standards Division:** Information and education on labor laws related to wages, hours, benefits, safety, health, discrimination, etc. call (888) 469-7365 <https://dol.ny.gov/location/contact-division-labor-standards>
- **Unemployment Insurance Division:** Information and assistance on how to file claims, report wages, pay taxes, etc. <https://dol.ny.gov/unemployment/employer-unemployment-insurance-information>
- **Small Business Liaison:** Help finding NYSDOL Business Services: email to dews.business.services@labor.ny.gov

WE ARE YOUR DOL



Kathy Hochul, Governor
Roberta Reardon, Commissioner

Health and Safety Consultation

- **Public Employee Safety and Health Bureau (PESH):** Free training on how to prevent workplace injuries and illnesses. <https://dol.ny.gov/public-employee-safety-health>
- **Consultation Program:** On-site help to identify and correct workplace hazards, implement effective safety and health programs <https://dol.ny.gov/consultation-services>
- **New York State Occupational Safety and Health Hazard Abatement Board:** Grant programs to abate occupational safety and health hazards <https://dol.ny.gov/hazard-abatement-board>

Rapid Response & Shared Work Programs

Help for companies facing cutbacks or layoffs due to economic downturns, natural disasters, or other unforeseen circumstances.

- **Rapid Response Program:** Immediate aid and support: alternatives to layoffs such as retraining, relocation, or outplacement services. Help workers access unemployment benefits, career counseling, job search assistance, training opportunities, etc. <https://dol.ny.gov/rapid-response-services-businesses>
- **Shared Work Program:** Avoid layoffs by reducing staff hours and get partial unemployment benefits <https://dol.ny.gov/shared-work-program-0>

Self-Employment Assistance Program: Collect UI benefits while starting up own business: <https://dol.ny.gov/SEAP>

DOL Services for Employers online portal: <https://dol.ny.gov/online-services-employers-0>

Business Advocacy & Engagement: Help when DOL issues remain unresolved:

- **Responsive Support** Tel: 518-457-2824 email: michael.thiemann@labor.ny.gov
- **Thorough Review**
- **Clear Explanations & Education**

New York State Business Express – detailed, thorough guidance through your business and professional requirements. <https://www.businessexpress.ny.gov/>