DOL Application

Employer TWC and Online Forms Navigation Guide Version 1.4

09/18/2017



Table of Contents

Revision History	2
Introduction	
Accessing the Online Forms Application	4
Employers: via Labor Online Services	4
Add New Form	11
Accessing the Two Way Communication Application	14
Employers: via Labor Online Services	14
Navigation to the Two Way Communication Application and Online Forms Application.	19
Navigating from Online forms to Two Way Communication	19
Navigating from Two Way Communication to Online forms	21



Version	Date	Description	Author
1.0	3/21/17	Initial Draft	J. Hasan
1.1	3/30/17	Fixed typos	J. Hasan
1.2	4/4/17	Added screens for accessing TWC	J. Hasan
1.3	07/06/2017	Changed document title	K Prunier
1.4	09/18/2017	Updated Employer Navigation	K. Baker

Revision History



Introduction

The purpose of this document is to provide guidance to users on basic navigation of DOL applications such as the Online Forms application and accessing Two Way Communication inbox.

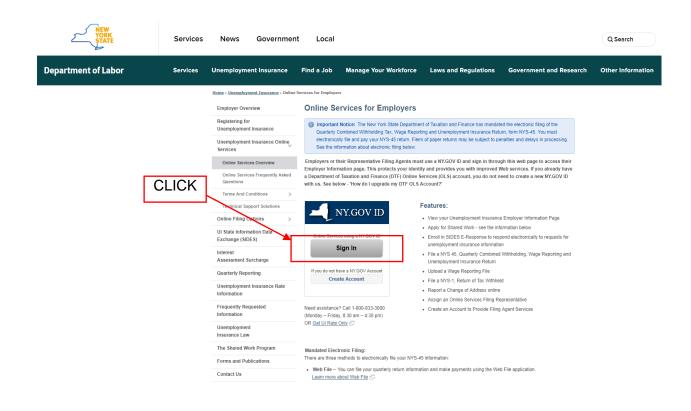


Accessing the Online Forms Application

Since the application is secured, a login will be required to access any functionality within the system.

Employers: via Labor Online Services

- 1. Cut and past the web link <u>https://labor.ny.gov/ui/Authentication/index.shtm</u> in a Google Chrome browser window. This is the screen you should see.
- 2. Click Sign In





- 3. Enter your username and your ny.gov password
- 4. Click Sign In

VORK STATE Services News Government Local
My NY.gov Online Services
Please login after reading the Acceptable the Pulky below You have entryed an available terminate or parameters.
Username: Password:
Sign In
Forget your Ubernaming or Password ?
Homour Associations & Context Information
ACCEPTABLE USE POLICY FOR USERS OF NY gov
This application uses the New York State Devender States Centre Directory, Service of the Wilder for authentication and authorization, in addition to any obligation arrang under application use polices or service indemneted by Wilder Mindipatry Digenzations, opping into the application indexee policit agreement to obligate the Bolteming.
 You shall use this application long for purposes diversity related to the application functional with the States or its agencies and the application shall with the used for nanopular purposes inducting that not interests, the purpose a particular application of unsatisfied messaging.



5. After a successful log in, you will see the screen below

Department of La	abor	Employer information FAQs Lo						
CURRENT SESSION Currently Logged In As: Tester-QMC YELLOWSTONE 601103399 corceane	Unemployment Ins	News The New York State Department of Taxation and Finance has mandated the electronic filing of the Quarterly						
5055209 Role: Master Administrator	Perform Work For My Company	Manage Employees	Combined Withholding					
	View My UI Information View My Messages NYS 45 Wage Reporting Upload NYS-1 Coupon Report a Change of Address	 <u>Add/Edit/Remove Employee</u> <u>Add/Remove Master Administrator</u> 	Tax, Wage Reporting and Unemployment Insurance Return, form NVS-45 for returns due on or after April 30, 2015.					
	Representative Access	Manage My Account	FAQs					
	Add/Revoke Representative Power of Attorney	Edit My Personal Information Change My Password Disable online account Lock online account						



6. From this Screen Click **View My UI Information**



7. The Employer Information screen will be displayed

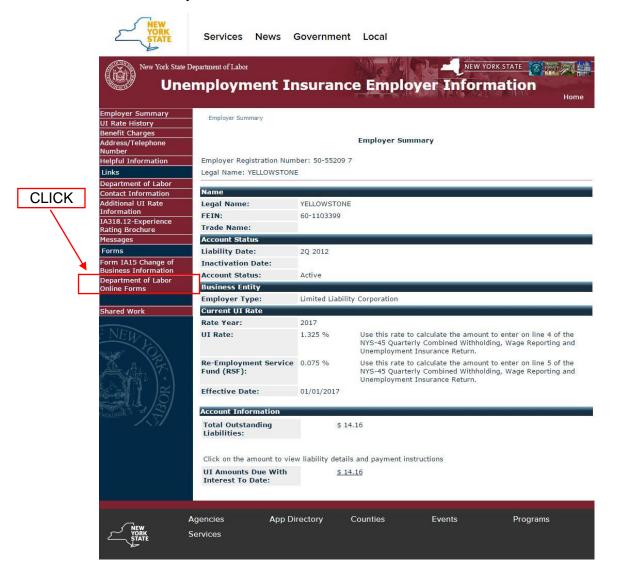


Services News Government Local





8. Click **Department of Labor Online Forms**





9. The **My Online Forms** screen will be displayed

partment of Labor	🖬 Messages 🔺 YELLOWSTONE 🔞 Traducir 🕞 Sign Out											
r Summary > Online Forms												
line Forms												
	I	nstructions										
	 Most online forms will be automatically assigned to you 											
	 To add an Online Form that is not automatically assigned to you <u>CLICK HE</u> 	RE										
	Pending Forms											
	Form Name	Assigned Date	Action									
	Work Opportunity Tax Credit Forms 8850 & 9061	Mar 21, 2017 9:48 AM	Open Form									
	Completed Forms Form Name Submitted Date Action											
	Work Opportunity Tax Credit Forms 8850 & 9061	Mar 20, 2017 11:39 AM	View Documents									
	Work Opportunity Tax Credit Forms 8850 & 9061	Mar 20, 2017 11:32 AM	View Documents									
	Work Opportunity Tax Credit Forms 8850 & 9061	Mar 20, 2017 11:04 AM	View Documents									
	Work Opportunity Tax Credit Forms 8850 & 9061	Mar 20, 2017 10:56 AM	View Documents									
	Work Opportunity Tax Credit Forms 8850 & 9061	Mar 20, 2017 10:50 AM	View Documents									
	Work Opportunity Tax Credit Forms 8850 & 9061	Mar 20, 2017 10:43 AM	View Documents									
	Work Opportunity Tax Credit Forms 8850 & 9061	Mar 20, 2017 10:31 AM	View Documents									
	Work Opportunity Tax Credit Forms 8850 & 9061	Mar 20, 2017 10:26 AM	View Documents									
	Ca	incelled Forms										
	Form Name		Cancelled Date									
	No data available in table											



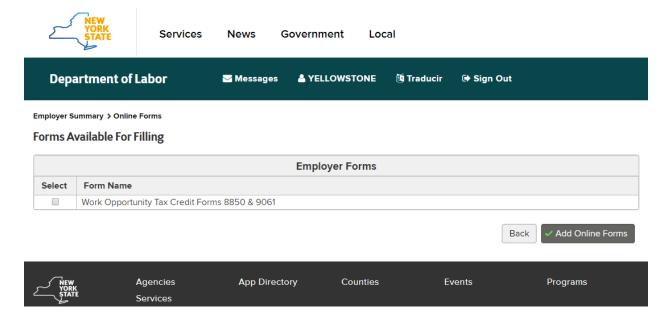
Add New Form

1. To add a new form, click the link in the instructions section on the **My Online Forms** page

partment of Labor	🕿 Messages 🛔 YELLOWSTONE 📑 Traducir 🕞 Sign Out												
Summary > Online Forms													
ine Forms			CLICK										
	In	structions											
	 Most online forms will be automatically assigned to you To add an Online Form that is not automatically assigned to you <u>CLICK HER</u> 	Æ											
	Pending Forms												
	Form Name	Assigned Date	Action										
	Work Opportunity Tax Credit Forms 8850 & 9061	Mar 21, 2017 9:48 AM	Open Form										
	Completed Forms												
	Form Name	Submitted Date	Action										
	Work Opportunity Tax Credit Forms 8850 & 9061	Mar 20, 2017 11:39 AM	View Documents										
	Work Opportunity Tax Credit Forms 8850 & 9061	Mar 20, 2017 11:32 AM	View Documents										
	Work Opportunity Tax Credit Forms 8850 & 9061	Mar 20, 2017 11:04 AM	View Documents										
	Work Opportunity Tax Credit Forms 8850 & 9061	Mar 20, 2017 10:56 AM	View Documents										
	Work Opportunity Tax Credit Forms 8850 & 9061	Mar 20, 2017 10:50 AM	View Documents										
	Work Opportunity Tax Credit Forms 8850 & 9061	Mar 20, 2017 10:43 AM	View Documents										
	Work Opportunity Tax Credit Forms 8850 & 9061	Mar 20, 2017 10:31 AM	View Documents										
	Work Opportunity Tax Credit Forms 8850 & 9061	Mar 20, 2017 10:26 AM	View Documents										
	Cancelled Forms												



2. The Forms Available For Filing screen will be displayed





3. Select the form to be added, then click **Add Online Forms**

	2	YÖRK	Services	News G	overnment	Local		
	Depa	artment of	Labor	₩ Messages		NE 🦉 Traducir	🕩 Sign Out	
Select		ummary > Online vailable For					CLICK]
					Employer Forn	ns		
	Select	Form Name						\mathbf{A}
	1	Work Opport	unity Tax Credit For	ms 8850 & 9061				
							Back	✓ Add Online Forms
			Agencies	App Directo	ory Count	ies E	vents	Programs
		Ē	Services					



Accessing the Two Way Communication Application

Since the application is secured, a login will be required to access any functionality within the system.

Employers: via Labor Online Services

- 1. Cut and past the web link <u>https://labor.ny.gov/ui/Authentication/index.shtm</u> in a Google Chrome browser window. This is the screen you should see.
- 2. Click Sign In

New YORK STATE	Services	News Governmer	nt Local					Q Search
Department of Labor	Services	Unemployment Insurance	Find a Job	Manage Your Work	cforce	Laws and Regulations	Government and Research	Other Information
		Home » Unemployment Insurance » Online	Services for Employe	rs				
		Employer Overview	Online Se	ervices for Emplo	yers			
		Registering for Unemployment Insurance				nt of Taxation and Finance has mandate ting and Unemployment Insurance Retu		
		Unemployment Insurance Online Services	Unemployment Insurance Online electronically file and pay your NYS-45 m				nalties and delays in processing.	
		Online Services Overview		mployers or their Representative Filing Agents must use a NY.GOV ID and sign in through this web page to access their mployer Information page. This protects your identity and provides you with improved Web services. If you already have				
	CLICK	Online Services Frequently Asked Questions	a Department o with us. See be					
		Terms And Conditions >						
		Technical Support Solutions	1	NY.GOV ID		Features:		
		Online Filing Options >	2			 View your Unemployment Insurance Apply for Shared Work - see the info 		
		UI State Information Data Exchange (SIDES)		es using a NY.GOV ID		 Enroll in SIDES E-Response to resp unemployment insurance information 	ond electronically to requests for	
		Interest Assessment Surcharge	3	Sign In		 File a NYS 45, Quarterly Combined Unemployment Insurance Return 	Withholding, Wage Reporting and	
		Quarterly Reporting		If you do not have a NY.GOV Account		Upload a Wage Reporting File File a NYS-1, Return of Tax. Withheld Report a Change of Address online		
			Crea	ate Account				
		Frequently Requested	Need assistance			Assign an Online Services Filing Representative Create an Account to Provide Filing Agent Services		
				y, 8:30 am – 4:30 pm)		Create an Account to Provide Pling	ngent Services	
		Unemployment Insurance Law	OR Get UI Rate					
		The Shared Work Program	Mandated Elect					
		Forms and Publications	There are three methods to electronically file your NYS-45 information:					
		Contact Us		You can file your quarterly retu about Web File r.	im informa	tion and make payments using the Web	File application.	



- 3. Enter your **username** and your **ny.gov password**
- 4. Click Sign In



asiant is, range (in Face) (free cales)) free cales) for provide spectrum. It is to prove that the spectra of the provide spectra of the provide spectra of the spectra, provide spectra of the spectra



5. After a successful log in, you will see the screen below





6. From this Screen Click View My Messages





7. The **Message Inbox** screen will be displayed

NEW YORK STATE OF OPPORTUNITY. of Labor Secure Mes				QMC Tester Transl			
of Labor	of Labor						
Home » Secure Message Center » Message Inbox							
■ Message Inbox							
Select Date Range * 🔞							
10/06/2016							
		Sea	arch				
Oelete							
I \$ ∅ \$ Subject	Regarding	From	\$	Date			
, , , , , , , , , , , , , , , , , , ,							
No Messages available							



Navigation to the Two Way Communication Application and Online Forms Application

Navigating from Online forms to Two Way Communication

1. Click the Messages icon at the top of the My Online Forms page

CLICK	Services News Government Local							
Department of Labor	🖾 Messages 🛔 🕅 Traducir 🕞 Sign Out							
Employer Summary > Online Forms								
My Online Forms								
		Instructions						
	Most online forms will be automatically assigned to you To add an Online Form that is not automatically assigned to you <u>CLICK</u>	HERE						
		Pending Forms						
	Form Name	Assigned Date	Due Date Action					
	Work Opportunity Tax Credit Forms 8850 & 9061	Jul 07, 2017 11:24 AM	Continue					
	Work Opportunity Tax Credit Forms 8850 & 9061	Jun 26, 2017 8:55 AM	Open Form					
	Work Opportunity Tax Credit Forms 8850 & 9061	Jun 21, 2017 2:23 PM	Open Form					
	(Completed Forms						
	Form Name							
	No data available in table							
		Cancelled Forms						
	Form Name		Cancelled Date					
	No data available in table							



Services	N	ews		Government Local			
٢		EW YC	DRK	Department Secure Message Center of Labor		Se	TestBMAOne TWC Tran
	Home ×	Secure	e Messa	ge Center » Message Inbox			
	Ξ	Ме	ssa	ge Inbox			
		ct Date 2/2017		• 😰			
						Search	
		ompos	se New) 🤤 Delete			
		! 0	∅ ≎	Subject 0	Regarding \$	From \$	Date
		1	Ø	Entitlement fact finding / unreported earnings > DBTwo	SHENANDOAH	Department of Labor	08/24/2017 11:04 AM
		1		Employer hearing request	SHENANDOAH	Department of Labor	08/08/2017 08:51 AN
		I	Ø	Benefit Fact Finding for cash wage, EUC lookback, banking, and other cases > test	SHENANDOAH	Department of Labor	07/21/2017 08:07 AN
				Navigational Issues	SHENANDOAH	Department of Labor	07/21/2017 08:06 AN
				Employer Plan Applications > new test	SHENANDOAH	Department of Labor	07/21/2017 08:05 AM
				What is a voluntary contribution and How would it affect my tax rate?	SHENANDOAH	Department of Labor	07/21/2017 08:05 AN
		1		Entitlement fact finding / unreported earnings > ERNST720-1	SHENANDOAH	Department of Labor	07/20/2017 05:05 PN
				Shared Work Certifications	SHENANDOAH	Department of Labor	07/20/2017 11:16 AM
				What is a voluntary contribution and How would it affect my tax rate?	SHENANDOAH	Department of Labor	07/20/2017 11:14 AN
				What Professions are covered or excluded under the Unemployment Insurance Law?	SHENANDOAH	Department of Labor	07/20/2017 11:11 AM

2. The Message Inbox screen will be displayed



Navigating from Two Way Communication to Online forms

1. Select My Online Forms from the drop down.

NEW YORK STATE	Services	N	ews		Government	Local			
	~	5 N	EW YO	RK	Department	0 M 0t			TestBMAOne TWC Translate
	ے		ATE OF PORTUN	пγ.	Department of Labor	Secure Message Center		Se	arch Labor 🔍
		Home »	Secure	Messa	<u>qe Center</u> » Message Inbo	x			
CLICK		Co	essage ompose	Inbox New		7			
		Se	nt Mes	sages				Search	
		M	onlin	e Form					
		my	Onin	eroni	15		Regarding \$	From \$	Date -
			1	0	Entitlement fact finding	/ unreported earnings > DBTwo	SHENANDOAH	Department of Labor	08/24/2017 11:04 AM
			1		Employer hearing requ	est	SHENANDOAH	Department of Labor	08/08/2017 08:51 AM
			1	Ø	Benefit Fact Finding fo other cases > test	r cash wage, EUC lookback, banking, and	SHENANDOAH	Department of Labor	07/21/2017 08:07 AM
					Navigational Issues		SHENANDOAH	Department of Labor	07/21/2017 08:06 AM
					Employer Plan Applic	ations > new test	SHENANDOAH	Department of Labor	07/21/2017 08:05 AM
					What is a voluntary con rate?	<u>tribution and How would it affect my tax</u>	SHENANDOAH	Department of Labor	07/21/2017 08:05 AM
			1		Entitlement fact finding	/ unreported earnings > ERNST720-1	SHENANDOAH	Department of Labor	07/20/2017 05:05 PM
					Shared Work Certificat	ions	SHENANDOAH	Department of Labor	07/20/2017 11:16 AM
					What is a voluntary con rate?	tribution and How would it affect my tax	SHENANDOAH	Department of Labor	07/20/2017 11:14 AM
					What Professions are Unemployment Insur	covered or excluded under the ance Law?	SHENANDOAH	Department of Labor	07/20/2017 11:11 AM
		Show	ving 1	to 10 o	of 44 records			First Previous 1	2 3 4 5 Next Last



2. The My Online Forms screen will be displayed

NEW YORK STATE	Services News Government Local		
Department of Labor	🖬 Messages 🛔 🕅 Traducir 🕞 Sign Out		
Employer Summary > Online Forms			
My Online Forms			
		Instructions	~
	Most online forms will be automatically assigned to you To add an Online Form that is not automatically assigned to you <u>CLICK</u>	HERE	
	Pending Forms		
	Form Name	Assigned Date	Due Date Action
	Work Opportunity Tax Credit Forms 8850 & 9061	Jul 07, 2017 11:24 AM	Continue
	Work Opportunity Tax Credit Forms 8850 & 9061	Jun 26, 2017 8:55 AM	Open Form
	Work Opportunity Tax Credit Forms 8850 & 9061	Jun 21, 2017 2:23 PM	Open Form
	C	Completed Forms	
	Form Name	Submitted Date	Action
	No data available in table		
	Cancelled Forms		
	Form Name		Cancelled Date
	No data available in table		

