



If you have an unresolved unemployment, tax, or regulatory issue with the New York State Department of Labor, the Business Advocacy Office is here to help. Our team is committed to swiftly finding solutions and supporting businesses throughout the process.

HOW WE CAN HELP YOU

- **Responsive Support:** We prioritize responding to all requests for help promptly. Your concerns and inquiries are important to us, and we are committed to addressing them in a timely manner.
- **Thorough Review:** We carefully evaluate and review your situation to gain a comprehensive understanding of the challenges you face, allowing us to provide you with the most effective guidance and assistance.
- **Clear Explanations and Education:** We can help you better understand the resolution process. Our goal is to empower you with the knowledge necessary to navigate NYSDOL procedures and labor-related matters confidently.

CONTACT US

Don't let unresolved issues hinder your progress. If you need assistance with any NYSDOL-related matters, reach out to our Business Advocacy Office today.

Phone: 518-457-2824

Email: michael.thiemann@labor.ny.gov

FREE NYSDOL RESOURCES

We strive to empower businesses by providing access to free services and customized solutions to help you meet your goals, no matter what you are facing. We have a variety of no-cost programs and services to help you recruit and train new employees, find hiring incentives and provide hands-on technical assistance.

See what services are a fit for your business at dol.ny.gov/business-advocacy-office-bao.



WE ARE YOUR DOL

