



# Disability Employment Initiative (DEI) Round 6 OSOS Guide



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# PURPOSE

On September 17, 2015, the United States Department of Labor Employment & Training Administration (USDOL ETA) awarded NYSDOL with a Sixth Round of DEI funding totaling \$2.5M. It will staff four Disability Resource Coordinators (DRCs) in two local areas: Capital Region and Herkimer/Madison/Oneida (HMO). This grant, entitled **"Pathways to Employment,"** focuses on the Career Pathways model of disability employment. It has over \$700,000 earmarked for training funds set aside to serve 300 adults with disabilities, providing job placement services for individuals who complete their career pathways training in partnership with credential-based education offered through the community college system. The goal is to enable individuals with disabilities to obtain the skills and credentials necessary to achieve living-wage employment in high-growth employment fields including healthcare and technology/manufacturing. Round 6 of DEI funding will operate until March 31, 2019.

# SIX GOALS OF DEI PILOT SITES

- Create functioning Integrated Resource Teams (IRTs) to address multiple barriers to employment for individuals with disabilities
- Develop Individual Learning Plans (ILPs) that support people with disabilities to succeed in Pathways to Employment
- Increase the number of Tickets assigned and Ticket revenue generated under the Social Security Administration's Ticket to Work Program
- DRCs will partner with existing career pathways partners such as TANF Employment Service providers, local school districts, community colleges, and Adult Basic Education; they will also bring new partners to the table
- Increase access to American Job Center services for people with disabilities
- Provide Asset Development strategies to individuals with disabilities

Required project reporting information for DEI Round 6 will be captured in OSOS. This guide will provide an overview of which fields in OSOS are essential for reporting out on DEI data elements.



This data is required to be collected from each of the four DEI pilot sites and each of the two DEI comparison sites (list included at the end of this guide). If you work in one of these sites, you must collect this data. <u>If you do not work in a DEI pilot site or</u> <u>DEI comparison site</u>, you do not need to collect the additional data elements needed for DEI outlined in this guide.

# **OSOS DATA ENTRY**

Most of the data elements needed for DEI are currently being collected in the OSOS **Customer Module**, on the **General Info** and **Work History** tabs of the **Customer Detail** window. A **DEI Round 6** tab has also been added to collect additional information. This guide will demonstrate which fields on each of these tabs are required for DEI reporting.





The DEI reporting data must be collected for all customers who disclose having a disability. Customer disclosure may come from an intake form such as the ES-100; previously recorded information found in the customer's OSOS record; or a verbal attestation by the customer.



## GEN. INFO TAB

The fields needed on this tab for DEI are: Last Name, First Name, Date of Birth and Email.

		jective Work Hist. Ed	/Lic Skills Saved S	Searches Ac	tivities Comments Tests Prime >>>
Customer D     SSN     Username	●Status Active -	Job Seeker Active     Password socialdy		Merge	Ethnic Heritage & Race
Last Name		●First Name Pat		MI	Education & Employment
			iolio Lvl. JobZone Ad	•	Disabled w/Cert./IEP
County		State New York     untry United States	<ul> <li>✓ ■Zip 113</li> <li>✓ Metro</li> </ul>		Not attending school; H.S. Graduate   Employment Status
	516-011-2358 Ext. PMartin81@yahoo.com	Alt Ext.	Fax	E	Not Employed     Ocontact Preferences
URL Alt URL					<ul> <li>✓ Use Postal</li> <li>✓ Fri. Phone</li> <li>✓ Email</li> </ul>
<ul> <li>U.S. Citize</li> </ul>	n 🔽				Alt. Phone Resume Contact Info

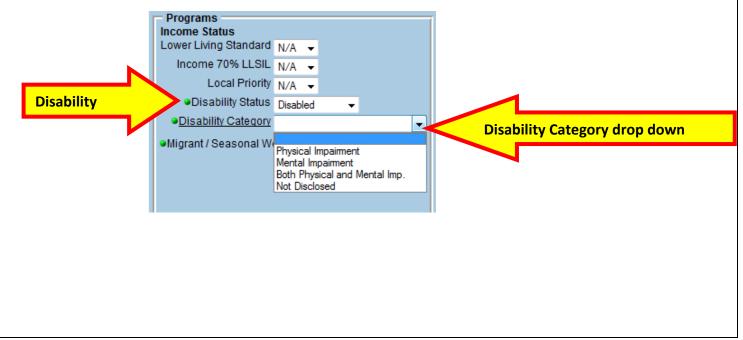
These fields are usually entered as part of the normal OSOS data entry process, so in most cases, you will only need to verify that the information is correct. If any of the information is missing or needs to be updated, please make any necessary changes.



In addition to all of the DEI fields, all green-dotted fields are still required as part of the normal OSOS data entry process.

# ADD'L INFO TAB

Be sure to indicate disability status on the **Add'l Info** tab. Upon choosing *Disabled* from the drop-down list of options next to the **Disability Status** field, a **Disability Category** field will appear. Choose the correct option from the drop-down list to indicate the type of disability.



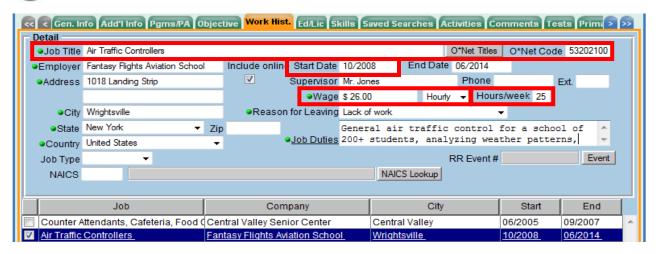


# WORK HISTORY TAB

The DEI will track certain information about a customer's most recent job, most of which can be pulled from the **Detail** box for the most recent job entry on the **Work History** tab. The fields needed on this tab for DEI are: **Job Title**, **Start Date**, **Hourly Wage**, and hours worked per week (**Hours/week**) for the most recent job the customer has held.



*If the customer does not have any work history, no information will need to be added or edited on the* **Work History** *tab.* 



- Job Title: This should describe the customer's most recent job. This field should be populated using the **O\*Net Titles** button.
- **Start Date:** This field should indicate when the customer started working in the most recent job, in the format of mm/yyyy. Also, if there is an end date for this job, enter it in the **End Date** field.
- Wage: The wage needs to be reported as the hourly wage. Additionally, the Wage Unit drop-down field next to the Wage field needs to be set to *Hourly*.
- **Hours/Week:** Type the number of hours the customer worked each week.

Keep in mind that the data for DEI reporting will be pulled for the customer's most recent job. This means that you should review the customer's work history and determine the most recent job to view its detail. An easy way to do this is to sort the job entries by end date (click on the **End** column header in the list of job entries) and then select the job with the most recent end date.

Job	Company	City	Start	End
📃 Counter Attendants, Cafeteria, Food 0	Central Valley Senior Center	Central Valley	06/2005	09/2007
Air Traffic Controllers	Fantasy Flights Aviation School	Wrightsville	10/2008	06/2014
				× 1
	New Job Entry Delete Sel	lection		





In addition to the DEI fields mentioned, the **End Date** field must also be filled in for any jobs where the customer is no longer working or if the job has ended. This will be used to pull the most recent job entry information for DEI reporting. Also, as per normal OSOS data entry, all green-dotted fields are required for each job entry.

It is possible that the customer may still be working at the most current job. In this instance, nothing should be entered in the **End Date** field and the **Still employed** option should be selected in the **Reason for Leaving** field.

<< < Gen. In Detail	nfo Add'l Info Pgms/PA Object	tive Work Hist. Ed/Lic SI	tills Saved Searches A	ctivities Cor	nments Te	ests Prima >	
<ul> <li>Job Title</li> </ul>	Air Traffic Controllers			O*Net Titles	O*Net Cod	ie 53202100	
Employer	Fantasy Flights Aviation School	Include online Start Date	10/2008 End Date	e			
<ul> <li>Address</li> </ul>	1018 Landing Strip	Supervisor	Mr. Jones	Phone		Ext.	
		<ul> <li>Wage</li> </ul>	\$ 26.00 Hour	ly 👻 Hours	/week 25		
●City	Wrightsville	Reason for Leaving	Lack of work	-			
<ul> <li>State</li> </ul>	New York - Zip		Category 1-DW		or a scho	ol of 🔺	
<ul> <li>Country</li> </ul>	United States 👻	<ul> <li>Job Duties</li> </ul>	Category 2-DW mass layoff	or closure	her patte	rns, 🔻	
Job Type	-		Category 3-DW self-employe Category 4-DW displaced h	ed		Event	
NAICS			Dislocated due to foreign tra Fired	ade			
			Lack of work Medical/Health				
			Other Quit				
			Retired Still employed	ill emplo	ved		
	Job	Company	Strike WTC Disaster		,cu	End	ī
Counter A	Attendants, Cafeteria, Food Cer	ntral Valley Senior Center	Central Valley	(	06/2005	09/2007	<b>_</b>
Air Traffic	Controllers Fan	tasy Flights Aviation Schoo	I Wrightsville		10/2008	_	
							-
		New Job Entry De	lete Selection				
Save Start M	latch Services Comp <u>A</u> ssess Act	tivity I.A. Referrals Corresp	ond IVR <u>R</u> et to Srch	Comments Ta	g Resume	Sched Mess	age

## DEI ROUND 6 TAB

The **DEI** Round 6 tab is in the **Customer Detail** window. Depending on where you are in the **Customer Detail** window, you may need to click on the double-headed arrows at the upper right hand of the screen to navigate to the furthest tabs in the window to be able to see the **DEI Round 6** tab.

Customer Search	stomer Detail Comp Asses	ss Services	JobZone	
Martin, Pat	SSN: ***-**-2475	5 OSOS ID: NY012776897	1 of 1	
< Gen. Info Add'l Info Pgr	ms/PA Objective Work Hist. Ed/Lic	Skills Saved Searches Activities	Comments Tests Prime > >>	



The **DEI Round 6** tab is available to track the remaining information needed for DEI reporting. This tab can be used to track:

- If the customer is a DEI Round 6 participant
- If the customer is enrolled in Career Pathways Training along with the enrollment date
- Service delivery strategies
- Self-disclosed disability categories
- Activities of daily living

	EMPLOYER	STAFF	HELP
Customer Search Customer Detail	Comp Assess	Services Lin	iks JobZone
Miller, Pamela H. SSI	N: OSOS II	D: NY013451035	1 of 1
	nd 6 W Placement	NYYW Training NYYW	DMV Scheduled Appts > >>
DEI Round 6 CD49 ID Create Admin Creation Date >	Enrolled in Career Pathways Training		^
	Date Enrolled in Career Pathways Training		
	- Service Delivery Strate	-	
	Indicate each service de Integrated	livery strategy used for	the participant
	Resource Teams		
	Blending and Braiding of Resources		
	Work-Based Experiance, Apprenticeships,		
	or Internships Asset Development		
	Case Case Management or Wraparound Services		~
Add Delete Print List		Help Print Red	cord Audit
Save Start Match Services Comp Assess Activity I.A. F	Referrals Correspond IVR Re	et to Srch Comments Ta	ag Resume Sched Message
Staff: CARSTENSEN III, POUL Office: NY9999		Unsaved Changes	Security: Delete 11/10/2017

To activate the fields on the right-hand side of the window, you will first need to add a new DEI Round 6 tracking entry by clicking on the **Add** button in the lower left hand side of the tab.

This will add a new DEI Round 6 record (displayed as a highlighted row on the left of the screen) and activate the fields on the right-hand side of the tab for data entry.



CD49 ID	nments Tests Primary Language DDB DEI DEI Round 6 TAA Information
Newly added record is I	highlighted
	Autism Spectrum Disorders
	Activities of Daily Living Are special reminders needed to attend to daily activities or chores? Yes/No Does participant care for anyone else such as spouse, children, parents, friends, or other? Yes/No Does disability affect participant's ability to: Dress Go shopping Prepare own meals Drive a car Is help or encouragement needed to attend to daily activities and chores? Yes/No Yes/No Yes/No Yes/No Yes/No Are special reminders needed to attend to daily activities and chores? Yes/No Yes/No Yes/No Yes/No Yes/No Yes/No Yes/No Yes/No Yes/No Yes/No Yes/No Yes/No Yes/No Yes/No Yes/No
Add button Add Delete PrintList	Help Print Record Audit
Save Mart Match Services Comp Assess Activity IA. Refe	errals Correspond IVR Retto Srch Comments Tag Resume Sched Message
Staff: CleanUp, Admin Office: NY9999	Unsaved Changes Security: Add 09/14/2016



A lage DOB DEI DEI Round 6 NYESS Info TAA Info	ormation NYYW Placement NYYW ning NYYW DMV Scheduled Appts > >>
DEI Round 6 CD49 ID Create Admin Creation Date >	DEI Round 6 Check for "yes"
	Enrolled in Career  Pathways Training
	Date Enrolled in 09/15/2016 Date dd/mm/yyyy Career Pathways Training
	Service Delivery Strategies
	Indicate each service delivery strategy used for the participant
	Integrated Resource Teams
	Blending and Braiding of Resources
	Work-Based Experiance, Apprenticeships, or Internships
	Asset Development
	Case Management or Wraparound Services
Add Delete Print List	Help Print Record Audit
Save Start Match Services Comp Assess Activity I.A. R	eferrals Correspond IVR Ret to Srch Comments Tag Resume Sched Message
Staff: CARSTENSEN III, POUL Office: NY9999	Unsaved Changes Security: Delete 11/10/2017

For the **DEI Round 6 Participant, Enrolled in Career Pathway Training, Service Delivery Strategies,** and **Disability Categories**, a check box is provided. Click on any of these selections to indicate "yes" in the intended field. If the customer is enrolled in career pathways training, enter the enrollment date in the dd/mm/yyyy format next to **Date Enrolled in Career Pathways Training**.



IMPORTANT: Customers enrolled in Career Pathway Training **MUST HAVE** a service recorded and funded with the appropriate DEI funds. See page 23 – <u>DATA ENTERING A</u> <u>TRAINING SERVICE</u> for instructions on how to enter a training service.



The training service in OSOS will keep the program enrollments active while in training. Entering the training service will avoid premature program exits and negative performance outcomes.



# SERVICE DELIVERY STRATEGIES

For each of the Service Delivery Strategies, click on the checkboxes to indicate YES. The definitions for each strategy are as follows:

Carage DOB DEI DEI Round 6 NYESS Info TAA In	nformation NYYW Placement NYYW Training NYYW DMV Scheduled Appts > ≫
DEI Round 6 CD49 ID Create Admin Creation Date	Service Delivery Strategies Indicate each service delivery strategy used for the participant
	Integrated Resource Teams
	Blending and D Braiding of Resources
	Work-Based Experiance, Apprenticeships, or Internships
	Asset Development
	Case Management or Wraparound Services
	Customized D Employment and Discovery
	Benefits Planning Individualized Learning Plan
Add Delete Print List	Help Print Record Audit
Save Start Match Services Comp Assess Activity I.A.	Referrals Correspond IVR Ret to Srch Comments Tag Resume Sched Message
Staff: CARSTENSEN III, POUL Office: NY9999	Unsaved Changes Security: Delete 11/10/2017

• Integrated Resource Teams (IRTs) Team compositions vary depending on the employment needs of the jobseeker, and could include, for instance, representatives from the One-Stop Career Center, other government agencies, community colleges or other post-secondary institutions, nonprofit partners, and other organizations (NDI Consulting, 2011a). "An IRT brings together private and public sector representatives at the local, One-Stop community level. It improves communication and collaboration which results in enhanced coordination of services and supports for an individual jobseeker with a disability" (NDI Consulting, 2011b). The focus on the individual is paramount, and differentiates IRTs from Interagency Committees, which meet regularly to collaborate on systems-level improvements. (From Social Dynamics' Synthesis Report)



#### • Blending and Braiding Funds/Leveraging Resources

This requirement refers to the contribution of funds from two or more State and Federal agencies toward the jobseeker's goals in education, training, and job placement... In the DEI grant, blended funding refers to arrangements that pool funds from multiple sources and make the fund streams indistinguishable. Braided funding pulls together resources from different sources, as well, but keeps the funding streams clearly separated. The use of funds from multiple sources is believed to provide more effective services to the jobseeker, as different funding streams can address the differing needs of jobseekers with disabilities. (SC Interim Synth Report 12-28-12)

## • Works Based Experience, Apprenticeships and Internships

Work experience is a planned, structured learning experience that takes place in a workplace and provides opportunities for career exploration and skill development. A work experience may take place in the private for-profit section, the non-profit sector, or the public sector. WIOA identifies types of work experience for employment opportunities available; pre-apprenticeship and apprenticeship programs, internships and job shadowing.

## • Asset Development Strategies

The systematic use of asset development programs targeting jobseekers with disabilities can help individuals navigate and take full advantage of the myriad benefits, programs, and incentives that are available to them. What is more, such programs include several services that impact asset building and work decisions; these include housing, child care assistance, health care, nutrition, and other areas not directly related to employment.

#### • Wraparound Services

A system of care management known as wrap around services incorporates the natural support systems of clients, along with various agency personnel and community representatives, to address the individual's needs.

## • Customized Employment (CE)

Customized Employment and Discovery uses a flexible and individualized process for matching employer job descriptions to jobseekers, one jobseeker and one employer at a time. In the first type of job customization, some job tasks of incumbent workers are reassigned to create a new job description. A job is carved when there is a modification in the job description, reducing the number of responsibilities from an existing job description. And in job sharing, two or more workers share the responsibilities of one job based on each worker's strengths (ODEP, n.d.a).



## Benefits Planning

The term "benefits planning" refers to the person-centered analysis of the effect that work and other life situation changes have on public and private programs, including income support programs. Benefits planning helps people with disabilities steer through the complicated maze of public and private benefits programs while minimizing disincentives and barriers that exist for them to prepare for, obtain, advance in, retain, leave, and regain employment.

#### • Individual Learning Plan

A document consisting of:

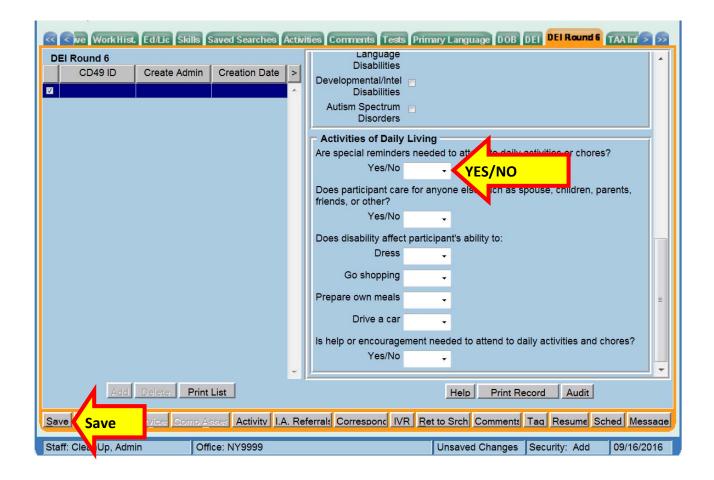
(a) course taking and post-secondary plans aligned to career goals; and(b) documentation of the range of college and career readiness skills that the student has developed.



## ACTIVITIES OF DAILY LIVING

For each of the following activities, click on the dropdown menu and select YES or NO:

- 1. Are special reminders needed to attend to daily activities or chores?
- 2. Does participant care for anyone else such as spouse, children, parents, friends, or other?
- 3. Does disability affect participant's ability to: Dress, Go shopping, Prepare own meals, Drive a car
- 4. Is help or encouragement needed to attend to daily activities and chores?



Save the record after all entries have been made.



## SERVICES

DEI funding may be used for training, supportive services and needs-related payments.



Grantees must use WIOA, W-P, or other program resources to the greatest extent possible to fund all education, training, job search activities, and supportive services for participants. The Department believes that the successful outcomes of adults and youth with disabilities accessing the American Job Center system during the life of DEI (and indeed the success of the DEI projects) depends upon the leveraging of funds and resources beyond the DEI grant funds for education, training, and other activities.

## ELIGIBLE PARTICIPANTS

- Customer must self-disclose a disability and be determined in need of training services in order to increase employability. No documentation is required to establish disability status.
- Customer must be eligible to enroll in WIOA individualized or WIOA training services.
- Customer does not need to be a ticketholder; however, priority of service is encouraged for SSA beneficiaries as an incentive to assign the ticket to a Career Center.
- Utilization of the IRT model is not a requirement to utilize training funds; however, it is encouraged and recommended as a way to address the multiple challenges to employment.
- Local area "Policies and Procedures" pertaining to Individual Training Accounts (ITAs), supportive services, and needs-related payments must be followed.
- Training providers must be found on the NYSDOL's Eligible Training Provider List (ETPL) except for OJT. The service must state "ETPL Auto Load" in the description.
- Training must be for a job determined to be in demand in the customer's geographical area.
- Training completion must occur before March 31, 2019, or the end date of the grant period.

## ALLOWABLE TRAINING SERVICES

- Occupational skills training
- On-the-Job training (OJT)
- Workplace training and cooperative education programs
- Private sector training programs
- Skill upgrading and retraining
- Entrepreneurial training
- Adult education and literacy activities in combination with training
- Customized training



The new Workforce Innovation and Opportunity Act (WIOA) "emphasizes training that leads to industry-recognized post-secondary credentials".

Wage subsidies and work readiness credentials are not considered allowable training services under this funding.

Data Entering a Service

#### AGENCY

The user must login to one of the DEI Pilot site offices and register the customer in the respective agency.

Select the agency from the drop-down menu. Round 6 pilot sites are Capital Region and H/M/O)

CUSTOMER	PROVIDER	EMPLOYER	STAFF	HELP
Customer Search	Customer Detail	Comp Assess	Services	JobZone
Martin, Pat		SSN: ***-**-2475	OSOS ID: NY012776897	
	evement Objectives Ser	vices Service History	Enroliments Outcomes	Commente dit Training A S SS
2	Agenc	-		Agency menu
	●Intake Date	Oswago WAE		
	Termination Date	Phinps Community Dougl	opment Corporation	
	Termination Reason			
	Statu			
		So Bronx Overall Eco Dev SOFA - State Office For the	Corp - SoBRO	Status
Carataga Marran Mash		St Nicholas Neighborhoo		Status
Saratoga/Warren/Wash	lington WAE	St. Lawrence WAE Structured Employment E	conomic Dev Corp	
		Suffolk County Community		
		Suffolk WAE Sullivan WAE		
		Test Contractor		
		The Academy for Career I	Development Inc	
		The Altamont Program Inc		
		The Center for Youth Serv		
		The Childrens Aid Society	(	
		The Childrens Village The City of NY - School of	Coop Tech Edu	
		The Highbridge Communi		
		The US Satellite Laborato		
		Tompkins WAE		
		Town of Hempstead Dept	t of Occ Resources	-
		Ulster WAE Urban League of Rochest	tor NV Inc	
		Vocational Foundation Inc		-



Both the **Intake** and **Enrollment** Dates must be completed. These dates are usually the same date that you begin providing service to the customer.

CUSTOMER	PROVIDER	EMPLOYER	STAFF	HELP
Customer Search	Customer Detail	Comp Assess	Services	JobZone
Martin, Pat		SSN: ***-**-2475 C	SOS ID: NY012776897	
< Agency Info Achiev	ement Objectives Serv	rices Service History E	nrollments Outcomes Con	ments Audit Training A > >>
	<ul> <li>Agency</li> </ul>	Saratoga/Warren/Washing	ton WAE	
Intake Dat			Enrollment Date 11/03/2014	Enrollment Date
	Termination Date			
	Termination Reason			
	Status	Active		
		Agency		Status
Saratoga/Warren/Washir		ngonoy		Active

The customer must also be active in the Department of Labor agency. Click the **Save** button.

	Martin, Pat SSN: *****2475 OSOS ID: NY012776897   Agency Department of Labor  Intake Date 11/03/2014  Termination Date Termination Reason Status Active  Agency Both Agencies Active Active Active New Agency Delete Agency	Martin, Pat SSN: *****2475 OSOS ID: NY012776897   Agency Department of Labor  Intake Date 11/03/2014  Termination Date  Termination Reason Status Active  Agency Both Agencies  Active Active Active  New Agency Delete Agency  Save Save Customer Detail Comp Assess Comments Check Primation		PROVIDER	EMPLOYER	STAFF	HELP	
Agency Info Achievement Objectives Services Service History Enrollments Outcomes Comments Audit Training A > > Agency Department of Labor Intake Date 11/03/2014 Enrollment Date 11/03/2014 Termination Date Termination Reason Status Active Agency Both Agencies Active Active Comment of Labor	Agency Info Achievement Objectives Services Service History Enrollments Outcomes Comments Audit Training A > Agency Department of Labor Intake Date 11/03/2014 Enrollment Date 11/03/2014 Termination Date Termination Reason Status Active Agency Both Agencies Active Active Department of Labor Both Agencies Active Comments Active Active New Agency Delete Agency Save Customer Detail Comp Assess Comments Check Market Information	Agency Info Achievement Objectives Services Service History Enrollments Outcomes Comments Audit Training A 2 3 Agency Department of Labor Intake Date 11/03/2014 Enrollment Date 11/03/2014 Termination Date Termination Reason Status Active Agency Both Agencies Active Active Department of Labor Both Agencies Active Comments Audit Training A 2 3 New Agency Delete Agency Save Customer Detail Comp Assess Comments Check Primation	Customer Search	Customer Detail	Comp Assess 🗧	Services	JobZone	
Agency Department of Labor     Intake Date 11/03/2014 Enrollment Date 11/03/2014     Termination Date     Termination Reason     Status Active     Agency     Agency     Both Agencies     Active     Active     Active	Agency Department of Labor     Intake Date 11/03/2014 Enrollment Date 11/03/2014     Termination Date     Termination Reason     Status Active     Agency     Saratoga/Warren/Washington WAE     Department of Labor     Both Agencies     Active     Active     Active     Active     Active     Saratoga/Warren/Washington WAE     Department of Labor     New Agency     Delete Agency     Save     Save     Customer Detail Comp Assess Comments     Check1     r Market Information	Agency Department of Labor     Intake Date 11/03/2014     Enrollment Date 11/03/2014     Termination Date     Termination Reason     Status Active     Agency     Saratoga/Warren/Washington WAE     Department of Labor     Both Agencies     Active Active     Active     Active     Active     Mew Agency     Delete Agency      Save     Save     Customer Detail Comp Assess Comments     Check1     r Market Information	artin, Pat	S	SN: ***-**-2475 OSC	OS ID: NY012776897		
Agency Department of Labor     Intake Date 11/03/2014 Enrollment Date 11/03/2014     Termination Date     Termination Reason     Status Active     Agency     Agency     Both Agencies     Active     Active     Active	Agency Department of Labor     Intake Date 11/03/2014 Enrollment Date 11/03/2014     Termination Date     Termination Reason     Status Active     Agency     Saratoga/Warren/Washington WAE     Department of Labor     Both Agencies     Active     Active     Active     Active     Active     Saratoga/Warren/Washington WAE     Department of Labor     New Agency     Delete Agency     Save     Save     Customer Detail Comp Assess Comments     Check1     r Market Information	Agency Department of Labor     Intake Date 11/03/2014     Enrollment Date 11/03/2014     Termination Date     Termination Reason     Status Active     Agency     Saratoga/Warren/Washington WAE     Department of Labor     Both Agencies     Active Active     Active     Active     Active     Mew Agency     Delete Agency      Save     Save     Customer Detail Comp Assess Comments     Check1     r Market Information	Agency Info Achiev	vement Objectives Servic	es Service History Enro	oliments Outcomes Cor	nments Audit Training	A > >>
Termination Date Termination Reason Status Active Agency Saratoga/Warren/Washington WAE Department of Labor Both Agencies Active Active	Termination Date         Termination Reason         Status         Status         Agency         Both Agencies         Active         Active         Active         Active         Both Agencies         Active         Active         Active         Mew Agency         Delete Agency         Save         Save       Save         Customer Detail       Comp Assess         Comments       Check L       or Market Information	Termination Date         Termination Reason         Status         Agency         Saratoga/Warren/Washington WAE         Department of Labor         Both Agencies         Active         New Agency         Delete Agency         Save         Save         Save         Save						
Termination Reason Status Active Saratoga/Warren/Washington WAE Department of Labor Both Agencies Active Active Active	Termination Reason         Status         Agency         Agency         Saratoga/Warren/Washington WAE         Department of Labor         Both Agencies         Active         New Agency         Delete Agency	Termination Reason         Status         Active         Agency         Saratoga/Warren/Washington WAE         Department of Labor         Both Agencies         Active         Active         Mew Agency         Delete Agency		Intake Date 1	1/03/2014 En	rollment Date 11/03/2014	T	
Status Active Agency Saratoga/Warren/Washington WAE Department of Labor Both Agencies Active Active Active	Status       Active         Agency       Active         Department of Labor       Both Agencies         Active       Active         New Agency       Delete Agency	Status       Agency       Status         Saratoga/Warren/Washington WAE       Active       Active         Department of Labor       Both Agencies       Active       Active         New Agency       Delete Agency       New Agency       Delete Agency         Save       Save       Customer Detail       Comp Assess       Comments       Check   pr Market Information		Termination Date				
Agency Saratoga/Warren/Washington WAE Department of Labor Both Agencies Active Active	Agency       Status         Saratoga/Warren/Washington WAE       Both Agencies         Department of Labor       Both Agencies         New Agency       Delete Agency         New Agency       Delete Agency         Save       Save	Agency       Status         Saratoga/Warren/Washington WAE       Both Agencies         Department of Labor       Active         New Agency       Delete Agency             New Agency       Delete Agency             Save       Save             Save       Customer Detail       Comp Assess       Comments       Check L       tr Market Information		Termination Reason				
Agency Status Saratoga/Warren/Washington WAE Active Active Active Active	Agency       Status         Saratoga/Warren/Washington WAE       Both Agencies         Department of Labor       Both Agencies         New Agency       Delete Agency         New Agency       Delete Agency         Save       Customer Detail       Comp Assess       Comments       Information	Agency       Status         Saratoga/Warren/Washington WAE       Both Agencies         Department of Labor       Both Agencies         New Agency       Delete Agency         New Agency       Delete Agency		Status A	Active			
Saratoga/Warren/Washington WAE Department of Labor Both Agencies Active Active	Saratoga/Warren/Washington WAE       Active       Active       Active         Department of Labor       Both Agencies       Active       Active         New Agency       Delete Agency         Save       Customer Detail       Comp Assess       Comments       Check L       br Market Information	Saratoga/Warren/Washington WAE       Active       Active         Department of Labor       Both Agencies       Active       Active         New Agency       Delete Agency       New Agency       Save       Customer Detail       Comp Assess       Comments       Check 1       pr Market Information	1					
Department of Labor Active Active Active	Department of Labor       Both Agencies       Active       Active         New Agency       Delete Agency         New Agency       Delete Agency	Department of Labor       Both Agencies       Active       Active         New Agency       Delete Agency         New Agency       Delete Agency	-		gency			
	New Agency Delete Agency           New Agency         Delete Agency           Save         Save           Customer Detail         Comp Assess           Comp Assess         Comments           Check I         pr Market Information	New Agency       Delete Agency         Save       Save         Customer Detail       Comp Assess         Comments       Check 1       pr Market Information		ngton WAE	Both Agenc	ios		Activo
			Save	Save Customer Detail			tion	V
Staff: Rotman, Neil Office: Warren County Employment & Training Pilot Site : Delete 11/03/2014					Comp Assess Comments	Check Labor Market Informa		
Staff: Rotman, Neil Office: Warren County Employment & Training Pilot Site : Delete 11/03/2014			Save Staff: Rotman, Neil		Comp Assess Comments	Check Labor Market Informa		



SUPPORTIVE SERVICE

Click the **Service** tab.

CUSTOMER	PROVIDER	EMPLOYER	STAFF	HELP
Customer Search	Customer Detail	Comp Assess	Services	JobZone
Martin, Pat		SSN: ***-* <mark>1</mark> 475 O	SOS ID: NY012776897	
< < Agency Info Achie	vement Objectives Serv	Services	ints Outcomes Co	omments Audit Training A ≥ ≥
Detail		11 a. énemé	· · ·	

Click the **New Service** button towards the bottom of the screen.

	Provider Name	Service Name	Actual Start Date	Actual End Date	Program Svc Type
	Functional Alignment PY 2006	Assessment Interview, Initial Assessmer	07/24/2014	07/24/2014	Core Staff Assisted
1	Functional Alignment PY 2006	Career Guidance - Intensive	07/24/2014	07/24/2014	Intensive
E	۹	<u> </u>			
]	Options Print List New Service	New Service vice S	ummary Pay	ments Tracki	ng Change Actual Cost
	<u>S</u> ave Custon	etai <u>l C</u> omp Assess Comments C	heck Labor Marke	t Information	

Clicking the **New Service** button will bring the user to the **Quick Search** tab. If the **Offering ID is known**, enter it in the field labeled **ID 1** and click the **Search** button.

CUSTOMER		OYER	TAFF		HEI P	
Provider Search Pro	ovider Detail Offering S	earch	Offering S	Search w	indow	
Quick Search Quick S	Search					
_ ∩ <sup>of</sup>	fering ID					
	D 1 111834					
	D 2					
	D 3					
	08					
I	D 9					
Provider Name	Service Name	Location	Start Date	Start Time	End Date	End Time
						A



If the Offering ID is not known, then click the **General Info** tab. Enter any known information in the available data fields. OSOS allows you to enter the beginning letters of a **Provider Name**, **Service Name**, or select the **Program** or **Service Type** from a drop-down menu. Click the **Search** button at the bottom of the screen.

CUSTOMER	and the second sec	EMPLOYER	STAFF	HELP	
Provider Search       Provider Search         Quick Search       General Info         Location       VIB         WIB       Saratoga/Warren/Wash         Provider Information       Provider Name         Provider Status       Active         Service Type       Supportive	General Info tak	Start Dat From	Differing Detail	n	/ice Type
Provider Name	Service Name	Location	Start Date Start Ti	me End Date	End Time
Options Search bu	utton Search Cl	sar Detail Delete Pr	int List. Schedule		£



Clicking the **Search** button will bring up a menu of services from which to select one:

	Offering Search w		OYER	STAFF ffering Detai		HELP		
01	uick Search General Info Cu			Multipl	e match	es	1-3 of 3 🤇	Ð
	WIB Saratoga/Warren/Was	ingt City	From		ō			
	Provider Information Provider Name Provider Status Active	Service Name		Program				
	Service Type Supportive	Services - Transportation				Serv	ice Type	
	Provider Name	Service Name	Location	Start Date	Start Time	End Date	End Time	Ī
		Gas Card Supportive Services	One-Stop Center			12/31/2012		
	One-Stop Center of Washingt		One-Stop Center			12/31/2012		
	Warren County Employment	Supportive Service (Transportation	Warren County E	-	_	-	_	

Or, when the information that is data entered results in a single match, OSOS navigates to the **Offering Detail** screen:

eral Info	
Provider	
	Provider Name Warren County Employment & Training
	vice Category Supportive Services
	Service Type Supportive Services - Transportation
Servic	ce Description Supportive Service (Transportation)
Location	Schedule
	Warren County Employment & Training Start Date End Date
	P. O. Box 4393 End Time End Time
	Northway Plaza, Suite 13C Sun, Sun, Mon, V Tue, Wed, Thu, Fri, Sat, Suite 13C
Citv	/ Queensbury State New York
Zip	12804 WIB Saratoga/Warren/Washington
Addition	
	Cost \$ 1.00 Total Seats Available Seats
	otion Supportive Service (Transportation)
	Save Single Save Ongoing Provider Services Return to Search bu

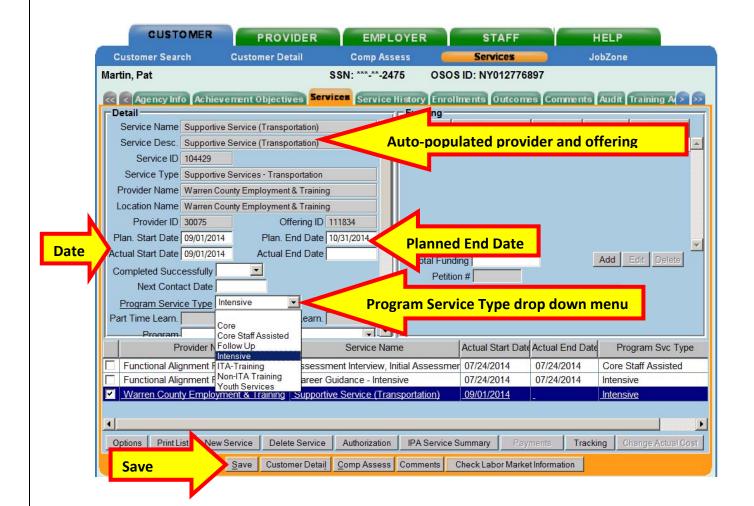


Select the appropriate offering and click the **Schedule** button:

CUSTOMER	PROVIDER	LOYER	STAFF	HELP	
Provider Search Pro	vider Detail 🛛 🚺 🚺 🚺	earch o	ffering Detail		
Quick Search General Info Cu	stom				1-3of3 ⊛
Location WIB Saratoga/Warren/Wash	ingt 🗸 City	From	e Range To		
Provider Information					
Provider Name	Service Name		Program		•
Provider Status Active					
Service Type Supportive	Services - Transportation			Serv	ісе Туре
Provider Name	Service Name	Location	Start Date St	art Time End Date	End Time
	Gas Card Supportive Services	One-Stop Center		12/31/2012	
One-Stop Center of Washingt		One-Stop Center			I
Warren County Employment 8	Supportive Service (Transportatio	r Warren County E		Select one o	offering
Options	Search Clear	Detai <u>l</u> Delete Pri	nt List Schedule	Schedule	button



OSOS will navigate back to the **Services** tab with the provider and offering details automatically populating the service. For **Supportive Services** and **Needs Related Payments**, data enter the **Planned** and **Actual Start Dates**, **Planned End Date** and the appropriate **Program Service Type** from the drop-down menu and click the **Save** button:

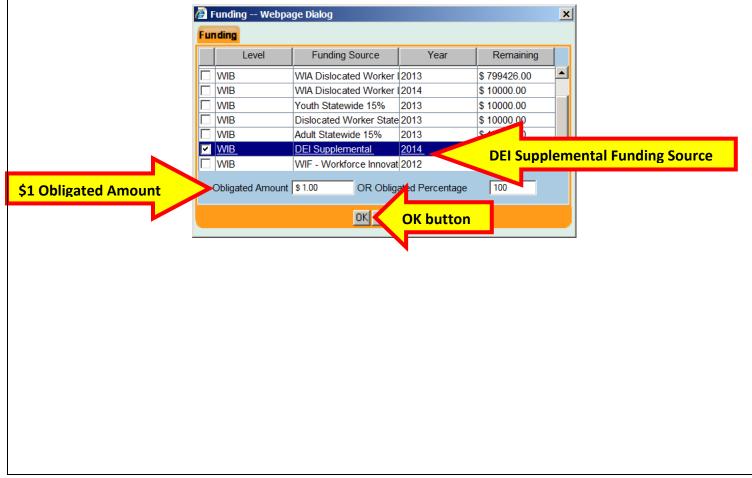




Enter the number "1" to the **Total Funding** data field. OSOS is not used in NYS to track service costs, so the "1" is entered to ensure proper reporting of the service. Click the **Add** button.

	()	Funding					1
ervice (Transportation)	<b></b>	Level	Source	Obligated	Actual	Oblig #	
ervice (Transportation)							
ervices - Transportation							
ty Employment & Training							
ty Employment & Training							
Offering ID 1	11834						
Offering ID 1 Plan. End Date 1						1	
		Total Fundi	pg \$100	_	Add		
Plan. End Date		Total Fundi			Add	Add	butto
Plan. End Date		Petitio	n#		Add	Add	butto
Plan. End Date		Petition RR Even	n #   nt #		Add	Add	<mark>butto</mark>
Plan. End Date 11 Actual End Date		Petition RR Even	n#		Add	Add	butto
	ervice (Transportation) ervice (Transportation) ervices - Transportation y Employment & Training y Employment & Training	ervice (Transportation) ervice (Transportation) ervices - Transportation y Employment & Training	Funding ervice (Transportation) ervices - Transportation y Employment & Training y Employment & Training	ervice (Transportation)  ervices - Transportation  y Employment & Training  y Employment & Training	Prvice (Transportation)	Prvice (Transportation)	Funding         ervice (Transportation)         ervices - Transportation         y Employment & Training         y Employment & Training

The **Funding - - Webpage Dialog** box will appear. Enter the number "1" in **the Obligated Amount** data field and select the **DEI Supplemental Funding Source** if the customer is eligible or a more appropriate option. Click the **OK** button.





Click the **Save** button. If the service has ended, enter the **Actual End Date** and **Completed Successfully** data fields. Click the **Save** button again:

Customer Sear	ch Customer De	tail Comp A	ssess 🧰	Services		bZone
Martin, Pat		SSN: ***-**-2	2475 OSOS	ID: N Reco	ord Saved	Record Saved
<< Agency Inf	o Achievement Objectiv	ves Services Servic	e History Enroll			Audit Training A > >>
Detail			Funding			1
Service Name	Supportive Service (Transp	ortation)	Level	Source	Obligated A	Actual Oblig #
Service Desc.	Supportive Service (Transp	ortation)	✓ WIB D	El Supplemental	\$ 1.00 \$ 0	.00
Service ID	104429					
Service Type	Supportive Services - Trans	portation				
Provider Name	Warren County Employment	& Training				
Location Name	Warren County Employment	& Training				
Provider ID	30075 Of	fering ID 111834				
Plan. Start Date	09/01/2014 Plan. E	Ind Date 10/31/2014	-1			-
Actual Start Date	09/01/2014 Actual F			\$ 1.00	-	Add Edit Delete
Completed Succ	essfully Yes 🔄	Completed		101.00		
Next Conta	act Date		RR Ever	ot #		•
Program Servio	ce Type Intensive			Norker Waivers		-
Part Time Learn.	Distanc	e Learn.	incumbent	WOIKEI Walvers [		
Program		-1.				
Pi	rovider Name	Service N	ame	Actual Start Date	Actual End Date	Program Svc Type
Functional Alig	gnment PY 2006	Assessment Interview	, <mark>Initial A</mark> ssessmer	07/24/2014	07/24/2014	Core Staff Assisted
	nment PY 2006	Career Guidance - Inte		07/24/2014	07/24/2014	Intensive
Warren Count	ty Employment & Training	Supportive Service (Tr	ansportation)	09/01/2014	10/31/2014	Intensive
1.1						
<u> </u>	N		1			
Options Print Li	ist New Service Delet	e Service Authorization	IPA Service S	Summary Payr	ments Tracki	ng Change Actual Cost
Save	Save Custo	mer Detail <u>C</u> omp Asses	s Comments C	Check Labor Marke	t Information	
	_					



# NEEDS RELATED PAYMENTS SERVICE

For Needs Related Payments, click the **New Service** button in the Services tab. Select the WIB and click the **Program Service Type** button.

	der Search		EMPLOYER	STAFF	HELP
Quick Se		Provider Detail	Offering Search	Offering Detail	
Quick Se					
l r	General Info	Custom	10 T		
	B Saratoga/Warren	n/Washingt 🗸 City	From	Date Range	
	vider Information		rvice Name	Program	
	ovider Status Activ			riogram	
	1	ds Related Payments (WIA C	Program Serv	vice Type button	Service Type
J					
Salact ti	ha l <b>2 Stata E</b>	unded Brogram	c Noode Polated D	wmonte ontion t	to search for the servi
		and a robiding			
	Æ	Service Type Webpage [	Dialog		×
	5	Service Type			
		L2 State Funded Program		Funded Program	s I
eds Related F	Payments	Needs Related Payme	ents Payments (WIA Only)		
	ayments	L2 WIA Youth Specific			
		Needs Related Payme	ents Payments (WIA Only)		
		- Needs Neidela 1			
		Keyword(s) Needs Re	elated Search	OK b	utton
Click and	d then the <b>S</b>	earch button:			
Options	Search	h button	earch <u>C</u> lear Detail Delete	Print List Schedule	



Clicking the **Search** button navigates the user to the **Needs Related Payments** offering. Click the **Schedule** button.

CUSTOMER	PROVIDER	EMPLOYER	STAFF		HELP	
Provider Search F	Provider Detail 🛛 🧧	Offering Search	Offering Detai			
						1-1of1 🕑
Quick Search General Info	Custom					
Location		Sta	rt Date Range			1
WIB Saratoga/Warren/Wa	ashingt - City	From	m 🔽 🦷	Го		
Provider Information						
Provider Name	Servi	ce Name	Program			
Provider Status Active						
Service Type Needs F	elated Payments (WIA Only	/)			Servi	ісе Туре
ļ						
Provider Name	Servic	e Name Locati	on Start Date	Start Time	End Date	End Time
Warren County Employmer	nt & Training Needs Rela	ated Payment Warren C	ounty E_	<u>-</u> 4	-	A
						~
Options	Sear	ch <u>C</u> lear Detai <u>l</u> Dele	te Print List Sched	ule	Schedule	button

Complete the remainder of the service in the Services tab as described in the <u>Supportive</u> <u>Service section</u>.



If the program service and offering does not exist for the WIB, then it will need to be created. Coordinate with the individual in the WIB that has the authority to create provider services and offerings.



# **TRAINING SERVICE**

# CLASSROOM TRAINING

Clicking the **New Service** button will bring the user to the **Quick Search** tab. If the **Offering ID is known**, enter it in the field labeled **ID 1** and click the **Search** button.



If the Offering ID is not known, then click the **General Info** tab. Enter any known information in the available data fields. OSOS allows you to enter the beginning letters of a **Provider Name**, **Service Name**, or select the **Program** or **Service Type** from a drop-down menu. Click the **Search** button at the bottom of the screen.

	PROVIDER	LOYER	STAFF	HELP
Provider Search	Provider Detail Offering	Search (	Offering Detail	
Quick Search       General Info         Location       UNB         WIB       Saratoga/Warren/W         Provider Information       Provider Name         Provider Status       Active		Start Dat From	To	
Service Type Occupa	tional Skills Training	ice Type		Service Type
Provider Name	Service Name	Location		Desc



Select the appropriate offering. Remember that the Description must state "**ETP Auto load**" with the auto loaded date.

#### Click the **Schedule** button.

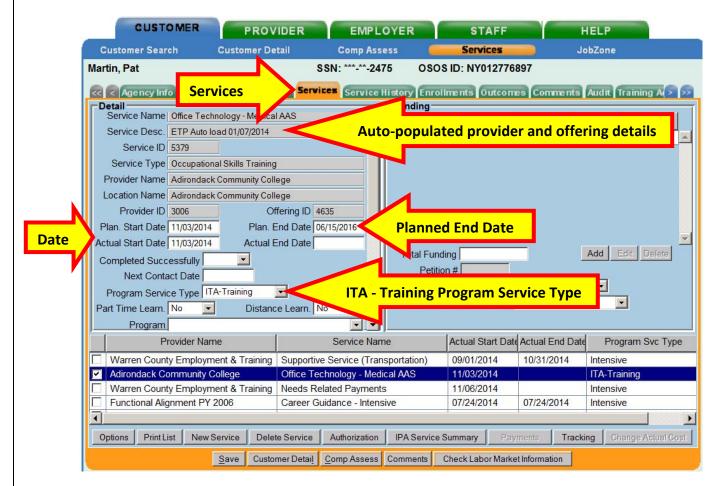
CUSTOMER		OYER	STAFF	HELP
	vider Detail Offering So	earch O	ffering Detail	1 - 25 of 25 🛞
Quick Search General Info Cus Location WIB Saratoga/Warren/Wash		From	Range	
Provider Information Provider Name Adirondack Provider Status Active	Service Name		Program	
Service Type Occupation	al Skills Training			Service Type
Provider Name	Service Name	Location		Descripti
Adirondack Community Colleg	Liberal Arts/ Humanities	Adirondack Comr		
Adirondack Community Colleg		Adirondack Comr	ETP Auto load 01/07/2014	
Adirondack Community Colleg		Adirondack Comr	ETP Auto load 01/07/2014	
Adirondack Community Colleg	Medical Transcription	Adirondack Comr	Medical Transcription program	n consints of three modules
Adirondack Community Colleg		Adirondack Comr	ETP Auto load 01/07/2014	
	Office Technology - Medical AAS	The second s	ETP Auto load 01/07/2014	ETP Auto load
Adirondack Community Colleg	QuickBooks Pro 2004 Introduction	Adirondack Comr	ETP Auto load 01/07/2014	
Options	<u>S</u> earch <u>C</u> lear	Detail Delete Prir	ntList Schedule Sch	nedule button



OSOS will navigate back to the **Services** tab with the provider and offering details automatically populating the new classroom training service.

Complete the following data fields in the **Detail** section of the tab:

- **Plan. Start Date**: Enter the planned started date when the service is expected to start in the format of mm/dd/yyyy
- Plan. End Date: Enter the date the service is expected to end
- Actual Start Date: Enter the date the service begins. This cannot be a future date
- **Program Service Type**: Select **ITA Training** for classroom training from the dropdown menu
- Part Time Learn.: Enter Yes or No to indicate if the classroom training is part time
- **Distance learn.**: Enter **Yes** or **No** to indicate if the classroom training will include online or another form of distance training





Enter the **O\*Net** code, if known.

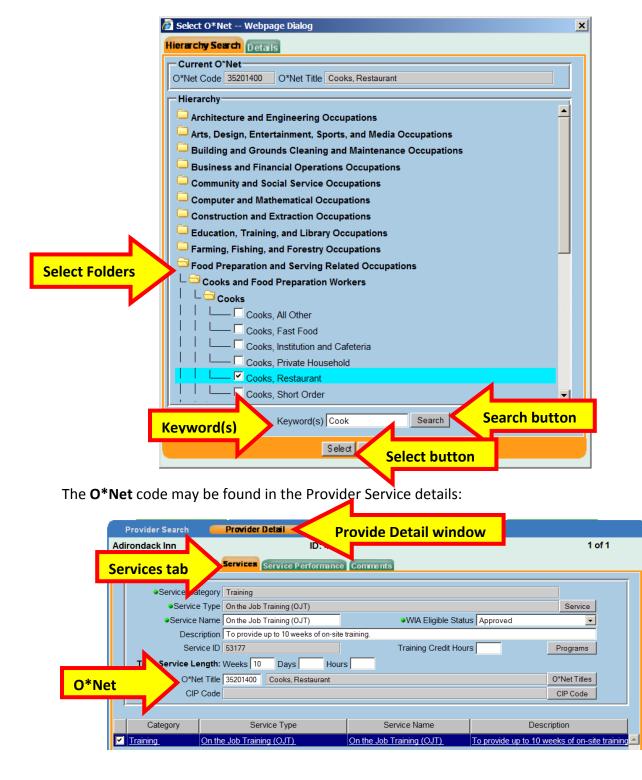
If the **O\*Net** code is not known, it may be identified by clicking the **O\*Net button**.

	CUSTOMER	PROVIDER	EMPLOYER	STAFF	н	ELP
	Customer Search	Customer Detail	Comp Assess 🛛 🧧	Services	oL 🦲	bZone
	Martin, Pat	S	SN: ***-**-2475 OSC	OS ID: NY0127768	97	Record Saved
Code	Image: Agency Info       Achieve         Detail       Part Time Learn. No         Part Time Learn.       No         Program       Minimum Hours         O*Net       29207100         Medical Re       NAICS         Min.       Prog. Agreed         Achv.       Objective         Staff Assigned       WIB Assigned         WIB Assigned       Saratoga/W         Agency       Saratoga/W	Distance Learn. N Number of Weeks cords and Health Information	Service Histr Enro Learn Change Office RR Enro	ing buttons button	a Comments	
	Offering Cost \$ 1.00	Actual Cost				_
	Provider Nam	e	Service Name	Actual Start Date	Actual End Date	Program Svc Type
	Warren County Employme		Service (Transportation)	09/01/2014	10/31/2014	Intensive
	Adirondack Community Co	ent & Training Needs Rel	hnology - Medical AAS lated Payments	11/03/2014 11/06/2014		ITA-Training Intensive
	Functional Alignment PY 2	006 Career Gu	idance - Intensive	07/24/2014	07/24/2014	Intensive
	Options Print List New S		Authorization IPA Service	e Summary Paym		ng Change Actual Cost



Clicking the **O\*Net button** will bring up the O\*Net window.

Enter in a keyword and click the **Search** button or drill down through the folders to locate the appropriate **O\*Net** title. Then click the **Select** button.





Enter the **O\*NET** code and click the **Save** button.

	CUSTOMER PROV	IDER EMPLOYER	STAFF	HELP
	Customer Search Customer De	etail Comp Assess I	Services	JobZone
	Martin, Pat	SSN: ***-**-2475 OS	SOS ID: NY012776897	
	Agency Info Achievement Object	ives Services Service History En	rollments Outcomes Comment	s Audit Training A > >>
	Detail	Funding		
	Part Time Learn. No 💌 Distan	ce Learn. No 🔽 📥 Leve	I Source Obligated	Actual Oblig #
	Program			<u> </u>
	Minimum Hours Number	of Weeks		
O*Net	O*Net 29207100 Medical Records and Hea	alth Information O*Net		
O NEL	NAICS	NAICS		
	Min. Prog. Agreed			
	Achv. Objective			
	Staff Assigned Rotman, Neil	Change		<b>_</b>
	WIB Assigned Saratoga/Warren/Washing			Add Edit Delete
	Agency Saratoga/Warren/Washing	change	tition #	
	Office Warren County Employmen		Event #	
			ent Worker Waivers	
	Offering Cost \$ 1.00 Ac	tual Cost		
	Provider Name	Service Name	Actual Start Date Actual End D	ate Program Svc Type
	Warren County Employment & Training	Supportive Service (Transportation)	09/01/2014 10/31/2014	Intensive
	Adirondack Inn	On the Job Training (OJT)	11/03/2014	Non-ITA Training
	Adirondack Community College	Office Technology - Medical AAS	11/03/2014	ITA-Training
	Warren County Employment & Training	Needs Related Payments	11/06/2014	Intensive
			1	
	Options Print List New Service Dele	ete Service Authorization IPA Servi	ce Summary Payments Tra	cking Change Actual Cost
	Save Save Custo	omer Detail <u>C</u> omp Assess Comments	Check Labor Market Information	

Enter the number "1" to the **Total Funding** data field. OSOS is not used in NYS to track service costs, so the "1" is entered to ensure proper reporting of the service. Click the **Add** button.

GUST	OMER	PROVIDER	EMPI	LOYER	STAFF		HELP	
Customer Sear	ch (	Customer Detail	Comp As	sess 🧧	Services		JobZone	
artin, Pat			SSN: ***-**-24	475 OSC	DS ID: NY012776	897		
< Agency Inf	o Achieve	ment Objectives Sen	vices Service	History Enr	oliments Outcom	es Comment	ts Audit T	raining A 🔁 ᠵ
Detail				Funding				(
Service Name	Office Techn	ology - Medical AAS		Level	Source	Obligated	Actual	Oblig #
Service Desc.	ETP Auto loa	ad 01/07/2014						*
Service ID	5379							
Service Type	Occupationa	I Skills Training						
Provider Name	Adirondack	Community College						
Location Name	Adirondack	Community College						
Provider ID	3006	Offering ID	4635		,			
	11/03/2014	Plan. End Date	06/15/2016	4				
Plan. Start Date		6				_	- 10 M	
	11/03/2014	Actual End Date		Tetel Du	- dim - 0 1 00		Add	
Plan. Start Date Actual Start Date Completed Succ		Actual End Date			nding \$ 1.00		Add	Add butt



If the classroom training is being funded totally through WIOA or DEI, then enter the number "1" in the **Obligated Amount** and select the solitary funding.

#### Click the **OK** button.

Level	Funding Source	Year	Remaining
WIB	WIA Adult Local	2013	\$ 1087834.00
WIB	WIA Adult Local	2014	\$ 9999.00
WIB	WIA Dislocated Worker I	2013	\$ 1324944.00
WIB	WIA Dislocated Worker	2014	\$ 10000.00
WIB	Youth Statewide 15%	2013	\$ 9999.00
WIB	Dislocated Worker State	2013	\$ 9998.00
WIB	Adult Statewide 15%	2013	\$ 10000.00
WIB	Dislocated Worker State Adult St tewide 15%	2013	\$ 9998.00

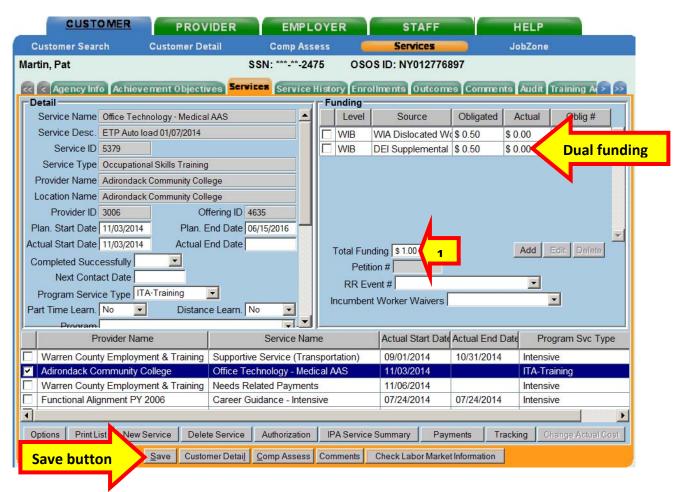
If the classroom training is being funded partially through WIOA and DEI, then enter the number "0.50" in the **Obligated Amount** and select both funds.

#### Click the **OK** button.

	<i>(</i> )	unding Webpa	ge Dialog		×
	Fur	ding			
		Level	Funding Source	Year	Remaining
		WIB	WIA Dislocated Worker	2013	\$ 799426.00
		WIB	WIA Dislocated Worker I	2014	\$ 10000.00
		WIB	Youth Statewide 15%	2013	\$ 10000.00
		WIB	Dislocated Worker State	2013	\$ 10000.00
		WIB	Adult Statewide 15%	2013	\$ 10000.00
		<u>WIB</u>	DEI Supplemental	<u>2014</u>	<u>\$ 998.00</u>
		WIB	WIF - Workforce Innovat	2012	\$ 10000.00
0.50		Obligated Amount	\$ 0.50 OR Oblig	eted Percentage	50
			ОК	OK button	



#### Click the Save button.





#### OJT SERVICE

Click the **New Service** button towards the bottom of the screen of the **Services** tab.

Navigate to the **General Info** tab in the **Offering Search** window.

Make sure that the appropriate **WIB** is listed or that no **WIB** is listed.

The **Provider Name** is usually the name of the employer providing the training. If it is known, enter all, or part of the **Provider Name** or **Service Name**.

Click the **Service Type** button.

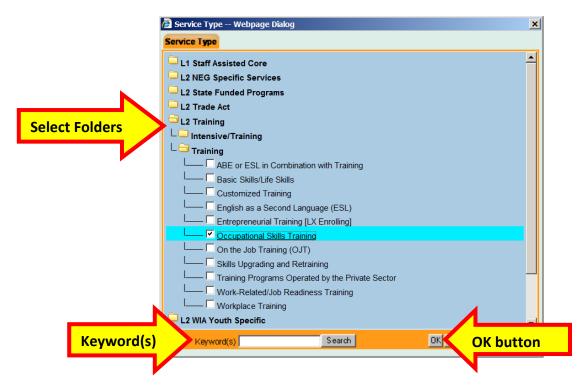
rovider Search Pro	General Info tab	Start Date R	fering Search window
Provider Information Provider Name Provider Status Active Service Type	Service Name		rogram
Provider Name	Service Name	Location	



Clicking the Service Type button will bring up the Service Type - -Webpage Dialog.

Drill down through the folders or Enter in a keyword and click the **Search** button to locate the appropriate **Service Type**.

Then click the **OK** button.





Enter all or the beginning of the **Provider Name** or **Service Name** and click the **Search** button.

	CUSTOMER	PROVIDER	EMPLOYER	STAFF		HELP		
	Provider Search	Provider Detail 🦷	Offering Search	Offering Deta	il			
q	uick Search General Info	Custom						
	Location			Date Range		_		
WIB	WIB Albany/Rensselaer	/Schene City	From		То			
	Provider Information -		.,	_			(	
	Provider Name Adiron	Partia	I Employer Nam	Program			•	
	Provider Status Active						-	
	Service Type On the	Job Training (OJT)	OJT Service Type			Serv	ісе Туре	
	Provider Name	Service Nar	ne Location	Start Date	Start Time	End Date	End Time	
							<u> </u>	
								~
C	Options Search b		h <u>C</u> lear Detail Delete	Print List Sched	lule			
								-



Select the appropriate OJT training provider and click the **Schedule** button.

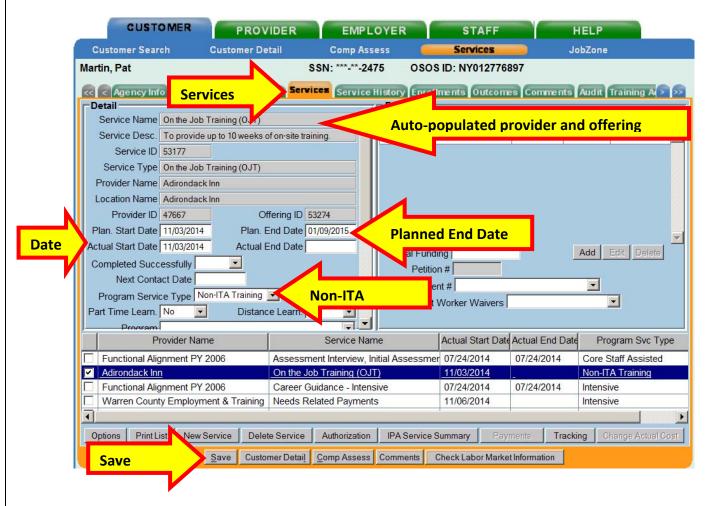
CUSTOMER	PROVIDER	MPLOYER ST	AFF HEI	_P
Provider Search Pro	vider Detail 🛛 🚺 🚺 🚺 🚺	<b>1g Search</b> Offering	Detail	
Quick Search General Info Cus	stom			1 - 11 of 11 🕑
Uccation WIB Saratoga/Warren/Wash	ingt 💌 City	Start Date Rang	To To	
Provider Information Provider Name Provider Status Active Service Type On the Job 1	Fraining (OJT)	> Progra	ım	Service Type
Provider Name	Service Name	Location		Des
Adirondack Inn	On the Job Training (OJT)	Adirondack Inn	To provide up to 10 we	eks of on-site training.
Capital Construction	On the Job Training	Capital Construction		
Ellis Hospital School of Nursing	On the Job Training	Ellis Hospital - Iroquois	On the Job Training for	Berger Contract
One-Stop Center of Washingto	On the Job Training program	One-Stop Center of Washing	ton	
RFA 20-R State-Level OJT	Northeast Home Enterprises,			(
Saratoga County Chamber of 0	On the Job Training	Private Industry Council (PIC)		of Commerce On the
	On-the-Job Training Program	Saratona One-Ston Center	Provides inh traing nl	acements to train/re-tra
Options	Search Clea	r Detail Delete Print List	Schedule Sched	ule button



OSOS will navigate back to the **Services** tab with the provider and offering details automatically populating the new OJT service.

Complete the following data fields in the **Detail** section of the tab:

- **Plan. Start Date**: Enter the planned started date when the service is expected to start in the format of mm/dd/yyyy
- Plan. End Date: Enter the date the service is expected to end
- Actual Start Date: Enter the date the service begins. This cannot be a future date
- **Program Service Type**: Select **Non-ITA Training** for OJT and customized training from the drop-down menu
- **Part Time Learn.**: Enter **Yes** or **No** to indicate if the classroom training is part time
- **Distance learn.**: Enter **Yes** or **No** to indicate if the classroom training will include online or another form of distance training



Click the **Save** button:



The **O\*Net** code must be included for all training services. There are two ways to locate the **O\*Net** title and code if it is not known.

The first method is to clicking the **O\*Net button** to bring up the O\*Net window.

The second method is to copy it from the Provider Service details, when available.

	CUSTOMER	PROV	IDER	EMPLO	YER	STAFF	- F	IELP	
	Customer Search	Customer De	tail	Comp Asse	ss 🦲	Services	Ju	obZone	
м	lartin, Pat		SS	N: ***-**-247	5 OSOS	D: NY0127768	97		
e	< Agency Info Achiev	ement Objecti	ves Service	Service H	story Enroll	ments Outcome	s Comments	Audit Training A	-
16	Detail	and a second second second			Funding				
		Distan	e Learn. No		Level	Source	Obligated A	Actual Oblig #	
	Program			-					
NII	Minimum Hours	Number	of Weeks						
<b>)</b>	O*Net			O*Net	O*Net b	outton			
	NAICS			NAICS					
	Min. Prog. Agreed								
	Achv. Objective			•					
	Staff Assigned Rotman, N	leil	CI	hange			_		-
	WIB Assigned Saratoga,	Warren/Washing	ton Coun		Total Fundi	ing		Add Edit Delete	
	Agency Saratoga,	Warren/Washing		hange	Petitio	n #			
	Office Warren C	-		Office	RR Eve	-			
	Orig. Obligation \$ 1.00		bligation \$ 0.0	00	Incumbent 1	Worker Waivers			
J.	Offering Cost \$ 1.00	Ac	tual Cost						
	Provider Na	me		Service Name	)	Actual Start Date	Actual End Date	Program Svc Typ	be
ſ	Adirondack Community	College	Office Tech	nology - Medic	al AAS	11/03/2014		ITA-Training	
	Adirondack Inn			Training (OJT)		11/03/2014		Non-ITA Training	
	Functional Alignment P	A 479 4 491 2		t Interview, Init			07/24/2014	Core Staff Assisted	_
Ŀ	Functional Alignment P	2006	Career Guid	lance - Intensiv	/e	07/24/2014	07/24/2014	Intensive	
				1		1 -			
	Options Print List New	Service Dele	te Service	Authorization	IPA Service S	Summary Payr	nents Tracki	ng Change Actual C	ost
		Save Custo	mer Detail C	omp Assess	Comments (	Check Labor Market	Information		

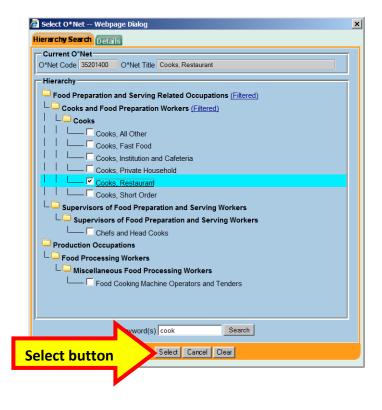


Clicking the **O\*Net button** will bring up the O\*Net window.

Enter in a keyword and click the **Search** button.

ſ	- Current O*Net O*Net Code O*Net Title
Γ	Hierarchy
	Architecture and Engineering Occupations
	Arts, Design, Entertainment, Sports, and Media Occupations
	Building and Grounds Cleaning and Maintenance Occupations
	Business and Financial Operations Occupations
	Community and Social Service Occupations
	Computer and Mathematical Occupations
	Construction and Extraction Occupations
	Education, Training, and Library Occupations
	Farming, Fishing, and Forestry Occupations
	Food Preparation and Serving Related Occupations
	Healthcare Practitioners and Technical Occupations
	Healthcare Support Occupations
	Installation, Maintenance, and Repair Occupations
	Legal Occupations
	Life, Physical, and Social Science Occupations
	Management Occupations
	Military Specific Occupations
	Office a Administrative Support Occupations
	ord(s) Keyword(s) Cook Search Search button

Select the appropriate **O\*Net** title and click the **Select** button.





Another way to locate the **O\*Net** title is to drill down through the folders. Then click the **Select** button.

Hierarchy Search         Current O'Net         O'Net Code 35201400       O'Net Title Cooks. Restaurant         O'Net Code 35201400       O'Net Title Cooks. Restaurant         Hierarchy       Architecture and Engineering Occupations         Arts, Design, Entertainment, Sports, and Media Occupations         Building and Grounds Cleaning and Maintenance Occupations         Business and Financial Operations Occupations         Community and Social Service Occupations         Computer and Mathematical Occupations         Construction and Extraction Occupations         Education, Training, and Library Occupations         Farming, Fishing, and Forestry Occupations         Food Preparation and Serving Related Occupations         Cooks, All Other         Cooks, Fast Food         I       Cooks, Fast Food         I       Cooks, Restaurant         Cooks, Shot Order       Keyword(s) Cook	
O"Net Code 35201400       O"Net Title Cooks, Restaurant         Hierarchy         Architecture and Engineering Occupations         Building and Grounds Cleaning and Maintenance Occupations         Building and Grounds Cleaning and Maintenance Occupations         Community and Social Service Occupations         Computer and Mathematical Occupations         Construction and Extraction Occupations         Education, Training, and Library Occupations         Food Preparation and Serving Related Occupations         Food Preparation Workers         Cooks, All Other         Cooks, Institution and Cafeteria         Cooks, Private Household         Cooks, Short Order	
Hierarchy         Architecture and Engineering Occupations         Arts, Design, Entertainment, Sports, and Media Occupations         Building and Grounds Cleaning and Maintenance Occupations         Business and Financial Operations Occupations         Community and Social Service Occupations         Computer and Mathematical Occupations         Construction and Extraction Occupations         Education, Training, and Library Occupations         Farming, Fishing, and Forestry Occupations         Food Preparation and Serving Related Occupations         Cooks and Food Preparation Workers         Cooks, All Other         Cooks, Fast Food         Cooks, Institution and Cafeteria         Cooks, Private Household         Cooks, Short Order	
Architecture and Engineering Occupations Arts, Design, Entertainment, Sports, and Media Occupations Building and Grounds Cleaning and Maintenance Occupations Community and Social Service Occupations Computer and Mathematical Occupations Construction and Extraction Occupations Education, Training, and Library Occupations Farming, Fishing, and Forestry Occupations Food Preparation and Serving Related Occupations Gooks and Food Preparation Workers Cooks, All Other Cooks, All Other Cooks, Institution and Cafeteria Cooks, Private Household Cooks, Private Household Cooks, Short Order	
Architecture and Engineering Occupations Arts, Design, Entertainment, Sports, and Media Occupations Building and Grounds Cleaning and Maintenance Occupations Community and Social Service Occupations Computer and Mathematical Occupations Construction and Extraction Occupations Education, Training, and Library Occupations Farming, Fishing, and Forestry Occupations Food Preparation and Serving Related Occupations Cooks and Food Preparation Workers Cooks, All Other Cooks, All Other Cooks, Institution and Cafeteria Cooks, Private Household Cooks, Private Household Cooks, Short Order	
Arts, Design, Entertainment, Sports, and Media Occupations Building and Grounds Cleaning and Maintenance Occupations Community and Social Service Occupations Computer and Mathematical Occupations Construction and Extraction Occupations Education, Training, and Library Occupations Education, Training, and Forestry Occupations Food Preparation and Serving Related Occupations Food Preparation Workers Cooks and Food Preparation Workers Cooks, All Other Cooks, Fast Food Cooks, Institution and Cafeteria Cooks, Private Household Cooks, Private Household Cooks, Short Order	
Building and Grounds Cleaning and Maintenance Occupations         Business and Financial Operations Occupations         Community and Social Service Occupations         Computer and Mathematical Occupations         Construction and Extraction Occupations         Education, Training, and Library Occupations         Farming, Fishing, and Forestry Occupations         Food Preparation and Serving Related Occupations         Food Preparation and Serving Related Occupations         Cooks and Food Preparation Workers         Cooks, Fast Food         I       Cooks, Fast Food         I       Cooks, Institution and Cafeteria         I       Cooks, Restaurant         Cooks, Short Order       Cooks, Short Order	
Business and Financial Operations Occupations Community and Social Service Occupations Computer and Mathematical Occupations Construction and Extraction Occupations Education, Training, and Library Occupations Farming, Fishing, and Forestry Occupations Food Preparation and Serving Related Occupations Food Preparation and Serving Related Occupations Cooks and Food Preparation Workers Cooks Cooks, All Other Cooks, Institution and Cafeteria Cooks, Institution and Cafeteria Cooks, Private Household Cooks, Short Order	
Community and Social Service Occupations Computer and Mathematical Occupations Construction and Extraction Occupations Education, Training, and Library Occupations Farming, Fishing, and Forestry Occupations Food Preparation and Serving Related Occupations Cooks and Food Preparation Workers	
Computer and Mathematical Occupations         Construction and Extraction Occupations         Education, Training, and Library Occupations         Farming, Fishing, and Forestry Occupations         Food Preparation and Serving Related Occupations         Cooks and Food Preparation Workers         Cooks         I       Cooks, All Other         I       Cooks, Fast Food         I       Cooks, Institution and Cafeteria         Cooks, Private Household       Cooks, Restaurant	
Construction and Extraction Occupations         Education, Training, and Library Occupations         Farming, Fishing, and Forestry Occupations         Food Preparation and Serving Related Occupations         Cooks and Food Preparation Workers         Cooks         Cooks, All Other         Cooks, Fast Food         Cooks, Institution and Cafeteria         Cooks, Private Household         Cooks, Restaurant	
Select Folders	
Select Folders Food Preparation and Serving Related Occupations Food Preparation Workers Cooks and Food Preparation Workers Cooks, All Other Cooks, Fast Food Cooks, Institution and Cafeteria Cooks, Private Household Cooks, Restaurant Cooks, Short Order	
Select Folders	
Select Polders <ul> <li>Cooks and Food Preparation Workers</li> <li>Cooks</li> <li>Cooks, All Other</li> <li>Cooks, Fast Food</li> <li>Cooks, Institution and Cafeteria</li> <li>Cooks, Private Household</li> <li>Cooks, Restaurant</li> <li>Cooks, Short Order</li> </ul>	
Image: Cooks	
I       Image: Cooks, All Other         I       Image: Cooks, Fast Food         I       Image: Cooks, Institution and Cafeteria         I       Image: Cooks, Private Household         Image: Image: Cooks, Restaurant         Image: Image: Image: Image: Image: Cooks, Short Order	
Image:	
Cooks, Restaurant	
Cooks, Short Order	
Keyword(s) Cook Search	
Select Select	
The <b>O*Net</b> code may be found in the Provider Service details:	
The <b>O</b> Net code may be found in the provider service details.	
Provider Search Provider Detail Provide Detail window	
Adirondack Inn ID: •	1 0
Services tab	
Service Category Training	
Service Type On the Job Training (OJT)	Service
Service Name On the Job Training (OJT)     WIA Eligible Status Approved	-
Description To provide up to 10 weeks of on-site training.	
	ograms
Service Length: Weeks 10 Days Hours	
	Vet Titles
	P Code
Category     Service Type     Service Name     Descriptio       Image: Category     On the Job Training (OJT)     On the Job Training (OJT)     To provide up to 10 weeks	-



Enter the **O\*NET** code and click the **Save** button.

	CUSTOMER	PROV	IDER EMPL	OYER	STAFF	-	IELP
	Customer Search	Customer De	tail Comp As	sess 🦲	Services	📄 Jo	obZone
Ν	lartin, Pat		SSN: ***-**-24	75 OSOS	D: NY0127768	397	
1	<< Agency Info Achi	ievement Objectiv	ves Services Service		mentsOutcom	comments	Audit Training A
	Part Time Learn. No	Distanc	e Learn. No	Funding Level	Source	Obligated A	Actual Oblig #
	Program Minimum Hours	Number o	f Weeks				
	O*Net 35201400 Cooks	, Restaurant	O*Net NAICS				
	Min. Prog. Agreed						
	Achv. Objective Staff Assigned		Change			_	
	WIB Assigned Saratog Agency Saratog	ga/Warren/Washingt ga/Warren/Washingt		Total Fund Petitio			Add Edit Delete
	Office Warren Orig. Obligation	County Employment Total O	t & Train Office	RR Eve Incumbent	nt # Worker Waivers		
	Offering Cost \$ 1.00	Act	tual Cost 🔽 🔽				
Î	Provider I	Name	Service Na	me	Actual Start Date	Actual End Date	Program Svc Type
	Functional Alignment	PY 2006	Assessment Interview,	nitial Assessme	07/24/2014	07/24/2014	Core Staff Assisted
	Adirondack Inn		On the Job Training (O.	C	11/03/2014		Non-ITA Training
	Functional Alignment		Career Guidance - Inter	74.57	07/24/2014	07/24/2014	Intensive
	Warren County Emplo	oyment & Training	Needs Related Paymen	ts	11/06/2014		Intensive
4				1		1	
	Options Print List	ew Service Delet	te Service Authorization	IPA Service S	Summary Payi	ments Tracki	ng Change Actual Cost
	Save button	Save Custor	mer Detail Comp Assess	Comments	Check Labor Marke	1.6	

Click the Save button.



Enter the number "1" to the **Total Funding** data field. OSOS is not used in NYS to track service costs, so the "1" is entered to ensure proper reporting of the service. Click the **Add** button.

CUSTOMER PRO	VIDER EMPL	OYER	STAFF		HELP
Customer Search Customer D	etail Comp Ass	ess 🦲	Services	J	obZone
Nartin, Pat	SSN: ***-**-247	75 OSOS	BID: NY0127768	97	
Agency Info Achievement Object	ives Services Service	listory Enrol	ments Outcome	s Comments	Audit Training A > >>
Detail		Funding		and Rectaution designs and	
	ce Learn. No	Level	Source	Obligated /	Actual Oblig #
Program					<u>^</u>
	of Weeks				
O*Net 35201400 Cooks, Restaurant	O*Net				
NAICS	NAICS				
Min. Prog. Agreed					
Achv. Objective					
Staff Assigned Rotman, Neil	Change	Total Fund	ing \$100		Add Add button
WIB Assigned Saratoga/Warren/Washing		Petitio			
Agency Saratoga/Warren/Washing	onange	RR Eve			<b>N</b>
Office Warren County Employmen					
	Obligation \$ 0.00	Incumbent	Worker Waivers		
Offering Cost \$ 1.00 Ac	ctual Cost				
Provider Name	Service Nam	ne	Actual Start Date	Actual End Date	Program Svc Type
Warren County Employment & Training	Supportive Service (Tran	sportation)	09/01/2014	10/31/2014	Intensive
Adirondack Inn	On the Job Training (OJT	)	11/03/2014		Non-ITA Training
Adirondack Community College	Office Technology - Medi	office Technology - Medical AAS			ITA-Training
Warren County Employment & Training	Needs Related Payments	S	11/06/2014		Intensive
			·		· ·
Options Print List New Service Dele	ete Service Authorization	IPA Service S	Summary Payr	ients Track	ing Change Actual Cost
Save Custo	omer Detail Comp Assess	Comments	Check Labor Market	Information	

If the OJT is being funded totally through WIOA or DEI, then enter the number "1" in the **Obligated Amount** and select the solitary funding. Click the **OK** button.

Level	Funding Source	Year	Remaining	
WIB	WIA Dislocated Worker I	2013	\$ 799426.00	
WIB	WIA Dislocated Worker I	2014	\$ 10000.50	
WIB	Youth Statewide 15%	2013	\$ 10000.00	
WIB	Dislocated Worker State	2013	\$ 10000.00	
WIB	Adult Statewide 15%	2013	\$ 10000.00	
WIB	DEI Supplemental	<u>2014</u>	<u>\$ 998.50</u>	
WIB	WIF - Workforce Innovat	2012	\$ 10000.00	
Obligated Amount	\$1.00 <b>1</b> R Oblig	ed Percentage	100	
	ОК	OK button		



If the classroom training is being funded partially through WIOA and DEI, then enter the number "0.50" in the **Obligated Amount** and select both funds. Click the **OK** button.

	Funding Webpage Dialog							
	Funding							
		Level	Funding Source	Year	Remaining			
		WIB	WIA Dislocated Worker I	2013	\$ 799426.00			
		WIB	WIA Dislocated Worker I	/IA Dislocated Worker 2014				
		WIB	Youth Statewide 15%	2013	\$ 10000.00			
		WIB	Dislocated Worker State 2013		\$ 10000.00			
		WIB	Adult Statewide 15%	2013	\$ 10000.00			
		<u>WIB</u>	DEI Supplemental	<u>2014</u>	<u>\$ 998.00</u>			
		WIB	WIF - Workforce Innovat	2012	\$ 10000.00			
50		Obligated Amount	\$ 0.50 OR Oblig	ted Percentage	50			
			ок	OK button				
	_							

Click the Save button.

Detail		Funding				
Service Name On the Job Training (OJT)	<u> </u>	Level	Source	Obligated	Actual Of	blig #
Service Desc. To provide up to 10 weeks of or	n-site training.	I WIB	DEI Supplemental	\$ 1.00 \$	0.00	
Service ID 53177						
Service Type On the Job Training (OJT)						
Provider Name Adirondack Inn						
Location Name Adirondack Inn						
Provider ID 47667 Offer	ing ID 53274					
Plan. Start Date 11/03/2014 Plan. End	Date 01/09/2015					
ctual Start Date 11/03/2014 Actual End	Date	Total Fun	ding \$ 1.00		Add Edit	Delete
Completed Successfully			ion #			001010
Next Contact Date		RR Ev			-	
Program Service Type Non-ITA Training		2152562500	t Worker Waivers			
Part Time Learn. No 🗾 Distance L	earn. No 🔽	incumber	it worker waivers j			
Program	Ţ. <b>_</b>					
Provider Name	Service Nan	ne	Actual Start Date	Actual End Da	te Program	Svc Typ
Warren County Employment & Training S	upportive Service (Tran	sportation)	09/01/2014	10/31/2014	Intensive	
	on the Job Training (OJ)	[]	11/03/2014		Non-ITA Trai	ning
	ffice Technology - Medi				ITA-Training	
Warren County Employment & Training N	eeds Related Payments	s	11/06/2014		Intensive	
	Service Authorization	IPA Service	Summary Payr	ments Trac	king Change	Actual Co
Ontions Print List New Service Delete S	Autionzation					

Remember to enter an Actual End Date and whether the customer completed the training successfully or not.



# **DEI PILOT SITES**

Albany/Schenectady/Rensselaer Herkimer/Madison/Oneida

# **DEI COMPARISON SITES**

Oswego Onondaga

# **RESOURCES AND ASSISTANCE**

DEI Project Assistance:

- <u>http://labor.ny.gov/workforcenypartners/dpn\_dei.shtm</u>
- By Telephone: (518) 457-2381
- By email: <a href="mailto:specialpopulations@labor.ny.gov">specialpopulations@labor.ny.gov</a>

Additional project information, OSOS guides and other resources can be found at:

• <u>http://labor.ny.gov/workforcenypartners/tools.shtm</u>

For data entry assistance with OSOS, please contact the OSOS Help Desk:

- By Telephone: (518) 457-6586
- By email: <u>help.osos@labor.ny.gov</u>